

## **ORDER OF AN EXECUTIVE OFFICER Boil Water Order**

**To:** Alpine Club of Canada – Shadow Lake Lodge  
“the Owner”

Mitch McNeil  
“the Operator”

**RE:** The Drinking Water Supply located in Banff National Park, Alberta and municipally described as: Shadow Lake Lodge at Lat 51 10 12N Long 115 57 0W, Banff National Park.

**WHEREAS** I, an **Executive Officer of Alberta Health Services**, have received reports about the above noted drinking water supply pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

**AND WHEREAS** such inspection and/or report disclosed that the following conditions exist in and about the above noted drinking water supply which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The drinking water supply may be unsafe for human consumption as evidenced by the detection of total coliforms in two consecutive bacteriological water samples collected on September 22, 2025 – (Total Coliforms – Present) and October 1, 2025 – (Total Coliforms – 41 cfu/ml), for the drinking water supply system.

**AND WHEREAS** such reports disclosed that the following breaches of the Public Health Act Nuisance and General Sanitation Regulation, Alberta Regulation 243/2003 exist in and about the above noted Drinking Water Supply, namely:

- a. The drinking water supply may be unsafe for human consumption as evidenced by the detection of total coliforms in two consecutive bacteriological water samples collected on September 22, 2025 – (Total Coliforms – Present) and October 1, 2025 – (Total Coliforms – 41cfu/ml ), for the drinking water supply system. This is in contravention of the Nuisance and General Sanitation Regulation Section 11, which states “Where a person provided a source of water that the person intends to be used or realizes or ought to realize will be used by the public for human consumption, the person shall ensure that the water is potable”. ...

**AND WHEREAS** by virtue of the foregoing, the above noted Drinking Water Supply is hereby declared **unfit for human consumption**;

**NOW THEREFORE**, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately issues a Boil Water Advisory to all users of the above noted Drinking Water Supply.

2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted drinking water supply, namely:
  - a. Ensure drinking water treatment system is adequately designed and operated to provide potable water.
  - b. Address any sources of drinking water contamination.
  - c. Provide two satisfactory bacteriological water samples that are at least 24 hours apart, to ensure that the water quality is satisfactory.
3. The work referred to in paragraph 2 shall be completed by January 31, 2026.
4. That, until such time as the work referred to in paragraph 2 is completed to the satisfaction of the undersigned, or an executive officer of Alberta Health Services, that this order shall remain in effect.

The above conditions were noted at the time of the receipt of the report and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Banff, Alberta, October 6, 2025.

Confirmation of a verbal order issued to Mitch McNeil on October 3, 2025.

Executive Officer  
Alberta Health Services

You have the right to appeal

A person who      a) is directly affected by a decision of a Regional Health Authority, and  
                             b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board  
c/o Central Reception  
Main Floor, ATB Place North Tower  
10025 Jasper Avenue NW  
Edmonton, Alberta, T5J 1S6  
Phone: 780-222-5186  
Fax: 780-422-0914  
Email: [HealthAppealBoard@gov.ab.ca](mailto:HealthAppealBoard@gov.ab.ca)  
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

**Copies of standards are available by contacting the Health Protection Branch of Alberta Health at 780-427-4518 or by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>**

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Copy Parks Canada, Banff Field Unit

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[www.ahs.ca/eph](http://www.ahs.ca/eph)

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