

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: 2796565 Alberta Ltd.
"the Owner"

Alisha Bhura
Rozmin Bhura
"the Directors"

RE: The "Whirlpool" located in Blackfalds, Alberta and municipally described as:
Microtel Inn & Suites by Wyndham Blackfalds, 6021 Parkwood Road

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The pump providing continuous chlorination was not operating.
- b. The free chlorine residual in the pool water measured 0.06 ppm.
- c. The pH of the pool water measured 7.88.
- d. Daily manual chemical testing records were incomplete and no records were maintained for daily monitoring of automated readings and associated set points.
- e. The maximum rate of filtration measured 17.7 US gallons per minute per square foot.
- f. There is no certified pool operator to oversee the daily operation and maintenance of the facility.
- g. A recent anti-entrapment plan was not available for review.
- h. Written policies and plans were not available for the safety and supervision of all patrons, education of all patrons regarding the use of the pool, response to water quality issues and general sanitation.
- i. The pool permit was not available or posted.
- j. The soap dispensers next to both showers were out of soap.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The pump providing continuous chlorination was not operating. This is in contravention to Sections 13(1) of the Public Swimming Pools Regulation which states "Subject to section 12(2), water in a public swimming pool must be continuously disinfected when in use."
- b. The free chlorine residual in the pool water measured 0.06 ppm. This is in contravention of Section 4.1.2 of the Pool Standards which states that "The minimum free chlorine residual

in a public swimming pool must be maintained as follows: 2.0 milligrams per litre in a public swimming pool with an operating water temperature of greater than 30 degrees Celsius.”

- c. The pH of the pool water measured 7.88. This is in contravention of Section 4.4 of the Pool Standards which states that “The pH of the water in a public swimming pool must be maintained at no less than 6.8 and no greater than 7.6.”
- d. Daily manual chemical testing records were incomplete and no records were maintained for daily monitoring of automated readings and associated set points. This is in contravention of Section 17(1) of the Public Swimming Pools Regulation which states that “An owner, the owner’s agent, if any, or the pool operator must monitor the quality of water in the public swimming pool routinely and keep proper records of testing results and readings.”
- e. The maximum rate of filtration measured 17.7 US gallons per minute per square foot. This is in contravention to Section 3.3.1(b) of the Pool Standards which states “The maximum rate of filtration for a high-rate sand filter must not be: greater than 8.5 litres per second per square meter (12.5 US gallons per minute per square foot) for a whirlpool.”
- f. There is no certified pool operator to oversee the daily operation and maintenance of the facility. This is in contravention of Section 1.1 of the Pool Standards which states “The pool operator must a) be certified by an organization that is on the List of Approved Pool Operator Education Organizations approved by the Minister, and b) upon request, provide proof of successful completion of the course in the form of a certificate issued by the approved organization.”
- g. A recent anti-entrapment plan was not available for review. This is in contravention of Section 9.1 of the Pool Standards which states that “every owner or owner’s agent, if any, must assess anti-entrapment risks, develop and implement an appropriate anti-entrapment plan to meet the requirements of this section.”
- h. Written policies and plans were not available for the safety and supervision of all patrons, education of all patrons regarding the use of the pool, response to water quality issues and general sanitation. This is in contravention of Section 24(1)(a), (b), (c) and (d) of the Public Swimming Pools Regulation which states that “The owner or the owner’s agent, if any, must develop and maintain written policies and implement plans for those policies in accordance with the Pool Standards respecting (a) safety and supervision of all patrons, (b) education of all patrons regarding use of the pool, including posting of rules regarding the use of the pool, (c) response to water quality issues, including fecal contamination and (d) general sanitation.”
- i. The pool permit was not available or posted. This is in contravention of Section 7(8) of the Public Swimming Pools Regulation which states “The owner or the owner’s agent, if any, must ensure that the permit is displayed in a conspicuous place where it may be easily seen by patrons.”
- j. The soap dispensers next to both showers were out of soap. This is in contravention of Section 2.6 of the Pool Standards which states “an adequate supply of soap must be provided in suitable dispensers in all washrooms and showers.”

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.

2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Maintain continuous chlorination to the whirlpool.
 - b. Maintain the free chlorine residual of the pool water at or above 2 ppm.
 - c. Maintain the pH level of the pool water between 6.8-7.6.
 - d. Ensure the quality of water in the pool is routinely monitored and keep proper records of testing results and readings as outlined in the Pool Standards.
 - e. Ensure the maximum rate of filtration is 12.5 US gallons per minute per square foot or less.
 - f. A qualified pool operator who has successfully completed a recognized pool operator education course must be designated to oversee and maintain the pool on a day-to-day basis. The pool operator must:
 - i. Provide proof of successful completion of the course.
 - ii. Demonstrate to the Executive Officer the ability to perform daily operations, including correct water sample collection, accurate manual pool chemistry testing and record keeping.
 - g. Develop a current anti-entrapment plan with all relevant and required information within and provide a copy of this to Alberta Health Services for review and approval.
 - h. Develop written policies and implement plans for those policies in accordance with the Pool Standards respecting:
 - i. safety and supervision of all patrons.
 - ii. education of all patrons regarding use of the pool, including posting of rules regarding the use of the pool.
 - iii. response to water quality issues, including fecal contamination.
 - iv. general sanitation.
 - i. Post the pool permit where it may be easily seen by patrons.
 - j. Refill soap dispensers next to both showers.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Red Deer, Alberta, September 9, 2026

Confirmation of a verbal order issued to Angie Falker on September 9, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or
<https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or
<https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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