

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: Kayla Jefferson
"the Owner"

RE: The personal services facility located in Airdrie, Alberta and municipally described as:
Blink and Beauty Co
51 Summerwood Road SE
Airdrie, AB
T4B 1W7

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. A reprocessing area, including a reprocessing sink, was not available in the facility for the purpose of cleaning and disinfecting equipment.
- b. The operator failed to notify Alberta Health Services of the existence of the personal service business.
- c. There were no approved disinfectants onsite for disinfecting equipment and surfaces
- d. Dirty tweezers stored in the tweezer holder were noted in the service area
- e. The operator did not have a clear understanding of how to properly clean and disinfect equipment.
- f. The washroom available for customer use and hand hygiene was cluttered with personal items,
- g. The hand wash sink in the washroom used for hand washing was obstructed.
- h. The service area did not have adequate storage for equipment and supplies. Personal service tools and miscellaneous items not related to personal services were stored in the built-in storage in the service area.
- i. The lighting in the service area was dim
- j. Unsanitary conditions (over full garbage can, dirty area rug, dirty floor) were noted in the service area
- k. Bottles containing cosmetic products in the facility were unlabeled
- l. The pillow used in the service room was made from porous material and was not being washed after each client.
- m. Customer blanket on the service bed and was not being washed after each use.
- n. There was a cut-out hole in the ceiling in the service room and in the customer accessible washroom
- o. There were missing baseboards on the wall/floor joint in the personal service area
- p. Written operational procedures detailing the cleansing of skin and mucous membrane, and client care in the event of an accidental skin cut or puncture have not been developed or submitted for review.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 1/2020 and the Personal Services Standards there under exist in and about the above noted premises, namely:

- a. A reprocessing area, including a reprocessing sink, was not available in the facility for the purpose of cleaning and disinfecting equipment. This is in contravention of Section 6(2)(b) of the Personal Services Regulation, which states, “A personal service worker who provides a personal service described in subsection (1) must have access, within the personal service facility in which the personal service is provided or in a personal service facility to which contaminated reusable equipment used in connection with the provision of the personal service can be readily transported, to a sink that is connected to a permanent potable water system that is capable of producing hot and cold running water” and Section 6(3)(b) “The work surface area and sink referred to in subsection (2) must not be located in a room that contains a toilet.”
- b. The operator failed to notify Alberta Health Services of the existence of the personal service business. This is in contravention of Section 1.2 of the Personal Services Standards, which states, “The operator of an existing personal service business must notify the RHA of: the name and contact information of the operator of the business; the address and location information where personal services are/will be provided; and all personal services and activities that the business currently offers.”
- c. There were no approved disinfectants onsite for disinfecting equipment and surfaces. This is in contravention of Section 3.25 and 3.26 of the Personal Services Standards, which states: “All non-critical tools must be cleaned and disinfected using a minimum of a low-level disinfectant and all semi-critical tools must be cleaned and disinfected using a minimum of a high-level disinfectant.”
- d. Dirty tweezers stored in the tweezer holder were noted in the service area. This is in contravention of Section 3.12 of the Personal Services Standards, which states that: Contaminated reusable equipment shall be moved to the area where cleaning occurs in a manner that prevents contamination of environmental surfaces and equipment.
- e. The operator did not have a clear understanding of how to properly clean and disinfect equipment. This is in contravention of Section 2.1.3 of the Personal Services Standards, which states, Personal services workers must be familiar with and be able to demonstrate an understanding of manufacturer’s instructions for safe use of the equipment, disinfectants, and cosmetic products that they use.
- f. The washroom available for customer use and hand hygiene was cluttered with personal items. This is in contravention of section 5 (1)(b) of the Personal Services Regulation AR 1/2020, which states that: A personal service facility must be maintained in a clean and sanitary condition.
- g. The hand wash sink in the washroom used for hand washing was obstructed. This is in contravention of section 5(1)(h) of the Personal Services Regulation AR 1/2020, which states that: A personal service facility must have a washroom, with toilets and handwashing facilities in operating condition, on site or accessible for use by personal service workers and clients.
- h. The service area did not have adequate storage for equipment and supplies. Personal service tools and miscellaneous items not related to personal services were stored in the built-in storage in the service area. This is in contravention of section 5(1)(i) of the Personal Services Regulations AR 1/2020, which states that: A personal service facility must have adequate storage space for equipment and supplies.

- i. The lighting in the service area was dim. This is in contravention of section 5(1)(e) of the Personal Services Regulations AR 1/2020, which states that: A personal service facility must have adequate lighting.
- j. Unsanitary conditions (over full garbage can, dirty area rug, dirty floor) were noted in the service area. This is in contravention of section 5(1)(b) of the Personal Services Regulation AR 1/2020, which states that: A personal service facility must be maintained in a clean and sanitary condition.
- k. Bottles containing cosmetic products in the facility were unlabeled. This is in contravention of Section 4.1 of the Personal Services Standards, which states: Cosmetic products used in a personal service must be clearly labelled with information about the product identity and manufacturer.
- l. The pillow used in the service room was made from porous material and was not being washed after each client. This is in contravention of Section 3.70.1 of the Personal Services Standards, which states Linens must either be laundered or discarded after each personal service if: they directly contact personal services worker or client skin, body, nails, teeth, or hair.
- m. Customer blanket on the service bed and was not being washed after each use. This is in contravention of Section 3.70.1 of the Personal Services Standards, which states Linens must either be laundered or discarded after each personal service if: they directly contact personal services worker or client skin, body, nails, teeth, or hair.
- n. There was a cut-out hole in the ceiling in the service room and in the customer accessed washroom. This is in contravention of section 8 of the Personal Services Regulation AR 1/2020, which states that: A personal service facility must be designed and constructed, or set up, so that client service areas and areas in which the reprocessing of reusable equipment used in connection with the provision of personal services occurs are protected from contamination.
- o. There were missing baseboards on the wall/floor joint in the personal service area. This is in contravention of section 8 of the Personal Services Regulation AR 1/2020, which states that: A personal service facility must be designed and constructed, or set up, so that client service areas and areas in which the reprocessing of reusable equipment used in connection with the provision of personal services occurs are protected from contamination.
- p. Written operational procedures detailing the cleansing of skin and mucous membrane, and client care in the event of an accidental skin cut or puncture have not been developed or submitted for review. This is in contravention of Section 1.5 of the Personal Services Standards, which states, “The operator must ensure that facility-specific written procedures are established that describe steps for: when applicable, the cleansing of skin and mucous membrane and the application of antiseptic products; post-service care for personal services that involve puncturing skin or mucous membrane; client care in the event of an accidental skin cut or puncture.”

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be Closed.

NOW THEREFORE, I hereby ORDER and DIRECT:

1. That the Owner immediately close the above noted premises.

2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Install a reprocessing sink that is permanently plumbed in, connected to a potable water system and not in a room containing a toilet. Sink must be located in an area where the finishings including the floors are impervious to moisture, such as a laundry room. Operator should acquire reprocessing equipment, including trays and brushes.
 - b. Submit a Personal Services Notification.
 - c. Obtain a high-level disinfectant for disinfecting semi-critical tools and a low/ intermediate disinfectant for disinfecting non-critical tools and surfaces.
 - d. Clean and disinfect all tools and store tools in a clean and sanitary manner
 - e. Review the Personal Service Regulation and standards to ensure understanding of the requirements of a personal service provider
 - f. Declutter and remove all personal items from washroom
 - g. Remove all items obstructing the hand wash sink.
 - h. Remove all miscellaneous items from built-in storage and ensure that all personal service items are stored in a clean and sanitary manner
 - i. Install adequate lighting in the personal service area.
 - j. Clean and disinfect the entire service area, remove area rug from the service area as all surfaces in the service area must be smooth and cleanable
 - k. Label all cosmetic bottles in the facility to ensure contents are easily identifiable.
 - l. Replace the porous fabric covering of the pillow with one that is non-porous, smooth, impervious to moisture and easily cleanable
 - m. Permanently remove blanket from use or obtain extra supplies of blankets to ensure blankets are washed after each client's use.
 - n. Seal all holes in the service area and washroom. Ensure all surfaces in the facility are smooth, cleanable and impervious to moisture
 - o. Replace missing baseboards
 - p. Develop written operational procedures for client care and submit them for review.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, January 30, 2026.

Confirmation of a verbal order issued to Kayla Jefferson on January 29, 2026.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who **a** is directly affected by a decision of a Regional Health Authority, and **b** feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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<https://www.ahs.ca/eph>