

ORDER OF AN EXECUTIVE OFFICER

To: Sunterra Quality Food Markets Inc.
"the Owner"

Arthur R. Price
"the Owner"

David L. Price
"the Owner"

Ray Price
"the Owner"

Glen Price
"the Owner"

RE: The food establishment located in Calgary, Alberta and municipally described as:
Sunterra Market – MARKETbar
200 12 Avenue SE

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. There was evidence of a cockroach infestation in the MARKETbar located on the third floor of the facility. Over 40 live and dead cockroaches were observed on and outside of monitoring glue board traps throughout the third-floor kitchen.
- b. There was an accumulation of grease, dust, and food debris throughout the third floor kitchen including but not limited to: the wall and floor behind/under the mechanical dishwasher, the ventilation canopy above the mechanical dishwasher, the underside of shelving in the back dishwashing area, the wall and floor behind/under the dishwashing sinks, the lighting control panel in the dishwashing area, the ceiling tiles in the dishwashing area, the space behind and under equipment, and the hard-to-reach areas.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Food Regulation, Alberta Regulation 31/2006 and the Food Retail and Foodservices Code exist in and about the above noted premises, namely:

- a. There was evidence of a cockroach infestation in the MARKETbar located on the third floor of the facility. Over 40 live and dead cockroaches were observed on and outside of monitoring glue board traps throughout the third-floor kitchen. This is in contravention of Section 21(1) of the Food Regulation, AR 31/2006 which states that: a commercial food

establishment must be kept free of pests and of conditions that lead to the harbouring or breeding of pests.

- b. There was an accumulation of grease, dust, and food debris throughout the third floor kitchen including but not limited to: the wall and floor behind/under the mechanical dishwasher, the ventilation canopy above the mechanical dishwasher, the underside of shelving in the back dishwashing area, the wall and floor behind/under the dishwashing sinks, the lighting control panel in the dishwashing area, the ceiling tiles in the dishwashing area, the space behind and under equipment, and the hard-to-reach areas. This is in contravention of Section 28(2) of the Food Regulation, AR 31/2006 which states that: A commercial food establishment, all equipment and utensils in it and all surfaces in it with which food comes into contact must be maintained in a sanitary condition and, without limiting the foregoing, must be washed and sanitized in a manner that removes contamination.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Continue to work with a professional pest control company to inspect, treat, and abate the cockroach infestation. Provide all documentation from the pest control company including; completed assessment/treatment reports outlining pest activity, implemented control measures and a future pest management treatment plan to an Alberta Health Services Executive Officer.
 - b. Identify and discard any foods impacted by pests, and ensure all food is stored in pest-proof containers.
 - c. Thoroughly clean and sanitize all surfaces and equipment throughout the third-floor kitchen. Ensure that the cleaning frequency is adequate to maintain the facility in a clean and sanitary condition.
2. The work referred to in paragraph 1 shall be completed by **June 4th, 2024**.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, May 30th, 2024.

Confirmation of a verbal order issued to Ashwini Kumar on May 28th, 2024.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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