

## **ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE**

**To:** A-1 HOSPITALITY LTD.  
“the Owner”

Manjit Aulakh  
“the Owner”

Mel Dhaliwal  
“the Owner”

Mukhtar (Mike) Olak  
“the Owner”

Joginder Uppal  
“the Owner”

David Allen  
“the Owner”

**RE:** The “pool” located in Calgary, Alberta and municipally described as:  
Four Points by Sheraton Calgary Airport – Whirlpool  
2875 Sunridge Way NE

**WHEREAS** I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

**AND WHEREAS** such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The automated chemical feeding and monitoring equipment was not operational at the time of the inspection. Staff were manually dosing the pH and Free Available Chlorine (FAC) of the basin daily.
- b. An anti-entrapment plan for the basin has not been developed and implemented.
- c. Multiple leaks were observed coming from the recirculation system piping in the mechanical room.
- d. Records were not maintained for the automated controller set points and readings for ORP, chlorine, and pH.
- e. Records were not maintained for the daily visual checks of the drain covers.
- f. Records were not maintained for the daily visual checks of the clarity of the water.
- g. All the skimmer baskets were not maintained in a clean condition.

- h. None of the skimmers were equipped with a floating weir.
- i. A written policy or plan for responding to water quality incidents were not available on-site.
- j. A pool safety and supervision plan was not available on-site.
- k. A general sanitation plan was not available on-site.
- l. The hot tub basin was not maintained in good repair. Paint was peeling from the basin surface.

**AND WHEREAS** such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The automated chemical feeding and monitoring equipment was not operational at the time of the inspection. Staff were manually dosing the pH and Free Available Chlorine (FAC) of the basin daily. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 15(1)(2)(a) which states: “(1) A public swimming pool must be equipped with automated chemical feeding and monitoring equipment for pH and chlorine. (2) The equipment referred to in subsection (1) must be maintained in good working condition.”
- b. An anti-entrapment plan for the basin has not been developed and implemented. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), section 9.1 which states: “Every owner or owner’s agent, if any, must assess anti-entrapment risks, develop and implement an appropriate anti-entrapment plan to meet the requirements of this section.”
- c. Multiple leaks were observed coming from the recirculation system piping in the mechanical room. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 11(b) which states: “In accordance with the Pool Standards, a pool must be maintained in a state of repair that provides for the safe and sanitary operation of the pool.”
- d. Records were not maintained for the automated controller set points and readings for ORP, chlorine, and pH. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), section 5.1(c) which states: “Operating records must be maintained to provide information regarding: automated controller set points and readings for ORP, chlorine and pH.”
- e. Records were not maintained for the daily visual checks of the drain covers. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), section 9.6.1 which states: “The covers of each submerged suction outlet, including equalizer and vacuum outlets, shall be routinely inspected prior to opening each day and throughout the day when the public swimming pool is in use.”
- f. Records were not maintained for the daily visual checks of the clarity of the water. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), section 5.1(e) which states: “Operating records must be maintained to provide information regarding: clarity of the water.”

- g. All the skimmer baskets were not maintained in a clean condition. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), section 3.2 which states: "When a public swimming pool is in use, it must be operated to maximize the flow of the water through the skimming devices."
- h. None of the skimmers were equipped with a floating weir. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), section 3.2 which states: "When a public swimming pool is in use, it must be operated to maximize the flow of the water through the skimming devices."
- i. A written policy or plan for responding to water quality incidents were not available on-site. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 24(1)(c) which states: "The owner or the owner's agent, if any, must develop and maintain written policies and implement plans for those policies in accordance with the Pool Standards respecting response to water quality issues, including fecal contamination."
- j. A pool safety and supervision plan was not available on-site. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 24(1)(a) which states: "The owner or the owner's agent, if any, must develop and maintain written policies and implement plans for those policies in accordance with the Pool Standards respecting safety and supervision of all patrons."
- k. A general sanitation plan was not available on-site. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 24(1)(d) which states: "The owner or the owner's agent, if any, must develop and maintain written policies and implement plans for those policies in accordance with the Pool Standards respecting general sanitation."
- l. The hot tub basin was not maintained in good repair. Paint was peeling from the basin surface. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 11(a)(iii) which states: "In accordance with the Pool Standards, a pool must be maintained so that the basins and liners are structurally sound and maintained in good repair."

**AND WHEREAS**, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

- 1. That the Owner immediately close the above noted premises.
- 2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
  - a. Repair the automated chemical feeding and monitoring equipment such that it can independently regulate the swimming pools pH and FAC within the required ranges (pH: 6.8-7.6, FAC: min 1.0ppm) and ensure it is maintained in good working condition hereafter.

- b. Develop and implement an appropriate anti-entrapment plan in accordance with the Pool Standards.
  - c. Repair all leaks coming from the recirculation system piping in the mechanical room.
  - d. Maintain daily records of all pool water chemistry parameters, automated chemical monitoring equipment readings, and set points.
  - e. Maintain daily records of visual inspections of drain covers in the pool.
  - f. Maintain daily records of visual checks of the clarity of the water.
  - g. Clean all the skimmer baskets and maintain them in a clean condition hereafter.
  - h. Install floating weirs for all the skimmer to maintain effective surface water removal.
  - i. Develop and implement the following written policy or plan: actions for responding to water quality incidents, a general sanitation plan, and a pool safety and supervision plan. Please reference Part 4 - Written Policies and Plan
  - j. Resurface the hot tub basin to restore it to a condition that is structurally sound and maintained in good repair.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, September 28, 2026.

Confirmation of a verbal order issued to Alan Franks, and Mykola Paulechko on September 24, 2026.

Executive Officer  
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or  
<https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board  
c/o Central Reception  
Main Floor, ATB Place North Tower  
10025 Jasper Avenue NW  
Edmonton, Alberta, T5J 1S6  
Phone: 780-222-5186

**Order of an Executive Officer – Notice of Closure**

**RE: The Pool located in Calgary, Alberta and municipally described as: Four Points by Sheraton Calgary Airport - Whirlpool  
2875 Sunridge Way NE**

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Fax: 780-422-0914

Email: [HealthAppealBoard@gov.ab.ca](mailto:HealthAppealBoard@gov.ab.ca)

Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

**Health Legislation, Regulations and Standards**

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

**Copies of standards are available by visiting:** <https://www.alberta.ca/health-standards-and-guidelines.aspx>

Template revised June 2, 2026

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**Calgary • Southport • Environmental Public Health**

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<https://www.ahs.ca/eph>