

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: Sohi Holdings Ltd.
"the Owner"

Rampal Sohi
"the Director"

Virpal Sohi
"the Director"

RE: The "swimming pool" located in Calgary, Alberta and municipally described as:
Travelodge – 7012 Macleod Trail SE

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The manual test for pH was 7.48 while the automated controller pH output was 7.0.
- b. The service light was on at one of the salt cell controller boxes.
- c. Stabilized chlorine pucks were observed in the skimmer basket.
- d. The manual test for total alkalinity was 34 ppm.
- e. The flow meter was at 35 gallons per minute; with a turnover rate calculated at 11 hours.
- f. The total alkalinity recorded on July 15, 2025 was 15 ppm; with no notes on actions taken to correct the low total alkalinity.
- g. There were no recordings of chemical tests or manual checks for the pool basin on July 17, 2025.
- h. The operator was not recording ORP values on the record sheet.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The manual test for pH was 7.48 while the automated controller pH output was 7.0. This is in contravention of 5.3 of the Pool Standards, July 2014 (Amended January 2018) which states that "Automated controller readings must be consistent with any manual tests." . This is also in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 12(1)(b) which states that "A public swimming pool must have filtration and circulation

systems and disinfection equipment that are serviced and maintained to provide bacteriologically and chemically safe water.”

- b. The service light was on at one of the salt cell controller boxes. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 12(1)(b) which states that “A public swimming pool must have filtration and circulation systems and disinfection equipment that are serviced and maintained to provide bacteriologically and chemically safe water.”
- c. Stabilized chlorine pucks were observed in the skimmer basket. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 13(3)(a-c) which states that “The free chlorine residual referred to in subsection (2) must be achieved using a mechanical feeder that is adjustable, provides a consistent, adequate concentration of disinfectant, utilizes non-stabilized chlorine products.”
- d. The manual test for total alkalinity was 34 ppm. This is in contravention of 4.5.1 of the Pool Standards, July 2014 (Amended January 2018) which states that “The total alkalinity of the public swimming pool water must be maintained at no less than 60 milligrams per litre and no greater than 180 milligrams per litre.”
- e. The flow meter was at 35 gallons per minute; with a turnover rate calculated at 11 hours. This is in contravention of 3.1.1(ii) of the Pool Standards, July 2014 (Amended January 2018) which states that “A recirculation rate shall be maintained so that an amount of water equivalent to 100 percent of the water volume passes through treatment and is recirculated within: 6 hours, for a swimming pool constructed before November 2006.”
- f. The total alkalinity recorded on July 15, 2025 was 15 ppm; with no notes on actions taken to correct the low total alkalinity. This is in contravention of 4.5.1 of the Pool Standards, July 2014 (Amended January 2018) which states that “The total alkalinity of the public swimming pool water must be maintained at no less than 60 milligrams per litre and no greater than 180 milligrams per litre.” This is also in contravention of 5.1(h) of the Pool Standards, July 2014 (Amended January 2018) which states that “Operating records must be maintained to provide information regarding: quantities and dates of all chemicals used.”
- g. There were no recordings of chemical tests or manual checks for the pool basin on July 17, 2025. This is in contravention of the Public Swimming Pools Regulations (AR 204/2014), section 7(1) which states that “An owner, the owner’s agent, if any, or the pool operator must monitor the quality of water in the public swimming pool routinely and keep proper records of testing results and readings.”
- h. The operator was not recording ORP values on the record sheet. This is in contravention of 5.2.2 of the Pool Standards, July 2014 (Amended January 2018) which states that “The automated readings and associated setpoints shall be monitored and recorded at least once per day.”

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

- 1. That the Owner immediately close the above noted premises.
- 2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Calibrate, repair or replace automated controller.

- b. Repair salt cell.
 - c. Remove stabilized chlorine pucks from site.
 - d. Maintain a total alkalinity between 60-180ppm.
 - e. Adjust flow so that the turnover rate is 6 hours or less.
 - f. Ensure all manual tests, automated controller results and corrective actions with chemical amounts are recorded daily in the records.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, July 21, 2025

Confirmation of a verbal order issued to Neeraj Kapoor (GM) on July 18, 2025.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

Template revised April 17, 2025

Calgary • Southport • Environmental Public Health

10101 Southport Road SW, Calgary, Alberta, Canada T2W 3N2

<https://www.ahs.ca/eph>