

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: First service Residential Alberta Ltd.
“the Owner”

First Service Residential Management Canada Inc.
“the Owner”

Heather M. Bonncastle
“the Owner”

John Brea
“the Owner”

Michael Natale
“the Owner”

RE: The “whirlpool” located in Calgary, Alberta and municipally described as:
Edgecliffe Estates – Whirlpool
OFFICE - 3400 Edenwold Heights NW

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The bacteriological water sample taken on June 30, 2025, had *Pseudomonas aeruginosa* isolated.
- b. The bacteriological water sample taken on July 14, 2025, had *Pseudomonas aeruginosa* isolated.
- c. The bacteriological water sample taken on July 18, 2025, had *Pseudomonas aeruginosa* isolated.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The bacteriological water sample taken on June 30, 2025, had *Pseudomonas aeruginosa* isolated. This is in contravention of section 6.2 of the Alberta Health Pool Standards 2014 (amended 2018) which states that: “The quality of water in a public swimming pool

operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence *Pseudomonas aeruginosa*.

- b. The bacteriological water sample taken on July 14, 2025, had *Pseudomonas aeruginosa* isolated. This is in contravention of section 6.2 of the Alberta Health Pool Standards 2014 (amended 2018) which states that: "The quality of water in a public swimming pool operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence *Pseudomonas aeruginosa*."
- c. The bacteriological water sample taken on July 18, 2025, had *Pseudomonas aeruginosa* isolated. This is in contravention of section 6.2 of the Alberta Health Pool Standards 2014 (amended 2018) which states that: "The quality of water in a public swimming pool operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence *Pseudomonas aeruginosa*."

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Treat the whirlpool to eliminate any possible source of contamination, drain, refill and then chemically balance the whirlpool water.
 - b. Submit a bacteriological water sample from the whirlpool to the Provincial Laboratory.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; and a water sample from paragraph 2(b) is confirmed to be satisfactory, the above noted premises shall remain closed.

The above conditions were noted at the time of <inspection and/or receipt of the report> and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, July 22, 2025.

Confirmation of a verbal order issued to Arlen Rivers on July 21, 2025.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who	a) is directly affected by a decision of a Regional Health Authority, and b) feels himself aggrieved by the decision
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may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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10101 Southport Road SW, Calgary, AB, Canada T2W 3N2

<https://www.ahs.ca/eph>