

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: Staycation Alberta Hospitality Inc.
Jignesh Babu
Nivea Gandhi
Surbhiben Gandhi
“the Owners”

RE: The “pool” located in Ponoka, Alberta and municipally described as:
Ramada Ponoka 57423 - Whirlpool, 1- 6707 Highway 53.

WHEREAS I, an **Executive Officer of Alberta Health Services**, have received reports about the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such reports disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. Two consecutive unsatisfactory bacteriological water samples were collected from the specified whirlpool on September 1, 2026, and September 8, 2026. Laboratory analysis of both samples confirmed the isolation of *Pseudomonas aeruginosa*.

AND WHEREAS such reports disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. Two consecutive unsatisfactory bacteriological water samples were collected from the specified whirlpool on September 1, 2026, and September 8, 2026. Laboratory analysis of both samples confirmed the isolation of *Pseudomonas aeruginosa*. This is in contravention to section 6.2 of the Pool Standards July 2014 (Amended January 2018), which states “In addition to 6.1, the quality of water in a public swimming pool operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence of *Pseudomonas aeruginosa*.”

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:

- a. Conduct appropriate remedial treatment of the whirlpool and associated equipment, including draining, cleaning, disinfection/shock chlorination, and backwashing or servicing of the filtration system, as applicable.
 - b. Ensure the whirlpool's circulation, filtration, chemical-feed, and disinfection systems are operating effectively and that water chemistry parameters are maintained in accordance with applicable requirements.
 - c. Collect and submit the required follow-up bacteriological water sample for laboratory analysis upon completion of the corrective actions.
 - d. Provide the PHI with a satisfactory bacteriological water sample result for the whirlpool, collected and submitted in accordance with Provincial Laboratory for Public Health (ProvLab) requirements. The laboratory result must confirm that *Pseudomonas aeruginosa* was not isolated from the whirlpool water.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of receipt of the reports and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Ponoka, Alberta, September 15, 2026.

Confirmation of a verbal order issued to Jignesh Babu on September 11, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or
<https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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