

January 24, 2014

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## AHS welcomes findings of McKenzie Towne Care Centre review

CALGARY – Alberta Health Services (AHS) has completed a [review](#) at McKenzie Towne Care Centre in response to several complaints at the continuing care facility.

Several areas for improvement were recorded, and McKenzie Towne Care Centre has implemented changes in response to the review and its recommendations.

AHS continues to work with the operator of the facility and an AHS monitoring team remains on site.

“All continuing care residents, including those at McKenzie Towne Care Centre, deserve care in an appropriate, timely and responsive fashion,” said Brenda Huband, Interim President and CEO for Zone and Health Operations of AHS.

McKenzie Towne Care Centre has been collaborative and responsive in working through the audit process and risk mitigation plans with AHS. AHS will continue to work with the facility to support the provision of care to residents at the facility.

AHS also undertook an in-depth review of all wound care cases and practices, involving AHS skin and wound specialists. That review is complete, and recommendations are being implemented by both McKenzie Towne Care Centre and AHS.

At the same time AHS was conducting its clinical care audit, Alberta Health was conducting a standards review at the facility to ensure all provincial standards were being met.

Actions currently underway at the site include:

- McKenzie Towne Care Centre will be implementing a new computer program to track wounds, and ensure residents are properly assessed and get the treatment and care they require. AHS has established formal skin care protocols for wound assessments and treatments, and will continue to monitor those to ensure they are being met.
- AHS wound specialists will continue to visit the site every week.

Alberta Health Services is the provincial health authority responsible for planning and delivering health supports and services for more than four million adults and children living in Alberta. Its mission is to provide a patient-focused, quality health system that is accessible and sustainable for all Albertans.

**NOTE: Brenda Huband will be available for telephone interviews from 9 a.m. until 11 a.m. on Friday, January 24. Please call the contact below, and interviews will be arranged as required.**

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**For media inquiries, contact:**

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