

# Medical Assistance in Dying (MAID): Improvement of Patient / Family Experience & Engagement of Physicians

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Does the relationship between the patient & physicians impact the **experience**?

Are **families** satisfied with the MAID experience?

Are **physicians** satisfied with the MAID experience?

### Survey Development

Semi Structured Family Interviews  
 ↓  
 Family Advisor + Quality Consultant engaged  
 ↓  
 Preliminary Survey  
 ↓  
 Family members invited to review  
 ↓  
 Survey revised and finalized

### Survey Development

Literature Review  
 ↓  
 Physician Focus Group + Quality Consultant engaged  
 ↓  
 Preliminary Survey  
 ↓  
 Other physicians invited to review  
 ↓  
 Survey revised and finalized

Positive Experience:  
 Families & Physicians

Survey Sent (21)

Survey Sent - All South Zone Physicians

Relationship improves Experience

We need MORE RESPONSES!

**Preliminary Results:**  
 (9 out of 21 responded)

- We WAIT for responses!
- Engagement strategy will be based on results

Overall Satisfaction

Finding initial info

Timely Response

Availability of MAID team



Information Provided – Patient

Information Provided – Family



Emotional Support – Patient

Emotional Support - Family



**Things to WORK ON**

### Relationship with Doctor

Family Doctor Provider

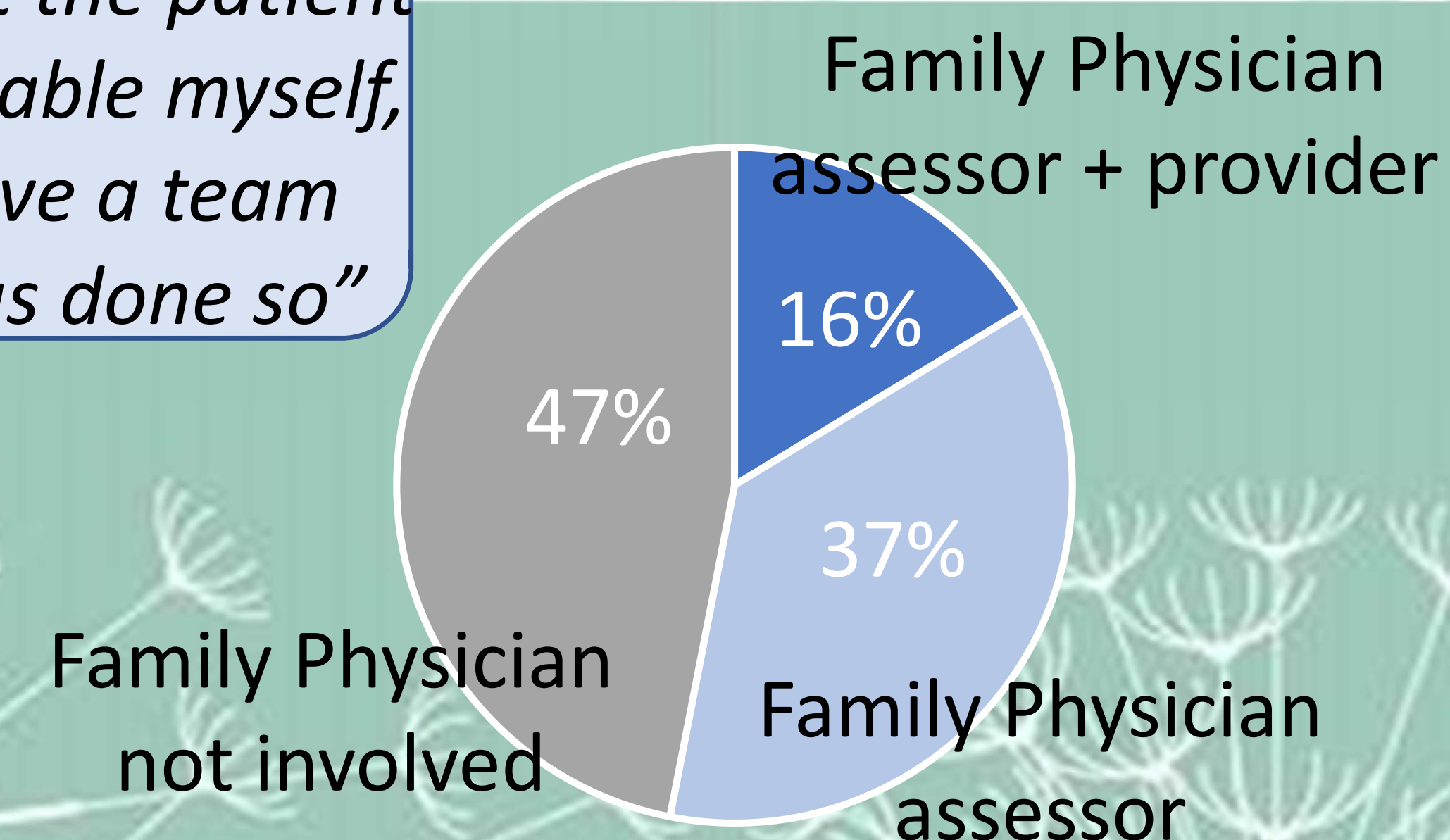
*“It was unbelievably comforting that (his) family doctor did the procedure”*

Other Provider

*“Even though we did not know him prior – was made irrelevant because of his kindness and sincerity through the process”*

### Focus Group & Measurement Data: Relationship with Patient

*“I prefer to meet the patient before; but if unable myself, it’s helpful to have a team member who has done so”*



### Factors influencing physician participation

Moral & Religious beliefs

Experience Knowledge

Emotional & Logistical Supports

**More Results to come!!!**