Alberta Health Implementing the Rehabilitation Model of Care in **Community Rehabilitation: Transformation Through Innovation**

The Future of Community Rehabilitation Clients and families are in the driver's seat throughout their rehabilitation journey and say:

- \checkmark "I have the ability to function and live well in my community."
- ✓ "I know where to go access points are clear and coordinated."
- \checkmark The services meet my needs."
- \checkmark "I am progressing and there is a plan to help me achieve my goals." ✓ "I have caring and skilled providers."



The METHOD

Defining the Problem

Understanding the System

Designing and

Inequitable access Uncoordinated care III defined way-finding

Partnered to develop the model: Rehabilitation leaders Clinicians Patients and families

 Innovation Learning Collaborative Methodology Local PDSA cycles

The **LESSONS**

START SMALL Enables provincial and local responsiveness and collaborative problem solving

> ADJUST AND ADAPT Flexibility and adaptability to local context is needed to overcome obstacles and keep moving forward

CONNECTION COUNTS Change happens through connection - between and among clients, clinicians, leaders, partners, and supports. Relationship and trust are key. Connect people to practice and tools. Connect strategy and operations.

The **RESULTS**

82%

APPROPRIATENESS

80%

Testing

Implementing and Sustaining

Spreading Change

• Webinars, teams connect and share

18 early adopter teams Collecting data

 Implementing standardized services, advancing the R-MoC • Sharing processes, lessons learned, and advice

In 2018-2019

- > 80 sites collecting data
- > 35 sites for standardized services

TARGETS FOR 2017-18









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team, CWP team and stakeholder support.

97%

ACCEPTABILITY

80%



64%

EFFECTIVENESS

60%