

| | Session 1 | Session 2 | Session 3 | Session 4 | Session 5 | Session 6 | Session 7 |
|-------------|---|--|--|--|---|--|---|
| 0900 - 1000 | The Future of Health with Zayna Khayat, SE Health How do consumer pull, outdated/unsustainable business models, and emerging digital tools propel us toward the future of health? | | | | | | |
| 1000 - 1030 | Break | | | | | | |
| 1030 - 1130 | Telus Health presents Virtual Care While virtual care has been catapulted into primetime thanks to COVID, we are still learning about the ways to support patient physical and mental health virtually. TELUS will facilitate an interactive forum and share our virtual care journey. Telus Health Team | Health and Care: Now and in the future How to be a shift disturber that gets shift done. Walk through basic tools and methods, and try your own hand at creating the future you seek. Zayna Khayat, SE Health | Your Voice is Your Fuel Listen to David's tenuous journey of choice and self-discovery; the fears that held him down and the drive that comes from choosing to do what really matters for you; speaking up and being known. David Schmeikal, The Gyslife | Garden Shark: There are some things dementia can't touch <i>Garden Shark</i> is a documentary that breaks through the hopelessness and loss that comes with a dementia diagnosis by giving people with dementia and their caregivers a new way to connect and find joy. Dawn Nagazina, Producer + Anna Cooley, Director | Force, Fairness and Freedom Understanding conflict and vulnerability can drive transformational change; changing leadership styles can be just as important as changing processes and systems. Alika Lafontaine, AHS | Muckin' Around: Weird creative collisions How might we improve our practice of innovation in our organizations to move past the buzzwords? Learn some of the promising patterns that will help deepen a robust innovation practice. Ben Weinlick, Think Jar Collective | Developing an Extended Reality Find how reality is taking on new realms in this interactive session: virtual, extended, and hyper-streamed - and what that means for the world of health and wellness. Claudia Krebs + Patrick Pennefather, University of British Columbia |
| 1130 - 1230 | Lunch | | | | | | |
| 1230 - 1330 | CPSI presents Hot Takes: Get heated up about patient safety! Tune in to a sizzling debate on the true risks in healthcare, what can be done – and what we aren't willing to do. As the session progresses, the topics will get spicier and spicier while your votes will determine the winners! Canadian Patient Safety Institute | Unlearning for Healthcare Find new ways of seeing the world for all its possibilities, challenge long-held beliefs, and begin to unstick thinking for transformational change. Plan to show up full-heartedly, openheartedly and ready to actively participate! Miki Stricker-Talbot, School for Social Entrepreneurs Canada | Alberta Blue Cross presents Why So Blue? Let's approach health and happiness differently and from the community up! Enhance health using a social determinants of health approach that leads to longer, healthier lives and reduced reliance on health care services. Kendra Chow + Mark Seland, Abrio Health + Charlene Mo, AB Blue Cross | Village Improv for Alzheimer's in Action Inside Out Theatre will demonstrate and recreate the creative care sessions for individuals living with dementia, as seen in the documentary <i>Garden Shark</i> . Jeremy Park + Michelle Brandenburg, Inside Out Theatre's Village Improv for Alzheimer's facilitators | An Indigenous Lens on Mental Health How might we shift mental health perspectives in urban and rural communities by adopting and sharing Indigenous practices and mind-sets? Quintina Adolpho, Siksika Health Services + Samuel Crowfoot, Siksika Nation | Dementia Village The Village in Langley, BC is Canada's first and, so far, only dementia village and we're going to take you there (virtually). Join us for a tour and an opportunity to find out more about this innovative approach to dementia care. Adrienne Alford Burt, The Village | Why You Should Care: Evaluation on-the-fly Explore ideas, principles and practices that make evaluation useful in times of disruption – such as a global pandemic. Mark Cabaj, From Here to There |
| 1330 - 1400 | Break | | | | | | |
| 1400 - 1500 | The Space Between: A patient is more than an advocate with Crystal Phillips, Thin Air Labs How can a patient become more than an advocate and stimulate the advancement of research without a post-secondary education? | | | | | | |
| 1800 - 2000 | Launchpad Pitch Competition Watch live as the top ideas in health and care compete for glory and prizes during the i4 Launchpad Pitch Competition on October 6th! | | | | | | |



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| 0900 - 1000 | Scotland's Story on Transformation & Innovation with Jason Leitch, Healthcare Quality & Strategy Scotland Jason will share the Scottish story on how they morphed their services to meet the emerging needs across the country. | | | | | | |
| 1000 - 1030 | Break | | | | | | |
| 1030 - 1130 | Fireside Chat with Jason Take a closer look at how Scotland is tackling their health challenges while supporting their constituents. Jason Leitch, Healthcare Quality and Strategy, Scotland Marlies van Dijk, AHS | Beyond the Hashtag #BLM Systemic racism and personal biases impact patients and communities. Learn meaningful strategies to reduce racism and make a difference for our racialized communities. Debbie Barnard, Joint Commission International | DIRT + W21C present Designing Spaces for the Future Learn how COVID-19 deeply influenced manufacturing and technology of health spaces in North America, Eureka moments and future projections are a part of the story. Johanna Blaak, Ward of the 21st Century Chris Burke + Richard Clayton, DIRT | IHE + Imagine Citizens present Care Opinion: Listening to patient voices Join the founder of Care Opinion as he and Alberta patients and providers discuss the challenges and rewards of an open platform for interactive gathering and responding to patient opinions. James Munro, Care Opinion Judy Birdsell + Craig Lindsey, Imagine Citizens Ted Braun, AHS | DynaLIFE Medical Labs presents Health Technology Accelerator: Ins and outs Get an inside peek at how an accelerator model helps technology adoption: early successes, challenges, and how to apply this in your work. Jason Pincock, DynaLIFE | CGI presents From Estonia & Finland to Canada: Innovations that drive digital healthcare transformation True stories about how digital innovation mobilized a movement that revolutionized traditional systems. Riz Haque, CGI Finland + Peeter Ross, Estonia e-Health | The Crescendo Effect Using live music, humour and story, The Crescendo Effect shows how we can increase our effectiveness by exploring the unique habits of professional musicians. Matt Day, Entertainer/Motivational Speaker |
| 1130 - 1230 | Lunch | | | | | | |
| 1230 - 1330 | Unlock Resistance and Unleash Possibility Get a taste of what it takes to see people as possibilities - not as problems to be solved. Develop understanding of how to cultivate a culture of co-production and commitment in a COVID-19 world. Kate Hilton, Institute for Healthcare Improvement | ATB presents Automation and The Patient Experience What happens when low value work is automated? How does it shift focus to what really matters for patients? Daniel Semmens, ATB | The Pandemic Pivot Immerse yourself in the beauty, tragedy, vastness and history of rural and remote Canada in a story that highlights the power of innovative thinking during a time of rapid change to establish a better normal. Monika Johnson, Kristin Simard + Sharon Reece, AHS | Visualizing Ideas for Non-creatives Join artist and teacher Randall Wiebe as he demonstrates how to visualize ideas for people who think they can't draw. Randall Wiebe, Rosebud School of the Arts, Prairie College | Innovation in AHS This interactive session is designed to help participants understand and apply the strategies for innovation used by the AHS Innovation, Evidence & Impact Team to resolve stubborn problems. Kathryn Ambler + Rachael Erdmann, and AHS IEI team | CFHI presents Journey Mapping: A human-centred tool Design thinkers are in love with journey mapping because this tool visualizes the human experience and leads to inspiration, possibilities and solutions. Andrew Siu, UBC Julie Drury + Craig Lindsay, Canadian Foundation for Healthcare Improvement | |
| 1330 - 1400 | Break | | | | | | |
| 1400 - 1500 | The Psychology of Change with Kate Hilton, Institute for Healthcare Improvement Featuring real-life examples concerning COVID-19, develop mindsets and skills to overcome resistance to change and pivot from command and control to co-production and commitment. | | | | | | |

Click to register today!