

## **ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE**

**To:** Khatija Investments Ltd.  
“the Owner”

Nadia Kothari  
“the Director”

Zeenat Ladak  
“the Director”

Salma Moosa  
“the Director”

Alnoor Tejpar  
“the Director”

Rozina Tejpar  
“the Director”

**RE:** The “whirlpool” located in Calgary, Alberta and municipally described as:  
Hampton Inn & Suites by Hilton – 2231 Banff Trail NW

**WHEREAS** I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

**AND WHEREAS** such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. There was a temporary particleboard construction wall erected along the edge off the pool basin that was bowing and did not appear to be structurally sound.
- b. The temporary construction wall was blocking two entrances/exits to the pool basin.
- c. Mould growth was visible on the temporary construction wall.
- d. The flow meter was not operational.
- e. There was no flow meter for the jet lines.
- f. The emergency telephone was not operational.
- g. The skimmers did not have floating weirs.
- h. There was no soap at the shower.
- i. There were cracked tiles throughout the pool basin.

**AND WHEREAS** such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. There was a temporary particleboard construction wall erected along the edge off the pool basin that was bowing and did not appear to be structurally sound. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 11(b) which states that “In accordance with the Pool Standards, a pool must be maintained in a state of repair that provides for the safe and sanitary operation of the pool.”
- b. The temporary construction wall was blocking two entrances/exits to the pool basin. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 11(b) which states that “In accordance with the Pool Standards, a pool must be maintained in a state of repair that provides for the safe and sanitary operation of the pool.”
- c. Mould growth was visible on the temporary construction wall. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 11(b) which states that “In accordance with the Pool Standards, a pool must be maintained in a state of repair that provides for the safe and sanitary operation of the pool.”
- d. The flow meter was not operational. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 12(1)(b) which states that “A public swimming pool must have filtration and circulation systems and disinfection equipment that are serviced and maintained to provide bacteriologically and chemically safe water.”
- e. There was no flow meter for the jet lines. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 12(1)(b) which states that “A public swimming pool must have filtration and circulation systems and disinfection equipment that are serviced and maintained to provide bacteriologically and chemically safe water.”
- f. The emergency telephone was not operational. This is in contravention of 10.1(d) of the Pool Standards, July 2014 (Amended January 2018) which states “A Pool Safety and Supervision Plan shall be developed based on current best practices, and must include a list of the required emergency equipment and procedures including telephone access and emergency telephone numbers.”
- g. The skimmers did not have floating weirs. This is in contravention of 3.2 of the Pool Standards, July 2014 (Amended January 2018) which states “When a public swimming pool is in use, it must be operated to maximize the flow of the water through the skimming devices.”
- h. There was no soap at the shower. This is in contravention of 2.6 of the Pool Standards, July 2014 (Amended January 2018) which states “an adequate supply of soap must be provided in suitable dispensers in all washrooms and showers.”
- i. There were cracked tiles throughout the pool basin. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 11(b) which states that “In accordance with the Pool Standards, a pool must be maintained in a state of repair that provides for the safe and sanitary operation of the pool.”

**AND WHEREAS**, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.

2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
  - a. Remove temporary construction wall and complete construction.
  - b. Repair or replace flow meter.
  - c. Install a flow meter on the jet lines.
  - d. Ensure the emergency phone is operational.
  - e. Install floating weirs.
  - f. Provide soap at the shower.
  - g. Repair or replace all cracked tiles.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, May 16, 2025

Confirmation of a verbal order issued to Fareeda Tejpar (GM) on May 14, 2025.

Executive Officer  
Alberta Health Services

You have the right to appeal

A person who      a) is directly affected by a decision of a Regional Health Authority, and  
                             b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board  
c/o Central Reception  
Main Floor, ATB Place North Tower  
10025 Jasper Avenue NW  
Edmonton, Alberta, T5J 1S6  
Phone: 780-222-5186  
Fax: 780-422-0914  
Email: [HealthAppealBoard@gov.ab.ca](mailto:HealthAppealBoard@gov.ab.ca)  
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

**Copies of standards are available by visiting:** <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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<https://www.ahs.ca/eph>