

Boil Water Advisory Information for Fort McMurray Residents *August 17, 2016*

Alberta Health Services (AHS) has confirmed that satisfactory water quality has been restored to all areas serviced by the Fort McMurray water treatment plant including the Abasand, Beacon Hill and Waterways neighbourhoods. The Boil Water Advisory is now lifted for all areas with active water service by the Fort McMurray water treatment plant.

However, the water mains and service connections in several heavily damaged areas of the Abasand, Beacon Hill and Waterways neighbourhoods have not been flushed, do not have active water service and are currently out of service. The Regional Municipality will be flushing and rehabilitating these water mains and service connections. Please refer to the maps for details on buildings with and without water service:

- www.albertahealthservices.ca/assets/wf/eph/wf-eh-map-boil-water-advisory-lift-abasand1.pdf
- www.albertahealthservices.ca/assets/wf/eph/wf-eh-map-boil-water-advisory-lift-abasand2.pdf
- www.albertahealthservices.ca/assets/wf/eph/wf-eh-map-boil-water-advisory-lift-beacon-hill.pdf
- www.albertahealthservices.ca/assets/wf/eph/wf-eh-map-boil-water-advisory-lift-waterways.pdf

For those buildings and areas without water service, please contact the Regional Municipality for further information regarding water service rehabilitation plans and progress, at 780-473-7000.

The boil water advisory has previously been lifted for the areas serviced by southeast regional waterline south of Fort McMurray to Anzac on July 15, Gregoire, Mackenzie Park, Prairie Creek Residential, Saline Creek, Saline Plateau, Airport Lands and Sapræe Creek Estates on June 30, Thickwood, Wood Buffalo, Dickinsfield, Timberlea, Stone Creek and Parsons Creek North on June 16, Grayling Terrace area on June 10, and Lower Townsite Area on June 4. Please refer to the maps for the details:

- www.albertahealthservices.ca/assets/wf/eph/wf-eph-anzac.pdf
- www.albertahealthservices.ca/assets/wf/eph/wf-eph-creek-boil-map.pdf
- www.albertahealthservices.ca/assets/wf/eph/wf-eph-bwa-thick-map.pdf
- www.albertahealthservices.ca/assets/wf/eph/wf-eph-grayling-boil-map.pdf
- www.albertahealthservices.ca/assets/wf/eph/wf-eh-map-boil-water-advisory-lift-lower-townsite.pdf

All water system users in the Abasand, Beacon Hill and Waterways neighbourhoods that have water service are advised to follow the proper flushing procedures [outlined below](#).

Building operators should conduct flushing of any large building following steps listed in <http://www.albertahealthservices.ca/assets/wf/eph/wf-eh-water-flushing-procedures-large-buildings-affected-by-wildfire.pdf> before asking building residents to flush their water lines as described above.

For background information on the Boil Water Advisory actions in Fort McMurray, visit www.albertahealthservices.ca/assets/wf/eph/wf-eh-ft-mac-boil-water-advisory-bkg.pdf

Residents with health concerns can also contact Health Link to speak to a registered nurse 24 hours a day, seven days a week, toll-free at 811.

If you live in an area where the boil water advisory has been lifted:

You need to flush, clean, and sanitize:

- Water pipes
- Water treatment devices
- Plumbed appliances
- Water storage facilities

Before you use water in your home:

- Remove all aerator or screen devices from faucets.
- Run hot and cold water faucets for at least five minutes before you use them.
- If you live in an apartment or condominium, run all faucets for at least five minutes, until the water is clear and any air in the plumbing has been released.
- Rinse out any sediment or debris from the aerator or screen devices and put them back on the faucet.
- Flush, clean, and sanitize appliances with water line connections (e.g., fridges with water and ice dispensers) following manufacturer's instructions.
- Disinfect water filtration devices following manufacturer's instructions.
- Run your water softener through a regeneration cycle following manufacturer's instructions.
- Replace filters on any tap water filtration devices, and flush the fixture according to the manufacturer's directions
- Hot water heaters and hot water heating systems may require that some water be drained to get rid of any sediment.
- If your hot water heater was set below 45 °C, drain and refill the tank.

Contact Environmental Public Health, North Zone at 780-791-6078 for more information.

For more information, please contact your nearest Environmental Public Health office.

Edmonton Main Office
Calgary Main Office
Lethbridge Main Office

780-735-1800
403-943-2288
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FIRE-16-029
Revised: Aug16/16
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