

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: 2738387 Alberta Ltd.
"the Owner"

Gary Gill
"the Owner"

Anna Jaurigue
"the owner"

RE: The "whirlpool" located in Cochrane, Alberta and municipally described as:
Days Inn and Suites Cochrane Whirlpool
5 Westside Drive Cochrane, AB T4C 1M1

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The bacteriological water sample taken from the whirlpool on November 24, 2025, had a heterotrophic plate count of 930 colony forming units per millilitre.
- b. The bacteriological water sample taken on November 24, 2025, had pseudomonas present.
- c. The Free Available Chlorine was measured at 0.5 ppm.
- d. Manual pH testing of the whirlpool water showed pH was very low, less than 6.5
- e. The automated monitoring system's chemical readings were inconsistent with manual testing. Automated reading for pH was 6.8 and manual testing was under range less than 6.5.
- f. The alkalinity of the whirlpool water was measured greater than 200ppm.
- g. The Clock by the whirlpool area was not operational
- h. No staff member held a valid Pool Operator Certificate.
- i. Excessive foaming was observed in the whirlpool water.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The bacteriological water sample taken from the whirlpool on November 24, 2025, had a heterotrophic plate count of 930 colony forming units per millilitre. This is in contravention of Section 6.1(a) of the Alberta Swimming Pool Standards July 2014 (Amended January 2018), which states that "The quality of water in a public swimming pool must be maintained so that the water does not have a heterotrophic plate count greater than 100 colony forming units per millilitre in a 100 millilitre sample."
- b. The bacteriological water sample taken on November 24, 2025, had pseudomonas present. This is in contravention of Section 6.2 of the Alberta Swimming Pool Standards July 2014 (Amended January 2018), which states that "... the quality of water in a public swimming pool operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence of Pseudomonas aeruginosa."
- c. The Free Available Chlorine was measured at 0.5 ppm. This is in contravention of the Pool Standards July 2014 (Amended January 2018), section 4.1.2, which states that: The minimum free chlorine residual in a public swimming pool must be maintained as follows: 2.0 milligrams per litre in a public swimming pool with an operating water temperature of greater than 30 degrees Celsius.
- d. Manual pH testing of the whirlpool water showed pH was very low, less than 6.5. This is in contravention of Section 4.4 of the Pool Standards, July 2014 (Amended January 2018), which states: "The pH of the water in a public swimming pool must be maintained at no less than 6.8 and no greater than 7.6."
- e. The automated monitoring system's chemical readings were inconsistent with manual testing. Automated reading for pH was 6.8 and manual testing was under range less than 6.5. This is in contradiction of section 15 (1) (2) (a) (b) of the Public Swimming Pool Regulation AR204/2014, which states: "a public swimming pool must be equipped with automated chemical feeding and monitoring equipment for pH and chlorine. The equipment referred to in subsection (1) must be maintained in good working condition and calibrated and manually tested in accordance with the Pool Standards to ensure that it is working properly."
- f. The alkalinity of the whirlpool water was measured greater than 200ppm. This is in contradiction of section 4.5.1 of the Pool Standards, July 2014 (Amended January 2018), which states "The total alkalinity of the public swimming pool water must be maintained at no less than 60 milligrams per litre and no greater than 180 milligrams per litre, or at levels where chlorine and pH requirements can be maintained in accordance with Section 4.0 of the Pool Standards."
- g. The Clock by the whirlpool area was not operational. This is in contradiction of section 2.5.1 of the Pool Standards, July 2014 (Amended January 2018), which states must be clearly visible from the whirlpool and maintained in good working order."
- h. No staff member held a valid Pool Operator Certificate. This is in contradiction of section 1.1(a) (b) of the Pool Standards, July 2014 (Amended January 2018), which states "The pool operator must be certified by an organization that is on the List of Approved Pool Operator Education Organization approved by the Minister, and upon request, provide proof of successful completion of the course in the form of a certificate issued by the approved organization."
- i. Excessive foaming was observed in the whirlpool water. This is in contradiction of section 10 of the Public Swimming Pool Regulation AR204/2014, which states "A pool must be operated and maintained by the owner or the owner's agent, if any, or the pool operator so that the water it contains is microbiologically, chemically and physically safe for use."

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Treat the whirlpool water to eliminate any possible source of contamination, drain, refill and then chemically balance the whirlpool water.
 - b. Maintain a pH at no less than 6.8 and no greater than 7.6.
 - c. Maintain a minimum Free Available Chlorine concentration of 2.0 ppm
 - d. Maintain total alkalinity at no less than 60ppm and no greater than 180ppm.
 - e. Repair the clock.
 - f. Complete the pool operator certification process and provide the copy of the certification.
 - g. Repair and/or calibrate the automated monitoring system so it provides adequate chemicals levels, and its readings are consistent with manual testing.
 - h. Submit a bacteriological water sample of the whirlpool water to the Provincial Laboratory.
3. That until such time as the work referred to above is completed to be satisfaction of an Executive Officer with Alberta Health Services, the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Cochrane, Alberta, November 27, 2025.

Confirmation of a verbal order issued to Anna Jaurigue, Facilities Manager, on November 26, 2025.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception

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5 Westside Drive Cochrane, AB T4C 1M1**

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Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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