

ORDER OF AN EXECUTIVE OFFICER

To: Jayd Services Ltd.
Lorjay Bannagao
Jessa Christine Bannagao
Emmeline Belmonte
Erlinda Belmonte
"the Owners"

RE: The food establishment located in Red Deer, Alberta and municipally described as:
Oishi and Kawaii Tea, 4919 50 Street.

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected and received reports about the above noted premises pursuant to the provisions of the **Public Health Act**, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection and reports disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. Inadequate hand hygiene and improper glove-use is occurring at this facility.
- b. The kitchen handwashing sink is obstructed.
- c. The front handwashing sink is in disrepair.
- d. Grease-producing activities such as deep-frying spring rolls were occurring in the facility.

AND WHEREAS such inspection and reports disclosed that the following breaches of the Public Health Act and the Food Regulation, Alberta Regulation 31/2006 and the Food Retail and Foodservices Code exist in and about the above noted premises, namely:

- a. Inadequate hand hygiene and improper glove-use is occurring at this facility. This is in contravention of Section 30(1)(d) of the Food Regulation (AR 31/2006) which states that: "A food handler must wash hands as often as necessary to prevent the contamination of food or food areas."
- b. The kitchen handwashing sink is obstructed. This is in contravention of Section 17(1)(e) of the Food Regulation (AR 31/2006) which states that: "An operator must ensure that, before operation of the commercial food establishment commences, the commercial food establishment have handwashing stations that are adequate in number and situated so as to ensure convenient access by all food handlers."
- c. The front handwashing sink is in disrepair. This is in contravention of Section 30(4) of the Food Regulation (AR 31/2006) which states that: "The handwashing stations referred to in section 17(1)(e) must be maintained and kept supplied."
- d. Grease-producing food preparation activities, including deep frying, were observed at the facility, contrary to the restricted conditions of the food handling permit. This is in contravention of Section 9(4) of the Food Regulation (AR 31/2006) which states that: "An operator must ensure that the terms and conditions of the permit are not contravened."

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Ensure all staff are educated on the importance of hand hygiene and perform proper hand hygiene regularly and whenever required.
 - b. Ensure all handwashing sinks are unobstructed and accessible to all food handlers.
 - c. Ensure the front handwashing sink is repaired and in proper operating condition.
 - d. Cease all food preparation activities that contravene the restricted conditions of the food handling permit, including deep frying activities.
2. The work referred to in paragraph 1 sections (a), (b) and (d) shall be completed by October 5, 2026.
3. The work referred to in paragraph 1 section (c) shall be completed by October 23, 2026.

The above conditions were noted at the time of inspection and receipt of the reports and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Red Deer, Alberta, October 8, 2026.

Confirmation of a verbal order issued to Erlinda Belmonte on October 5, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or <https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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