

## Are you interested in learning more about how to improve your healthcare program and service?

Health Systems Evaluation and Evidence is a provincial team of experienced professionals in health systems and workforce research and evaluation dedicated to providing high quality services.

Through collaboration, we listen, ask questions, and facilitate decision-making that is evidenced-informed and logic driven.

We contribute to improved patient care and health outcomes through research and evaluation excellence. We guide health care service providers to do their best because when that happens, patients experience better health outcomes.

## Accessing Our Services

Health Systems Evidence and Evaluation expertise is available to all AHS portfolios and other healthcare-related operations in Alberta. We also collaborate with partners from across Canada.

Some of our work is funded by a business model of shared service and cost recovery at reasonable rates. Other work is grant-funded.

To learn more, please go to:

**Request a consultation.**

[HSEE.services@ahs.ca](mailto:HSEE.services@ahs.ca)

Phone: 780-407-4660



### OUR TEAM OFFICES

Edmonton: Aberhart Centre, 11402 University Ave  
Calgary: Southport Tower, 10301 Southport Lane SW  
Red Deer: 5010 Centre, 5010- 43 Street

# Health Systems Evaluation and Evidence

## Innovation and Research Management

Research Innovation and Analytics



## Our Approach

Health Systems Evaluation and Evidence works with partners in Alberta Health Services (AHS) and external stakeholders at the local, zone, provincial and national levels to provide evidence to improve health care in Alberta.

Our studies are guided by the following principles:

- We apply high quality and rigorous standards to ensure the integrity and reliability of our work.
- We collaborate with you to ensure our work is relevant and timely. Collaboration is key to success!
- We help you understand our processes to build capacity for evidence-informed decision making.
- We are committed to the highest ethical standards. Ethical oversight protects the personal and health information for participants.

## Our Services

Health Systems Evaluation and Evidence is a full-service operation that can assist with projects of any scope. We can accommodate short and long-term, as well as system-level studies. We provide:

### Leadership for research and evaluation projects

- Support to the design of new initiatives or innovations
- Help refine your goals and objectives (as required)
- Determine feasibility and readiness
- Match the study plan to your objectives and goals and organizational priorities
- Design useful research/evaluation questions
- Determine key performance indicators and help you set performance targets
- Source existing data and determine the need for primary data collection

### Data management

- Execute literature searches and synthesis
- Collect, analyze & synthesize qualitative and quantitative data
- Provide transcription services
- Clean and manage datasets
- Construct and manage dashboards
- Create data dictionaries and coding manuals

Accommodate telephone, webmail, scanned, paper-based or in-person surveys

- Design and pretest questionnaires
- Identify appropriate and cost effective methods
- Ensure valid and reliable results
- Avoid bias and reduce burden
- Maximize response rates
- Implement, collect, analyze and report results
- Provide short-term iPad loans for your own primary data collection

### Disseminate results customized to the audience

- Report writing, slide decks, posters
- Presentations, webinars
- Publications

### Build research and evaluation capacity

- Mentor other research and evaluation practitioners
- Provide ethics support for projects not requiring a REB review
- Customize training opportunities for AHS groups
- Host of the Alberta Evaluation Network
- Support student practicums and volunteer and work experience