

## **ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE**

**To:** Meryl Isabel Gomez Lainez  
"the Owner"

**RE:** The personal services facility located in Calgary, Alberta and municipally described as:  
Isabella Beauty Studio, 87 Panamont Street NW

**WHEREAS** I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

**AND WHEREAS** such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The facility had no reprocessing sink to disinfect re-usable semi-critical tools used for manicure services and there was insufficient workspace to separate contaminated re-usable tools and clean tools.
- b. There was no high-level disinfectant available to disinfect re-usable semi-critical tools used for manicure services.
- c. The operator failed to notify Alberta Health Services prior to offering personal services to the public.
- d. The operator demonstrated insufficient knowledge regarding operating a personal services facility in accordance with the Personal Services Regulation and the Personal Services Standards.

**AND WHEREAS** such inspection disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 1/2020 and the Personal Services Standards there under exist in and about the above noted premises, namely:

- a. The facility had no reprocessing sink to disinfect re-usable semi-critical tools used for manicure services and there was insufficient workspace to separate contaminated re-usable tools and clean tools. This contravenes section 6(2)(a)(b)(c) of the Personal Services Regulation, AR 1/2020 which states that: A personal service worker who provides a personal service described in subsection (1) must have access, within the personal service facility in which the personal service is provided or in a personal service facility to which contaminated reusable equipment used in connection with the provision of the personal service can be readily transported, to (a) sufficient work surface area to adequately accommodate the placement of contaminated reusable equipment, (b) a sink that is connected to a permanent potable water system that is capable of producing hot and cold running water, and (c) sufficient work surface area to adequately accommodate the placement of cleaned equipment.
- b. There was no high-level disinfectant available to disinfect re-usable semi-critical tools used for manicure services. This contravenes section 3.26 of the Personal Services Standards, which states that: Equipment classified as semi-critical must be cleaned and disinfected using, at a minimum, a high-level disinfectant.

- c. The operator failed to notify Alberta Health Services prior to offering personal services to the public. This contravenes section 1.4 of the Personal Services Standards, which states that: The operator of a personal service business must notify the RHA prior to offering any new personal service, or performing a new activity as part of a personal service.
- d. The operator demonstrated insufficient knowledge regarding operating a personal services facility in accordance with the Personal Services Regulation and the Personal Services Standards. This contravenes section 4(a)(b) of the Personal Services Regulation, AR 1/2020 which states that: An operator of a personal services business shall ensure that a personal service facility used in connection with the personal services business is equipped, operated and maintained in accordance with (a) this Regulation, and (b) the Personal Services Standards. This also contravenes section 2.1.1 of the Personal Services Standard which states: Personal services workers must be familiar with, and be able to demonstrate an understanding of the requirements of these Standards, as applicable to the personal services and activities the personal services worker performs.

**AND WHEREAS**, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
  - a. Install a sink for reprocessing semi-critical tools and ensure all plumbing components are permanently plumbed in to supply hot and cold running water.
  - b. Provide sufficient workspace for dirty and clean reprocessed equipment in the reprocessing area.
  - c. Obtain a high-level disinfectant to disinfect re-usable semi-critical tools used for manicure services.
  - d. Notify Alberta Health Services of the Personal Service business by submitting a Personal Services Notification form:  
<https://ephisahs.microsoftcrmpartals.com/create-case-psn/>
  - e. Review the Personal Services Regulation and Standard and become familiar with their requirements prior to re-opening.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, June 5, 2026.

Confirmation of a verbal order issued to Meryl Isabel Gomez Lainez on June 4, 2026.

Executive Officer  
Alberta Health Services

You have the right to appeal

A person who      a) is directly affected by a decision of a Regional Health Authority, and  
                              b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board  
c/o Central Reception  
Main Floor, ATB Place North Tower  
10025 Jasper Avenue NW  
Edmonton, Alberta, T5J 1S6  
Phone: 780-222-5186  
Fax: 780-422-0914  
Email: [HealthAppealBoard@gov.ab.ca](mailto:HealthAppealBoard@gov.ab.ca)  
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

**Copies of standards are available by visiting:** <https://www.alberta.ca/health-standards-and-guidelines.aspx>

Order of an Executive Officer – Notice of Closure

RE: The Personal Services facility located in Calgary, Alberta and municipally described as: Isabella Beauty Studio, 87 Panamont Street NW

Page 4 of 4

---

---

Calgary • Southport • Environmental Public Health

10101 Southport Road SW, Calgary, Alberta, Canada T2W 3N2

[www.ahs.ca/eph](http://www.ahs.ca/eph)