# Virtual Home Hospital Caregiver Supports

## **Caregiver Support**

Welcome! As a caregiver of a family member or friend, you may have questions about how to care for them. Patients and healthcare providers worked together to help you with some information you may need while your loved one is in Virtual Home Hospital.

#### What can I expect?

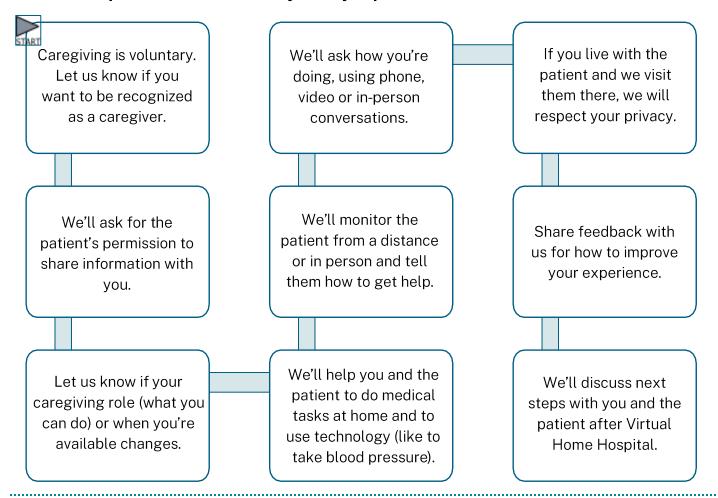
You may be familiar with caregiving, but when the person you're helping is in the Virtual Home Hospital, new questions may come up.

We provide care centered around you, the caregiver.

This care is designed to:

- Recognize caregivers
- Communicate and partner with you
- Help you recover quickly after tough experiences (called resilience)
- Know where to go for what you need in the healthcare system

#### Follow the path below to see what you may experience.





#### Who do I call for help?

<ul> <li>Virtual Home Hospital:</li> </ul>	Phone:	Hours:
• Health Link:	Phone Number: 811	Hours: 24 hours a day, every day
Your doctor:	Phone:	Hours:
• Other:	Phone:	Hours:

In a medical emergency, call **911** or go to the nearest **Emergency Department**.

#### How are you feeling?

We want to help lower your stress. Let your Virtual Home Hospital team know if you:

- Feel sad or alone or worried
- Feel irritable or easily angered
- Lose interest in things you used to enjoy Miss your own medical appointments
- Have frequent headaches or other pains
- Use alcohol or drugs to deal with stress

### Ways to take care of yourself:

Visit this Mayo Clinic website for ideas to reduce stress. Try some before you might start to feel stress.

- Ask for help to take your loved one for a walk or ride to an appointment.
- Say no to tasks that drain your energy, like hosting a large dinner.
- Talk with other caregivers.
- If you can, use services to help give rides, deliver groceries, or to clean the house.
- Have a quick visit with a friend.





# Free supports for caregivers

Туре	Description	Website and Contact
Education	AHS Caregiver College: variety of online courses to choose.	Alberta Caregiver College Phone: 780-735-8283
	Caregivers Alberta: webinars on caregiving.	Caregivers Alberta Phone: 1-877-453-5088
	Caregiving Wellness Workshop: training to gain confidence and build knowledge.	NorQuest College Phone: 1-866-534-7218
	McMaster University Caregiving Essentials	<u>McMaster University</u>
Talk to a Support Person	Family Caregiver Centre: resources and access to support people.	Alberta Health Services Phone: 403-955-1674
	Caregivers Alberta: request a caregiver coach consultation.	Caregivers Alberta Coaching
Talk to Caregivers	Caregivers Alberta: weekly, online group conversations with other caregivers.	Caregivers Alberta Support and Events Phone: 1-877-453-5088
Podcasts	The Role of Caregivers (2023)	Sound Cloud AHS CEO Podcast
	Caregiver's Compass with Stephanie Muskat (2021-2024)	Apple Podcasts
	Caregivers Out Loud (2021-2024)	Family Caregivers of BC
	Happy Health Caregiver	Happy Health Caregiver
Videos	Who are Caregivers? Why should we care? 11 mins, 2021	YouTube – Family Caregivers
	A Day in the Life of Our Caregivers. 8 mins, 2019	YouTube – Day in the Life
	We are all Caregivers. 3 mins, 2019	YouTube - AGE-WELL
	Diversity in Caregiving: LGBT Caregivers. 6 mins, 2013	YouTube - Diversity
	Abbigail's Story – Young Carer. 5 mins, 2018	YouTube – Young Carer's
Print or Web Tools	<b>211 Alberta:</b> web and 24/7 live support to find local services.	211 Alberta – Program Topics
	AHS family/support person guidelines and more.	AHS Patient/Family Information
	Caregiver Tips: Written, video resources.	Caregiver – MyHealth.Alberta.ca
	Self-Care Starter Kit: Activities, templates for planning.	Homewood Health
	Caring Experiences: Shares stories from caregivers.	Carers Canada
	Caregivers in Canada: Statistics about caregivers.	Stats Canada
	Caregiver Bill of Rights: To protect caregiver well-being.	Family Caregivers of BC
	Stories for Caregivers: Supporting Canadians.	TELUS Fund
	Snapshots of Aging: Caregiver articles and videos.	Research on Aging Phone: 780-492-2865
	Knowledge for children, youth, young adult caregivers.	Young Caregivers Association

