

## **ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE**

**To:** Olds Hotel & Convention Centre LP  
“the Owner”

Atul Verma  
“the General Manager”

**RE:** The “Whirlpool” located in Olds, Alberta and municipally described as:  
Pomeroy Inn & Suites at Olds College, 4601 46 Avenue

**WHEREAS** I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

**AND WHEREAS** such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. *Pseudomonas Aeruginosa* was isolated from the sample collected on April 29, 2026.
- b. An HPC of 2630 CFU/ml was isolated from the sample collected on April 29, 2026 (samples submitted after April 29, 2026 were rejected due to incomplete information).
- c. Total Alkalinity was measured at 34 ppm.
- d. The whirlpool flow meter was not operational, preventing determination of the flow rate.
- e. There is no trained pool operator to oversee the daily operation and maintenance of the facility.
- f. Daily manual chemical testing records were incomplete.
- g. Total alkalinity is not being measured consistently.
- h. There was a significant buildup of sand/dirt on the bottom of the whirlpool.
- i. Weekly bacteriological samples are being rejected due to incomplete requisition.
- j. A recent anti-entrapment plan was not available for review.
- k. No records were observed onsite for daily monitoring of automated readings and associated set points.
- l. No records were observed onsite for daily visual checks and inspection of submerged suction outlets.

**AND WHEREAS** such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. *Pseudomonas Aeruginosa* was isolated from the sample collected on April 29, 2026. This is in contravention of Section 6.2 of the Pool Standards which states that “the quality of water in a public swimming pool operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence of *Pseudomonas aeruginosa*.”

- b. An HPC of 2630 CFU/ml was isolated from the sample collected on April 29, 2026 (samples submitted after April 29, 2026 were rejected due to incomplete information). This is in contravention of Section 6.1 of the Pool Standards which states that “the water does not: a) have a heterotrophic plate count greater than 100 colony forming units per milliliter in a 100 milliliter sample.”
- c. Total Alkalinity was measured at 34 ppm. This is in contravention of Section 4.5.1 of the Pool Standards which states that “The total alkalinity of the public swimming pool water must be maintained at no less than 60 milligrams per litre and no greater than 180 milligrams per litre, or at levels where chlorine and pH requirements can be maintained in accordance with Section 4.0 of the Pool Standards.”
- d. The whirlpool flow meter was inoperable, preventing determination of the flow rate. This is in contravention of Section 3.1 of the Pool Standards which states that “A recirculation rate shall be maintained so that an amount of water equivalent to 100 percent of the water volume passes through treatment and is recirculated within: vii. 20 minutes for a whirlpool with a volume of four or more cubic metres.”
- e. There is no sufficiently knowledgeable person responsible for operating and maintaining the whirlpool in a safe manner. This is in contravention to Sections 1.1 of the Pool Standards, July 2014 (Amended January 2018) which states “The pool operator must a) be certified by an organization that is on the List of Approved Pool Operator Education Organizations approved by the Minister, and b) upon request, provide proof of successful completion of the course in the form of a certificate issued by the approved organization.”
- f. Daily manual chemical testing records were incomplete. This is in contravention of Section 5.1(a) of the Pool Standards which states that “operating records must be maintained to provide information regarding the time of and observations and readings for pH, and the free, total and combined chlorine residuals.” This is also in contravention of Section 5.2.1 of the Pool Standards which states that “the free chlorine, combined chlorine and pH must be tested manually at least once per day.”
- g. Total alkalinity is not being measured consistently. This is in contravention of Section 4.5.2 of the Pool Standards which states that “Total alkalinity must be measured and recorded at least once per week.”
- h. There was a significant buildup of sand/dirt on the bottom of the whirlpool. This is in contravention of Section 11 of the Public Swimming Pools Regulation which states that “In accordance with the Pool Standards, a pool (b) must be maintained in a state of repair that provides for the safe and sanitary operation of the pool.”
- i. Weekly bacteriological samples are being rejected due to incomplete requisition. This is in contravention of Section 19(2)(a) of the Public Swimming Pools Regulation which states that “(2) If microbiological testing indicates that the requirements of this Regulation or the Pool Standards are not met, the owner, the owner’s agent, if any, or the pool operator must immediately take steps to ensure that the requirements are met.”
- j. A recent anti-entrapment plan was not available for review. This is in contravention of Section 9.1 of the Pool Standards which states that “every owner or owner’s agent, if any, must assess anti-entrapment risks, develop and implement an appropriate anti-entrapment plan to meet the requirements of this section.”
- k. No records were observed on site for daily monitoring of automated readings and associated set points. This is in contravention of Section 5.1 (c) of the Pool Standards which states that “operating records must be maintained to provide information regarding automated controller set points and readings for ORP, chlorine and pH.” This also contravenes Section 5.2.2 of the Pool Standards which states that “the automated readings and associated set points shall be monitored and recorded at least once per day.”

- I. No records were observed on site for daily visual checks and inspection of submerged suction outlets. This is in contravention of Section 9.6.1 of the Pool Standards which states that “the covers of each submerged suction outlet, including the equalizer and vacuum outlets, shall be routinely inspected prior to opening each day and throughout the day when the public swimming pool is in use.”

**AND WHEREAS**, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
  - a. Submit satisfactory water samples from the whirlpool.
  - b. Maintain water chemistry within regulated parameters.
  - c. Ensure flow meter is operational.
  - d. Ensure daily chemical records are complete.
  - e. A qualified pool operator who has successfully completed a recognized pool operator education course must be provided to oversee and maintain the pool on a day-to-day basis. The pool operator must:
    - i) Provide proof of successful completion of the course.
    - ii) Demonstrate to the Executive Officer the ability to perform daily operations, including correct water sample collection, accurate manual pool chemistry testing and record keeping.
  - f. Ensure samples are submitted with correct information on the requisition form.
  - g. Ensure filters are inspected and repaired and/or ensure proper maintenance is carried out to prevent accumulation of sand in the whirlpool basin.
  - h. Develop a current anti-entrapment plan with all relevant and required information within and provide a copy of this to AHS for review and approval.
  - i. Keep records of daily monitoring of automated readings and associated set points.
  - j. Ensure the anti-entrapment plan includes daily inspection of submerged suction outlets and the record keeping associated with this.
3. That until such time as items a–j referred to above are completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Olds, Alberta, May 13, 2026.

Confirmation of a verbal order issued to Atul Verma on May 11, 2026.

Executive Officer  
Alberta Health Services

You have the right to appeal

A person who      a) is directly affected by a decision of a Regional Health Authority, and  
                             b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board  
c/o Central Reception  
Main Floor, ATB Place North Tower  
10025 Jasper Avenue NW  
Edmonton, Alberta, T5J 1S6  
Phone: 780-222-5186  
Fax: 780-422-0914  
Email: [HealthAppealBoard@gov.ab.ca](mailto:HealthAppealBoard@gov.ab.ca)  
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

**Copies of standards are available by visiting:** <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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<https://www.ahs.ca/eph>