

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: Rosalyn Lachno
"the Owner"

RE: The personal services facility located in Calgary, Alberta and municipally described as:
Universal Brow and Beauty Lounge,
#243 1830 52nd Street, Calgary AB, T2B 1N1

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The facility was operating without notifying the Regional Health Authority (RHA).
- b. There was no dedicated plumbed in sink for reprocessing semi-critical reusable equipment in the facility

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 1/2020 and the Personal Services Standards there under exist in and about the above noted premises, namely:

- a. The facility was operating without notifying the Regional Health Authority (RHA) which is in contravention of Section 1.2.1, 1.2.2, and 1.2.3 of the Personal Service Standards which states "The operator of an existing personal service business must notify the RHA of: the name and contact information of the operator of the business; the address and location information where personal services are/will be provided; and all personal services and activities that the business currently offers.
- b. There was no dedicated plumbed in sink for reprocessing semi-critical reusable equipment in the facility which is in contravention of Section 6(2)(b) of the Personal Services Regulation (AR 1/2020) which states "a personal service worker who provides a personal service described in subsection (1) must have access, within the personal service facility in which the personal service is provided or in a personal service facility to which contaminated reusable equipment used in connection with the provision of the personal service can be readily transported, to a sink that is connected to a permanent potable water system that is capable of producing hot and cold running water.

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Submit a Personal Service Notification to an Executive Officer with Alberta Health Services
 - b. Install a dedicated plumbed in sink for the reprocessing of all reusable semi critical equipment.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, October 8, 2026

Confirmation of a verbal order issued to Rosalyn Lacno on Oct 6, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or
<https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or
<https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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