

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: **Canmore Inn & Suites Ltd.**
"the Owner"

Serge Girard
"the Owner"

RE: The "pools" located in Canmore, Alberta and municipally described as:
Canmore Inn & Suites Swimming Pool and Whirlpool
1402 Bow Valley Trail

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. An apparent release of chlorine gas or other toxic substance occurred, causing harm to several pool users.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. An apparent release of chlorine gas or other toxic substance occurred, causing harm to several pool users. This is in contravention of Section 11(c) of the Alberta Swimming Pools Regulation, Alberta Regulation 204/2014 which states "In accordance with the Pool Standards, a pool must be operated so that all the activities are conducted so as to minimize contamination of the public swimming pool water and provide for safety of the patrons."

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:

- a. Identify what caused the health hazard to the pool users.
- b. Determine the cause of the release.
- c. Correct any conditions that allowed the situation to arise.
- d. Put in place safeguards to ensure the situation cannot re-occur.
- e. Undergo an inspection of the pools by an Executive Officer with Alberta Health Services once the above work is completed and the pools are operational.

3. That until such time as the work referred to above is completed and confirmed to be satisfactory by an Executive Officer with Alberta Health Services, the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

Public Health Act and Regulations, or to prevent
DATED at Canmore, Alberta, January 28, 2026.

Confirmation of a verbal order issued to Serge Girard, General Manager, on January 26, 2026.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who **a** is directly affected by a decision of a Regional Health Authority, and **b** feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeals>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

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Page 3 of 3

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Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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<https://www.ahs.ca/eph>