

FOOD HANDLING PERMIT NOTICE OF SUSPENSION

To: **1860537 Alberta Ltd.**
 “the Owner”

Zhen Lin Lu
 “the Owner”

Xue Mei Lin
 “the Owner”

RE: The establishment located in Calgary, Alberta and municipally described as:

LuLu Produce – CGY-1804
8 – 2915 10 Avenue NE

This notice is to inform you that your food handling permit has been suspended pursuant to s 11(b) of the *Food Regulation*, Alta Reg 31/2006, due to the following reasons:

1. Despite education and numerous warnings from Alberta Health Services, Executive Officers have repeatedly observed, and subsequently closed, vehicles associated with Lulu Produce operating without a food handling permit.
2. During the February 23, 2024 compliance review hearing, the owner of Lulu Produce committed to following food safety parameters in the Food Regulation, Alberta Regulation 31/2026. On November 13, 2025, the food establishment once again contravened the Food Regulation by retailing meat, eggs, tofu and whole and processed produce from an unpermitted vehicle that lacked temperature control and safe storage measures. This same violation was also observed on October 23, 2024, resulting in a permit suspension from November 15, 2024 until December 5, 2024.

In order for the suspension to be lifted, the following criteria must be met:

1. Do not use unpermitted vehicles for transporting and selling food to customers.
2. Write a food safety plan for each mobile unit and method of sales. The plan must include:
 - a. What foods are stored in and sold from each vehicle.
 - b. Temperature logs must be prepared for the store coolers and freezers, and the refrigerated vehicles. Temperatures must be checked daily at the store and each time the vehicles are in use.
 - c. Details about how the vehicles will be set up and how food will be displayed when selling at various locations. There must be a list of what equipment will be used.
 - d. A procedure for returning any unsold food to the store after dropping off must be developed.
 - e. This plan must be sent to an Executive Officer of Health for review.
3. Follow the approved food safety plan and demonstrate that staff are trained to carry out all procedures.
4. All violations on the food establishment’s inspection report must be corrected.

5. All managers and owners must complete an approved food safety course. Please see the list of recognized food safety courses here: [Recognized food safety courses in Alberta](#)
6. Attend an administrative review to discuss and address repeat violations found in the food establishment. Details are in the paragraph below.
7. All front-line staff and third-party contractors, including delivery drivers, are required to take the Alberta Food Safety Basics Interactive Course: [Take a Course | Alberta Health Services](#), or the home study course: albertahealthservices.ca/assets/wf/eph/wf-eh-home-study-food-safety-trad-chinese.pdf.

The permit suspension will be evaluated at an administrative review on December 2, 2025. To facilitate this review, please confirm your attendance at 2:00pm on December 2, at the Alberta Health Services Southport Office, 10101 Southport Road SW, Calgary, Alberta. You may confirm your attendance by phoning 1-833-476-4743 or by emailing daria.romanish@ahs.ca

The permit remains the property of Alberta Health Services and must be returned to Alberta Health Services. Note that it is unlawful to operate a food establishment without a valid food handling permit.

DATED at Calgary, Alberta, November 18, 2025, confirming the verbal order given on November 17, 2025.

Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving this notice to:

Public Health Appeal Board
c/o Central Reception
Main Floor, Telus Plaza North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-427-2813
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <http://www.health.alberta.ca/about/PHAB.html>

A Notice of Appeal form may be obtained by contacting Alberta Health Services at 780-342-0122 or by contacting the Public Health Appeal Board.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta Queen's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or www.qp.gov.ab.ca.

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Copies of standards are available by contacting the Health Protection Branch of Alberta Health at 780-427-4518 or by visiting: www.health.alberta.ca/about/health-legislation.html

March 2021

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