



Mood Distress Module



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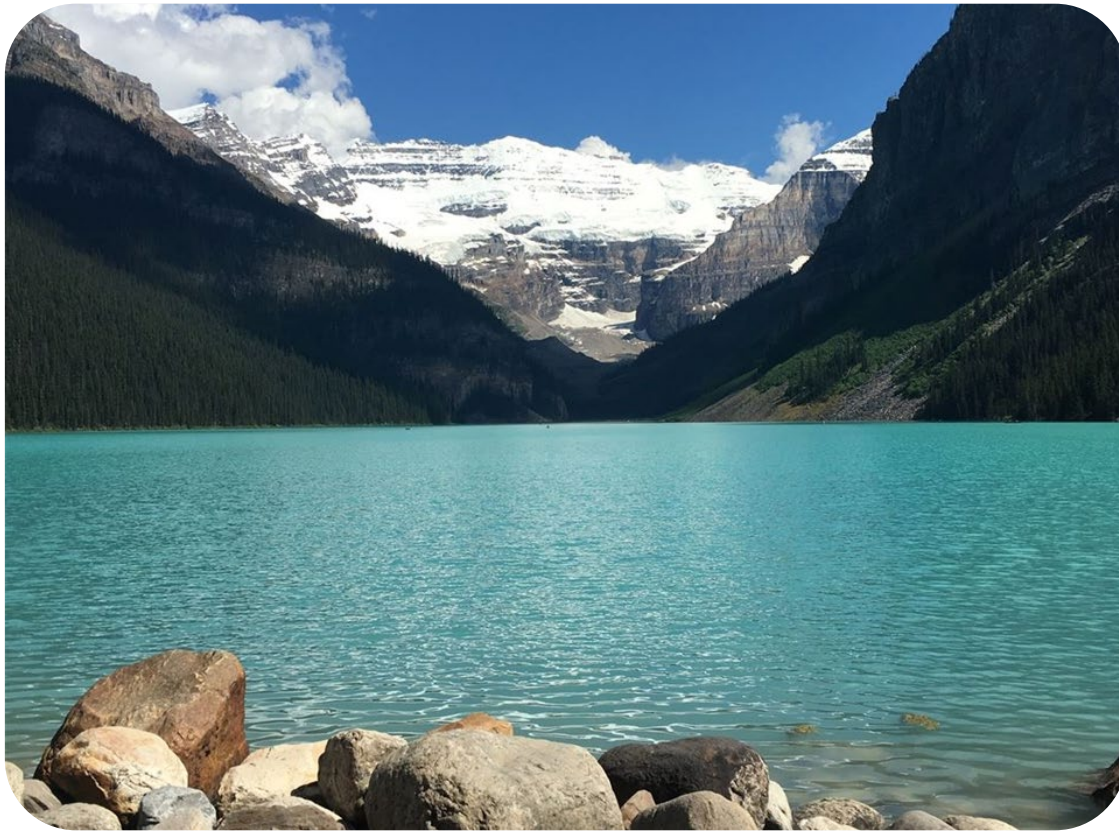
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Indigenous Acknowledgement



Provincial Seniors Health and Continuing Care would like to recognize that our work takes place on historical and contemporary Indigenous lands, including the territories of Treaties 6, 7 & 8 and the homeland of the Métis.



Mood Distress Module Outline

- Success stories
- Contributors to Mood distress
- Recognize & assess
- Intervention strategies
- Evaluate



The Good Daughter: Harmony's Story





When Do You Assess Distress?

- Admission assessment, care plan
- Interdisciplinary team meetings
- Quarterly assessment, care plan
- Restraint review
- Annual conference
- Physician rounds



Success Story: Father Lacombe

Carol's starting point:

Upset and crying most of the time

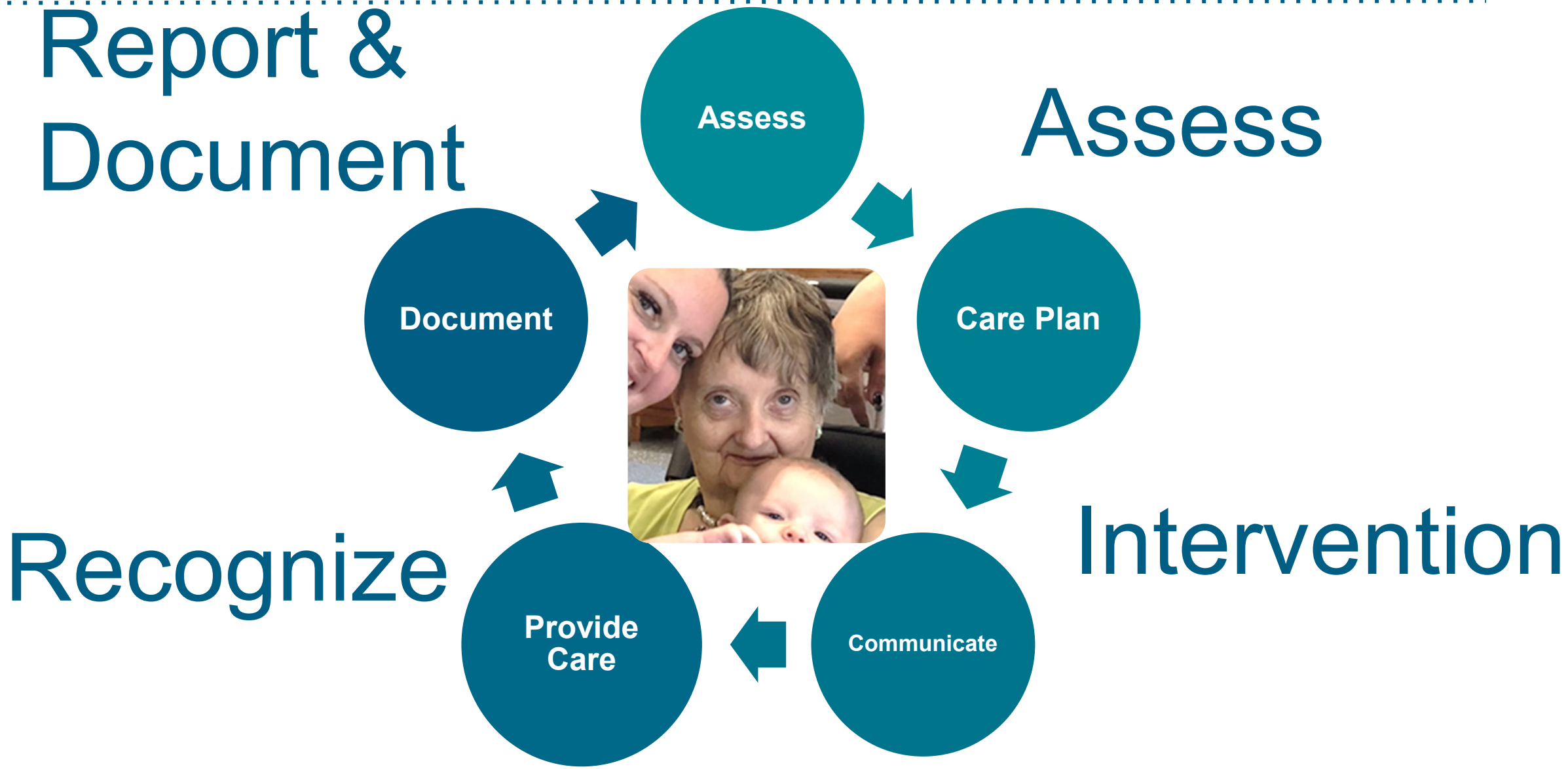
Anxious phone calls

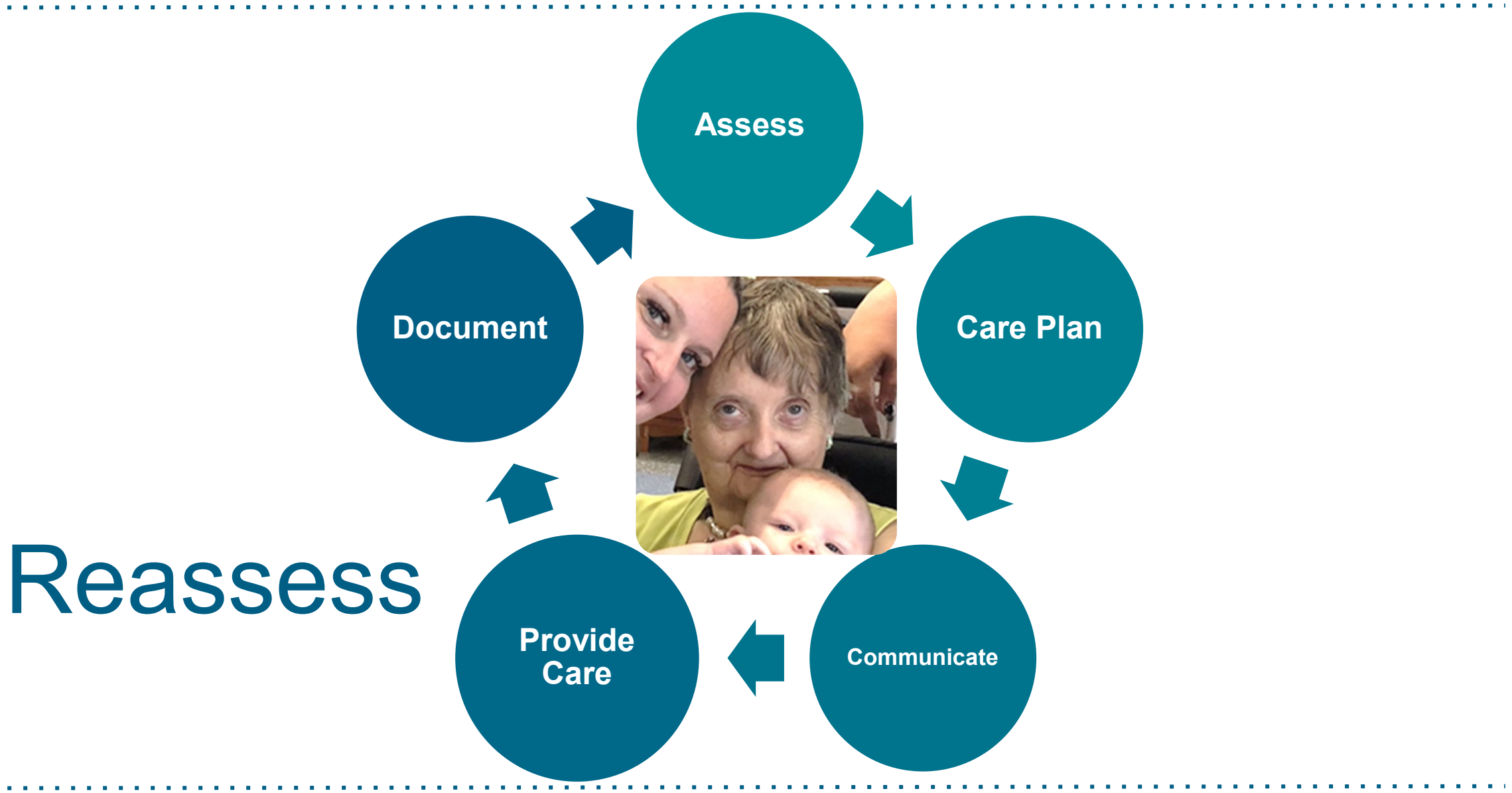
Interrupted sleep



Person-centered care plan

Assess	Intervention	Reassess	Evaluation
<ul style="list-style-type: none">• Cries all day, every day.• Calls family 30 times/day. Awake 6 nights/week.• Worse at start of month.• DRS = 10/14	<ul style="list-style-type: none">• Assign consistent HCA.• Individual bedtime routine.• Medication for sleep.	<ul style="list-style-type: none">• Crying and anxious calls 4 days per week.• Anxiety greater in evening, night.• Medication did not help much to fall asleep.• DRS = 5/14	<ul style="list-style-type: none">• Individualized support has decreased distress.• Assess nighttime needs.





Person-centered care plan

Assess	Intervention	Reassess	Evaluation
<ul style="list-style-type: none">• Awake 3 nights/week.• Tells family she's not comfortable.• PT assess:<ul style="list-style-type: none">• Hip arthritis• Mobility• Foot edema• DRS=5/14	<ul style="list-style-type: none">• Positioning pillows in bed.• New wheelchair cushion,• Changed sling,• Lay down in afternoon.• Trial analgesic.• Family provided warm socks.	<ul style="list-style-type: none">• Reduced crying, calls by 50%.• Awake one evening/week; repositioning pillows results in sleep.• Only calls family during day.• DRS = 2/14	<ul style="list-style-type: none">• Physical discomfort was source of night distress.• Reassess during day.

Person-centered care plan

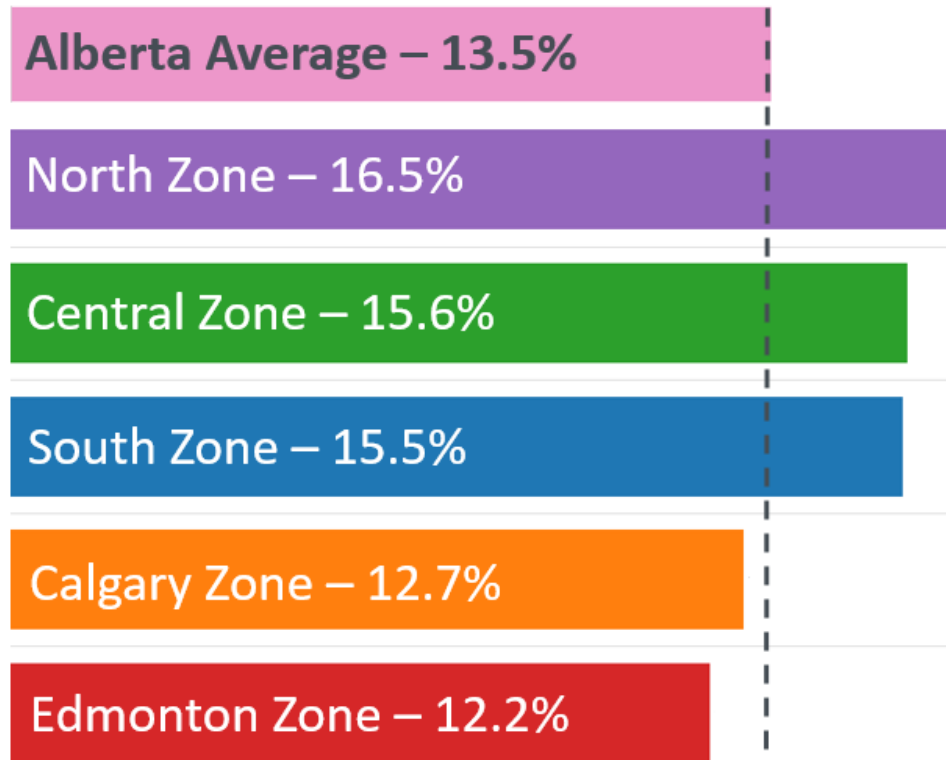
Assess	Intervention	Reassess	Evaluation
<ul style="list-style-type: none">• Calls family once/day, in afternoon, no specific issue, anxious.• Rec T History: singer.• DRS = 2/14	<ul style="list-style-type: none">• Schedule daily afternoon music.• Choice of:<ul style="list-style-type: none">• 1:1 singing• watch music recording• join music group	<ul style="list-style-type: none">• Called family once a week, no anxiety.• Accepts invitation for all activities .• DRS = 1/14	<ul style="list-style-type: none">• Music effective, with anxiety significantly reduced.• Only calls family to confirm next visit.

Goal has been met!

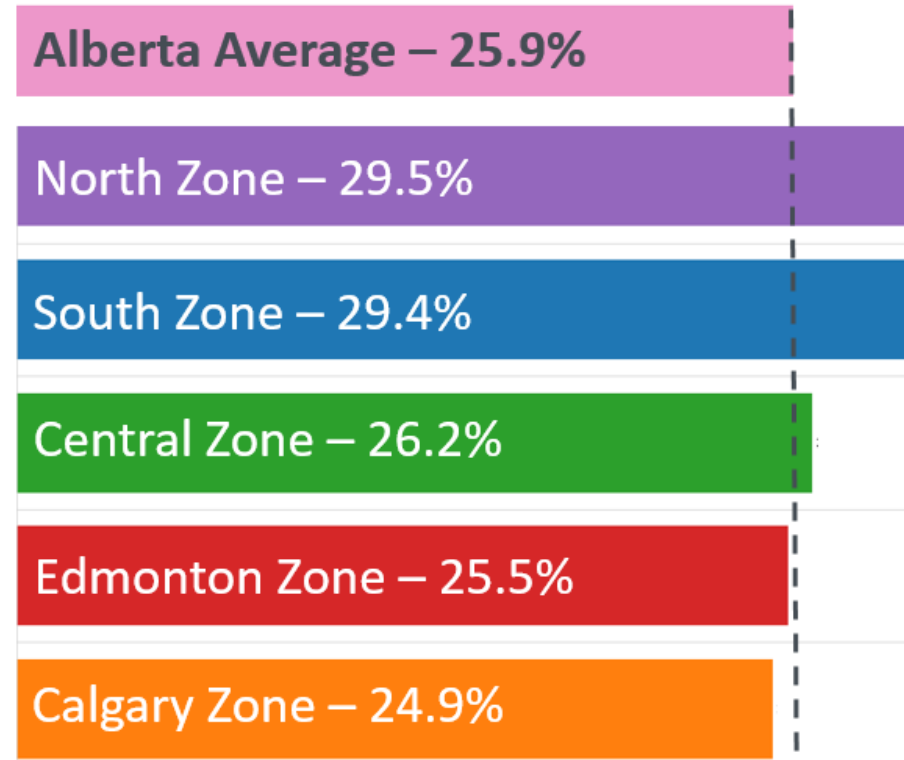


Alberta's Quality Indicators

Worsening Pain



Worsening Depressive Mood





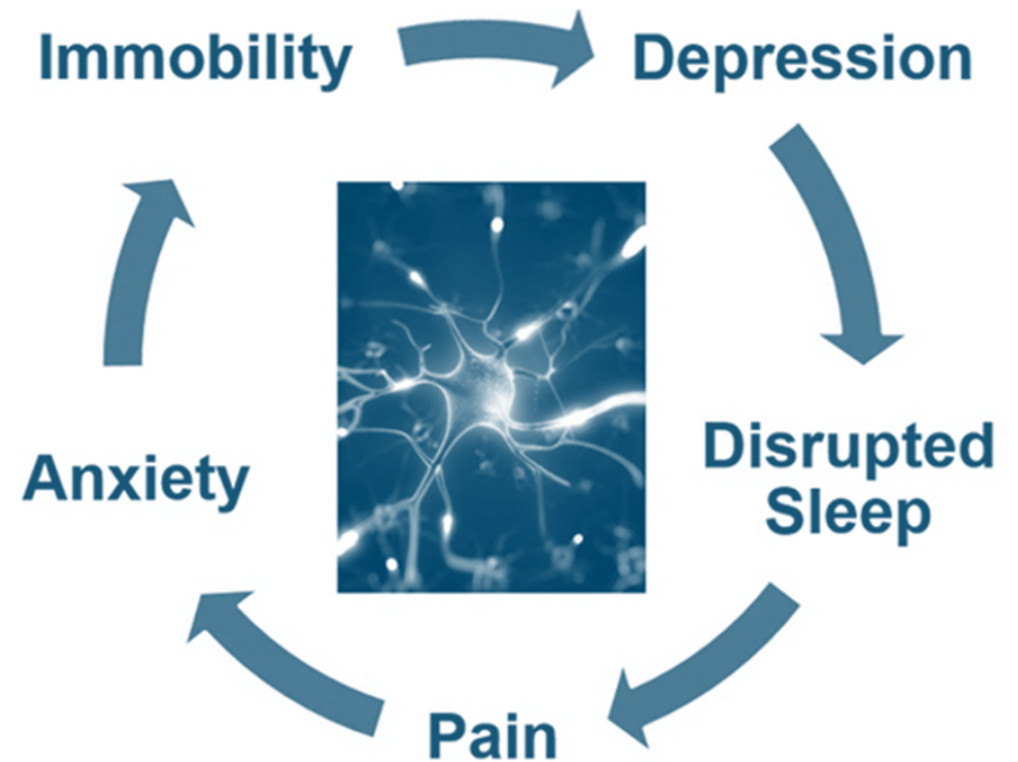
Screening tool: Depression Rating Scale

Tracked Indicator	Pain Verbal	Pain Non-verbal
Sad, pained, worried facial expressions	X	X
Repetitive health complaints	X	
Resident makes negative statements		
Crying, tearfulness	X	X
Persistent anger with self or others		
Repetitive non-health complaints	X	
Expressions of unrealistic fears	X	



Contributors to Mood Distress

- Unmet physical needs e.g., pain
- Medication side effects, delirium
- Unmet emotional needs





Physical Needs

Recognize & look for causes

- Sleep pattern and appetite
- Immobility
- Bowel and bladder

Intervention strategies

- Mobilization plan
- Uninterrupted sleep
- Nutrition and hydration
- Optimize analgesia
- Increase independence & choice



Medications, side effects, delirium

Recognize & look for causes

- Confusion, change in consciousness
- More than 3 medications or high-risk medication e.g., benzodiazepines
- Difficulty swallowing
- Falls, constipation, urinary retention

Intervention strategies

- Medication review; de-prescribe
- Re-assess e.g., opioid, gabapentin
- Nutrition and hydration
- Mobilization plan



Emotional Needs

Recognize & look for causes

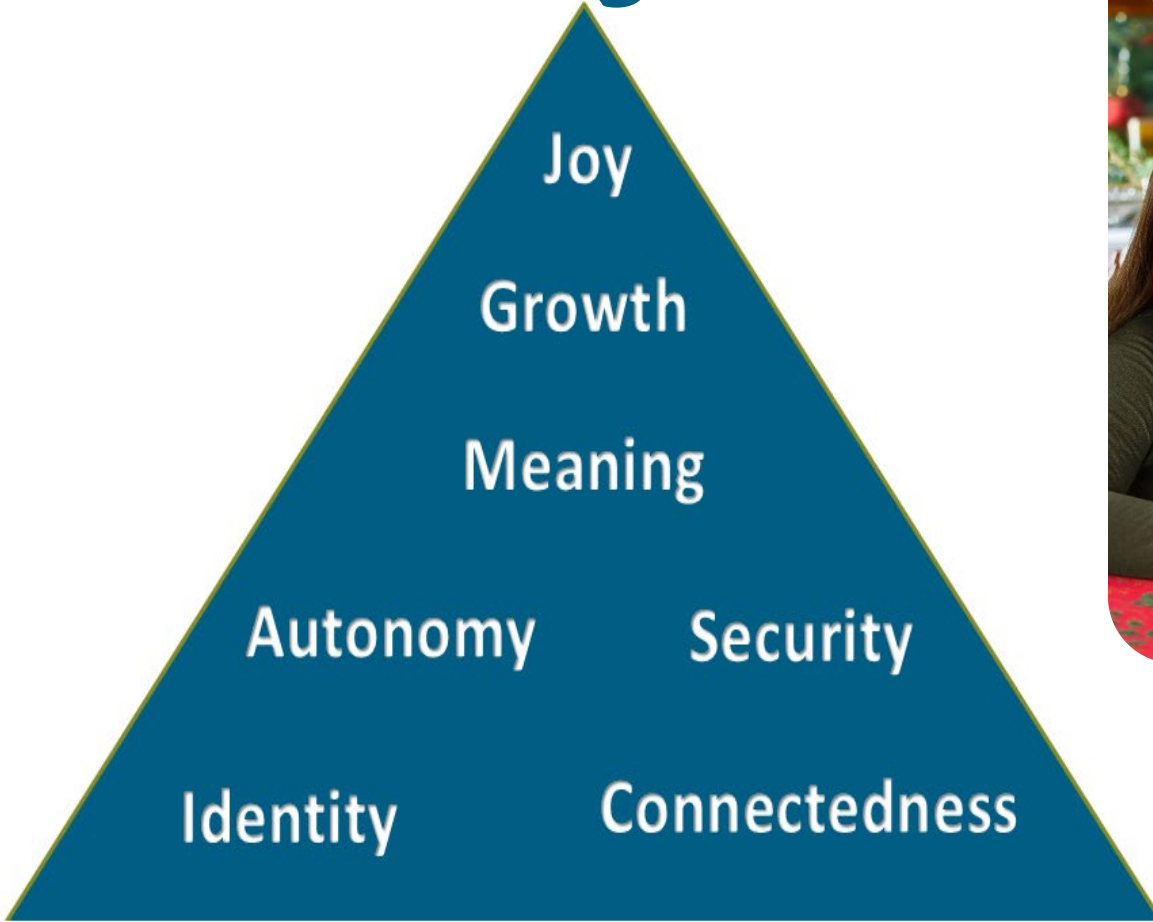
- Transfer trauma, social isolation
- Sleep: e.g., difficulty sleeping/ sleeping more than usual
- Sensory aides not used

Intervention strategies

- Consistent staff or contacts
- Planned social interactions
- Sensory aides
- Support sleep and well-being



Wellbeing





Person-centered care plan

Assess	Intervention	Reassess	Evaluation
<ul style="list-style-type: none">• Frustration, anger, sadness, 12x/day.• Sleeps 2 hours.• Consult psychiatrist.• Social Worker: recent move, loss, diagnosis.• GDS = 8/15• DRS = 8/14	<ul style="list-style-type: none">• Adjust mood stabilizer medication.• Schedule time for painting and interaction.• Schedule sleep.• Choices offered for room.	<ul style="list-style-type: none">• One period sadness/day.• 75% less verbal aggression.• Paints 6 days/week.• Follows sleep schedule 5 days/week.• Social worker 1 hour/week.• DRS = 2/14	<ul style="list-style-type: none">• Art, medication and daily routine effective.

Goal has been met!



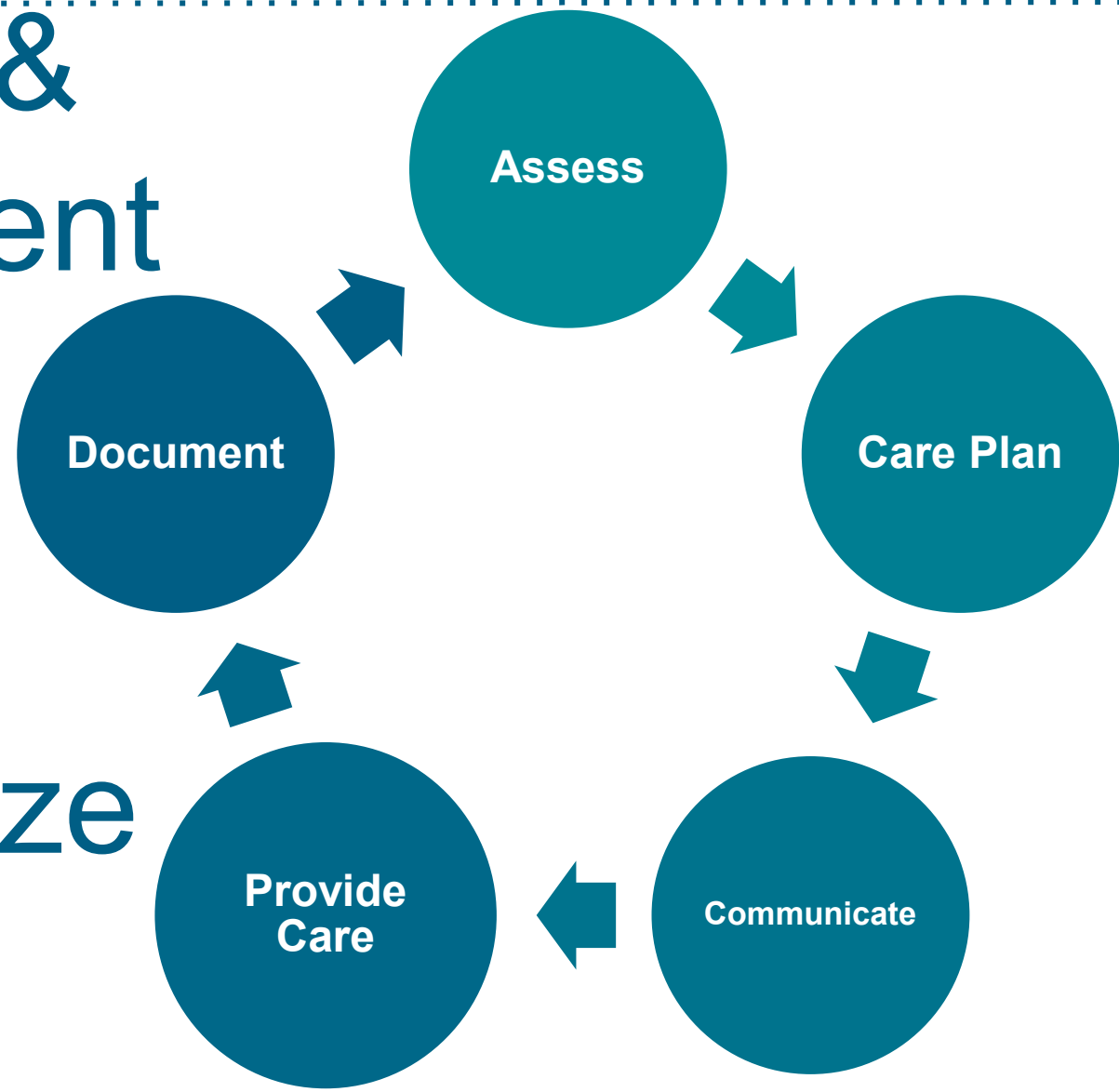
When does healing occur?





Report & Document

Recognize



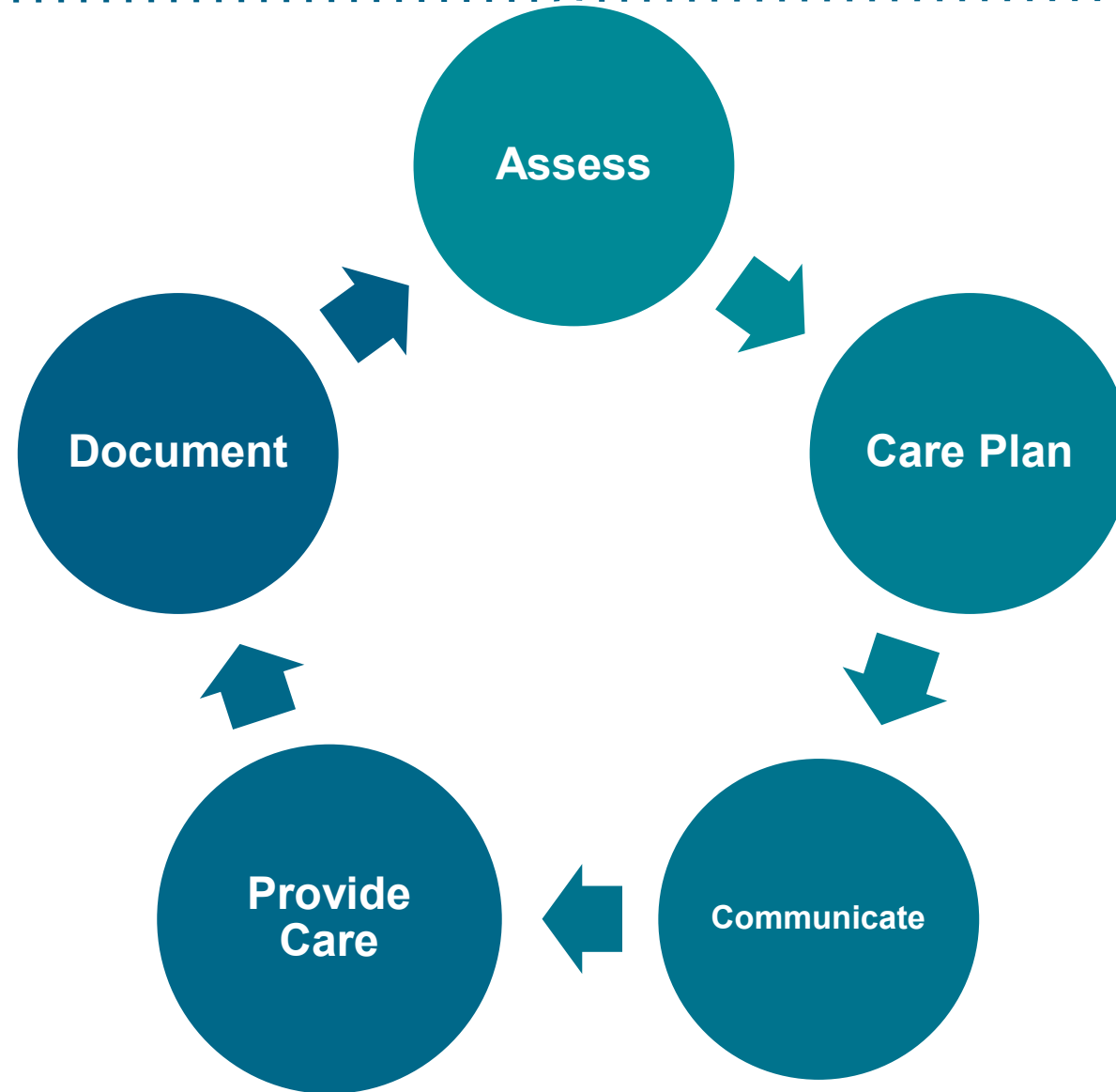


Report and Document

Label	Describe
Manipulative	Resident asks for belongings from home; calls friend for this when staff say no
Demanding	Client has several steps to prepare for bed; becomes tearful when not followed
Needy	Calls family 30 times per day
Sundowning	Anxious statements during bedtime routine and lasting for 3 hours.



Assess



Interdisciplinary Assessment

**Individual
Factors**

**Social and
Environmental
Factors**





Standardized Assessment

- Behaviour Mapping (e.g., AHS Form 19895)
- Geriatric Depression Scale (GDS)
- Cornell Scale for Depression in Dementia (CSDD)

Date (yyyy-Mon-dd)	2020/Sep/09		2020/Sep/10		2020/Sep/11	
Time	Obs.	Init	Obs.	Init	Obs.	Init
00:00			R	RS	R	RS
01:00			R	RS	R	RS
02:00			S	RS	S	RS
03:00			S	RS	S	RS
04:00			S	RS	S	RS
05:00	R	RS	S	RS	S	RS
06:00	R	RS	R	RS	R	RS
07:00	A	TL	A	TL	A	MN
08:00	AQ	TL	A	TL	AQ	MN

Identify: Possible Interventions



- What would help?
- Which team member can provide this?
- Resident/client and legal decision maker
- Benefits and risks?
- How long to test?

Communicate and Implement

- Care Plan
- Medication Administration Record
- Bedside Care Plan
- Report
- Team Huddle





Reassess and Evaluate

- Was the intervention implemented?
- Reassess using the same measurements
- Any functional changes?



Date (yyyy-Mon-dd)	2020/Sep/09		2020/Sep/10		2020/Sep/11	
	Obs.	Init	Obs.	Init	Obs.	Init
00:00			R	RS	R	RS
01:00			R	RS	R	RS
02:00			S	RS	S	RS
03:00			S	RS	S	RS
04:00			S	RS	S	RS
05:00	R	RS	S	RS	S	RS



What can
you try
next?

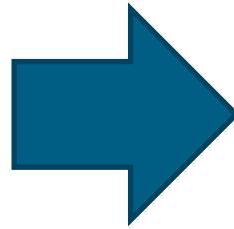
IDT Assessment: pain, unmet needs, sources of mood distress, medication effectiveness and side-effects

Therapeutic Interventions
Meaningful Activities

Reduce medications with more harms than benefits.
Consider trial of analgesic / adjust dose and frequency

Assess and Evaluate: pain, mood and/or behaviour tracking, resident reporting, IDT reassessment

Consult other HCPs: for chronic illness follow up, limited success or urgent issues



- Review the Pain & Mood modules
- Invite the ID Team to review the modules
- Start with 1 resident who expresses distress
- Keep learning; involve more residents
- Consider common contributors to distress, implement a unit-wide improvement

Assess	Intervention	Reassess	Evaluation

Success Story: Newport Harbour

Unit QI Better Mornings:

- Functioning lift equipment
- Efficient shift report
- Review preferences -
Pajamas allowed!
- Reschedule baths
- Self-reflection on approach



Success Story: Newport Harbour

Decreased distress:

- 16% reduction worsening pain
- 42% reduction worsening depressive mood
- 67% decrease in reported incidences of violence



Pain Mood Toolkit: www.ahs.ca

Resources for

- Quality Boards
- Enhancing resident assessment
- Sparking quality improvement discussions

Mood and Low Blood Sugar



When you see someone in distress, do you offer a snack and beverage? Low blood sugar can look like crying, anger, anxiety, confusion and falls. Frail older adults are more likely to have low blood sugar as appetite and nutrient absorption decline, and diabetic medications stay in the body longer.

Canadian Practice Guidelines for frailty recommend [blood sugars of 6-9 before meals and less than 14 after](#).

To maintain healthy blood sugar levels, involve your interdisciplinary team:

- Offer a snack and hydration mid-morning/late afternoon (e.g., with medication passes).
- Ask the pharmacist or prescriber to review and adjust diabetic medications.
- Consult a dietician about increasing dietary protein and fats.
- Assess for pain, mood distress, and medications, which could interfere with meal enjoyment.

To minimize painful and unnecessary blood sugar tests, always hydrate first, to avoid false highs. Avoid bruised or sensitive areas (e.g., the very tip of the finger). Ask your medical practitioner to stop or reduce testing frequency if blood sugars are stable.

Looking for more resources?

- Canadian Family Physician: [Diabetes in the Frail Elderly](#)
- Antihyperglycemic [deprescribing algorithm](#) and [patient handouts](#)
- [Medicine check-ups for older adults: Diabetes medicines](#)



Enhancing Sleep to Improve Mood and Wellbeing Father Lacombe Care Centre

The Problem: RESIDENTS WERE SLEEPY & UNHAPPY DURING THE DAY.

CHALLENGES were identified... How can we keep our RESIDENTS SAFE & COMFORTABLE WHILE SUPPORTING SLEEP AT NIGHT?

SOLUTIONS were proposed!

We got ready for a small TEST...

- WE WATCHED a WEBINAR ABOUT good SLEEP HABITS
- we engaged families
- WE REVIEWED incontinence PRODUCTS to MAKE SURE THEY WERE THE RIGHT SIZE
- OUR PHARMACIST REVIEWED SLEEPING PILLS AND MEDICINE SCHEDULES
- WE CHANGED STAFF DUTIES so STOCKING was done on EVENINGS INSTEAD OF NIGHTS
- WE GAINED SUPPORT FROM DOCTORS
- WE DIMMED FLASHLIGHTS WITH a RED FILTER
- THE WOUND NURSE IDENTIFIED RESIDENTS WHO NEEDED REPOSITIONING

Pain Mood Toolkit: www.ahs.ca

Digital Stories for

- Staff meetings
- Resident and family council meetings
- Sparking quality improvement discussions

And more...



Image References

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