

Wildfire Resources

Support for NWT Evacuees

General Information

General Health Information	MyHealth.Alberta.ca Health Link 811, call toll-free. Available 24/7
Community Supports	Dial 211, https://ab.211.ca/
Poison & Drug Information Service	1-800-332-1414
Canadian Red Cross	1-888-800-6493
MyHealth.Alberta.ca Important Phone Numbers including 911	https://MyHealth.Alberta.ca/Pages/Emergency-Phone-Numbers.aspx

Pharmacy

Alberta Pharmacies	To search for a pharmacy, visit Alberta College of Pharmacy's website: https://abpharmacy.ca/
Prescription Refills	Please refer to the Government of NWT website under prescription refills: https://www.gov.nt.ca/en/public-safety/emergency-services-and-supports
Prescription Drug Coverage Support	<p>Residents of NWT have access to prescription drug coverage in several ways:</p> <p>Non-Insured Health Benefits (NIHB) for First Nation and Inuk persons. This program is administered by the Federal Government. Contact: 1-800-580-0950 or please refer to the website: https://www.sac-isc.gc.ca/eng/1579274812116/1579708265237</p> <p>Government of NWT (GNWT) funded prescription drug coverage for seniors 60+, Metis people, and those with a specific medical disease. These programs are administered by Alberta Blue Cross. Contact: 1-800-361-9632.</p> <p>Private drug coverage (employee sponsored or paid for by the NWT resident). Contact plan benefit administrator.</p>

Cancer Care

Cancer Care Alberta's Cancer Centre Transition Team	For cancer assessment/treatment, call toll-free 1-888-432-8865.
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Addiction & Mental Health

Addiction Helpline	1-866-332-2322 toll-free available 24/7 or call Health Link at 811 and press option #2, then option #3
Mental Health Helpline	1-877-303-2642 toll-free available 24/7 Distress Centre at 780-421-HELP (4357) or call Health Link at 811 and press option #2, then option #3
Crisis Text Line	Text CONNECT to 741741 Text CONNECT to 686868 (youth – Kids Help Phone)
AHS Program & Service information	Addiction & Mental Health Programs & Services www.ahs.ca/amh Virtual Opioid Dependency Program - 1-844-383-7688
Helpful Online Resources	Help in Tough Times (www.ahs.ca/helpintoughtimes) Mental Wellness Moment, Dr. Nicholas Mitchell Alberta Health Services (www.albertahealthservices.ca/amh/page17012.aspx)

Indigenous Supports

AHS Indigenous Support	1-844-944-4744 12 p.m. to 8 p.m., Monday to Friday https://www.albertahealthservices.ca/info/Page18213.aspx
Other Supports	First Nations and Inuit Hope for Wellness: 1-855-242-3310 Online chat: hopeforwellness.ca/ Alberta Indigenous Virtual Care Clinic: https://aivcc.ca/ Kids Help Phone (Indigenous specific supports upon availability and request): 1-800-668-6868.

Family Reunification

Loved ones receiving care:	Anyone with a loved one currently being cared for in a bedded facility in Alberta can call the Health Link Emerging Events line at 1-844-944-3434.
Other evacuees	For location information on evacuees not receiving care, please phone 310-4455 in Alberta (8 am to 8 pm daily) or 1-877-770-4636 from outside Alberta (8 am to 8 pm daily).

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