

**Pharmacy Letter: Medication Assistance Program (MAP)  
in Designated Supportive Living**

Healthy Albertans.  
Healthy Communities.  
**Together.**

**Date:**

**Recipient name:**

**Address:**

**Client Name:**

**Client Address:**

**Client Phone:**

**Date of Birth:**

**PHN:**

\_\_\_\_\_, is receiving medication assistance through the Medication Assistance Program (MAP). The majority of medication assistance is provided by an unregulated health care provider (e.g., health care aide) under the supervision of a regulated health care professional (e.g., licensed practical nurse). Supervision may be direct, indirect or indirect remote, depending on site staffing. Additional information is available in the Alberta Health Services *Medication Assistance Program (MAP) Manual* located online:

<https://www.albertahealthservices.ca/assets/info/seniors/if-sen-map-program-in-alberta.pdf>.

MAP requires a collaborative team approach to deliver safe medication assistance to clients residing in Designated Supportive Living (DSL). As a valued member of this team, pharmacies who wish to provide services for clients residing in DSL levels 3, 4 and 4D, are required to meet the [AHS Minimum Comparable Pharmacy Services Requirements in Designated Supportive Living](#)\*. If you are unable to meet these requirements, please discuss with your client and contact the AHS Case Manager listed below.

Within DSL, the Operator (AHS or a contracted continuing care provider) establishes site specific medication management processes. Please contact the site directly to discuss the specific details of the services required. Site contact information has been provided below.

Thank you. We look forward to collaborating with you to meet our client's need and outcomes. Please feel free to phone anytime.

**AHS Case Manager:**

**Email:**

**Phone:**

**Fax:**

**DSL Site Contact:**

**Phone:**

**Fax:**

Copy:

\*The *Minimum Comparable Pharmacy Service Requirements* have been established to support the AHS *Medication Management [Continuing Care] Policy*, aligning with the Medication Assistance Program (MAP) Manual and the *Continuing Care Health Service Standards* to support safe medication management processes in Designated Supportive Living settings. This document is located at <https://www.albertahealthservices.ca/info/Page10914.aspx>