

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: 2784968 ALBERTA LTD.
“the Owner”

Patricia Phillips
“the Owner”

Jason Wight
“the Owner”

RE: The “Whirlpool” located in Calgary, Alberta and municipally described as:
Prairie Crest Hotel – Whirlpool
2799 Sunridge Way NE

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have received a report about the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such report disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The bacteriological water sample taken from the whirlpool on October 1st, 2026, had *Pseudomonas aeruginosa* present.
- b. The bacteriological water sample taken from the whirlpool on October 1st, 2026, had Total Coliforms present.
- c. The bacteriological water sample taken from the whirlpool on October 1st, 2026, had an elevated Heterotrophic Plate Count of 1680 colony forming units per milliliter.
- d. The bacteriological water sample taken from the whirlpool on October 5, 2026, had *Pseudomonas aeruginosa* present.
- e. The bacteriological water sample taken from the whirlpool on October 5, 2026, had an elevated Heterotrophic Plate Count of 410 colony forming units per milliliter.

AND WHEREAS such report disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The bacteriological water sample taken from the whirlpool on October 1st, 2026, had *Pseudomonas aeruginosa* present. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), Section 6.2 which states: “the quality of water in a public swimming pool operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence of *Pseudomonas aeruginosa*.”

- b. The bacteriological water sample taken from the whirlpool on October 1st, 2026, had Total Coliforms present. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), Section 6.1 (b) which states: The quality of water in a public swimming pool must be maintained so that the water does not: show the presence of total coliforms in a 100 millilitre sample.
- c. The bacteriological water sample taken from the whirlpool on October 1st, 2026, had an elevated Heterotrophic Plate Count of 1680 colony forming units per milliliter. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), Section 6.1(a) which states: “The quality of water in a public swimming pool must be maintained so that the water does not: have a heterotrophic plate count greater than 100 colony forming units per milliliter in a 100 millilitre sample.
- d. The bacteriological water sample taken from the whirlpool on October 5, 2026, had *Pseudomonas aeruginosa* present. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), Section 6.2 which states: “the quality of water in a public swimming pool operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence of *Pseudomonas aeruginosa*.”
- e. The bacteriological water sample taken from the whirlpool on October 5, 2026, had an elevated Heterotrophic Plate Count of 410 colony forming units per milliliter. This is in contravention of the Pool Standards, July 2014 (Amended January 2018), Section 6.1(a) which states: “The quality of water in a public swimming pool must be maintained so that the water does not: have a heterotrophic plate count greater than 100 colony forming units per milliliter in a 100 millilitre sample.

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

- 1. That the Owner immediately close the above noted premises.
- 2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Treat the whirlpool water to eliminate any possible source of contamination, drain, refill and then chemically balance the whirlpool water.
 - b. Submit a bacteriological water sample of the whirlpool water to the Provincial Laboratory.
- 3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of receipt of the report and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, October 8, 2026.

Confirmation of a verbal order issued to Jay Dhamodharan on October 7, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or
<https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or
<https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

Template revised June 2, 2026

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Page 4 of 4

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10101 Southport Road, Calgary, Alberta, Canada T2W-3N2

<https://www.ahs.ca/eph>