

ORDER OF AN EXECUTIVE OFFICER

To: INFINIQUE & NATURAL BEAUTY LTD.
“the Owner”

RE: The personal services facility located in Calgary, Alberta and municipally described as:
Pura Vida, at unit 74, 100 Anderson Road SE.

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. Facility failed to notify Alberta Health Services Environmental Public Health that they were offering personal services, including demonstration facials.
- b. Facility was using hand sanitizer to disinfect facial machines.
- c. Facility did not have hot running water at the handwashing sink.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 1/2020 and the Personal Services Standard there under exist in and about the above noted premises, namely:

- a. Facility failed to notify Alberta Health Services Environmental Public Health that they were offering personal services, including demonstration facials. This is in contravention of Section 1.2 of the Personal Services Standards, which states, “The operator of an existing personal service business must notify the RHA of: the name and contact information of the operator of the business; the address and location information where personal services are/will be provided; and all personal services and activities that the business currently offers.”
- b. Facility was using hand sanitizer to disinfect facial machines. This is in contravention of Section 3.25 of the Personal Services Standards, which states, “Equipment classified as non-critical must be cleaned and disinfected using, at a minimum, a low-level disinfectant.”
- c. Facility did not have hot running water at the handwashing sink. This is in contravention of Section 5(1)(c) of the Personal Services Regulation AR 1/2020, which states, “A personal service facility must be supplied with hot and cold running water.”

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:

- a. Immediately stop providing personal services, including demonstration facials, until this order is rescinded.
- b. Notify Alberta Health Services Environmental Public Health of the personal services being offered using [Personal Services Notification · Alberta Health Services](#).
- c. Use a minimum of a low-level disinfectant, such as the PreEmpt RTU wipes available onsite, to clean and disinfect non-critical equipment.
- d. Ensure a consistent supply of hot running water is provided.

2. The work referred to in paragraph 1 shall be completed by March 20, 2026.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, March 11, 2026.

Confirmation of a verbal order issued to Roy Rag on March 10, 2026.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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Copy City of Calgary Business Safety

Calgary • Southport • Environmental Public Health

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<https://www.ahs.ca/eph>