

ORDER OF AN EXECUTIVE OFFICER

To: Sierra Grose
"the Owner"

RE: The personal services facility located in Sylvan Lake, Alberta and municipally described as: Holistic Happiness, 5224 50 Avenue.

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have received reports about the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such reports disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The water supply serving Holistic Happiness at 5224 50 Avenue may not be potable.

AND WHEREAS such reports disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 1/2020 and the Personal Services Standard and the Nuisance and General Sanitation Regulation, Alberta Regulation 243/2003 there under exist in and about the above noted premises, namely:

- a. The water supply serving Holistic Happiness at 5224 50 Avenue may not be potable. Bacteriological water samples collected on June 23 and July 14, 2026, showed the presence of total coliforms. This is in contravention of the Personal Services Regulation Section 5(1)(d), which states "A personal service facility must be supplied with water from a potable source." This is also in contravention of the Nuisance and General Sanitation Regulation Section 11, which states "Where a person provided a source of water that the person intends to be used or realizes or ought to realize will be used by the public for human consumption, the person shall ensure that the water is potable."

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Operate the business under boil water advisory conditions including but not limited to posting signage indicating the water is not potable at all faucets accessible to the public, using an alternate potable source for services and washing and disinfection of equipment, and applying hand sanitizer after handwashing.
 - b. Ensure repairs are completed to provide primary disinfection that meets the requirements of the Public Health Guidelines for Non-Municipal Drinking Water, or alternatively, connect the business to the Sylvan Lake municipal water system.

- c. Once repairs are completed, submit two water samples taken from the system at least 24 hours apart that do not show the presence of total coliforms or E. coli.
2. The work referred to in paragraph 1 shall be completed by September 20, 2026.

The above conditions were noted at the time of receipt of the reports and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Sylvan Lake, Alberta, July 17, 2026.

Confirmation of a verbal order issued to Sierra Grose on July 16, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or
<https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or
<https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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