

ORDER OF AN EXECUTIVE OFFICER

To: 2690278 Alberta Inc.
Huong Diem Nguyen
"the Owners"

RE: The food establishment located in Rocky Mountain House, Alberta and municipally described as: Rocky Sub and Cafe, 4921 50 Street

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the **Public Health Act**, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. No thermometer is available for monitoring foods for cooling, cooking, reheating and/or display.
- b. No testing equipment is available for measuring internal temperature of the dishwasher.
- c. Written pest control records are not being maintained.
- d. Food Handling Permit is not displayed.
- e. Lighting levels are not adequate near the dishwasher.
- f. Debris accumulation was observed on the fume hood, cooking equipment, backsplashes, and in hard-to-reach areas between equipment and behind the dishwashing area.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Food Regulation, Alberta Regulation 31/2006 and the Food Retail and Foodservices Code exist in and about the above noted premises, namely:

- a. No thermometer is available for monitoring foods during cooling, cooking, reheating and/or display. This is in contravention of Section 18(b)(iii) of the Food Regulation which states: "An operator must ensure that all refrigeration and hot holding equipment used in the commercial food establishment is equipped with an accurate thermometer."
- b. No testing equipment is available for measuring internal temperature of the high-temperature dishwasher. This is in contravention of Section 28(1) and (2) of the Food Regulation which states: "A commercial food establishment must have all the facilities, equipment and utensils that are necessary to ensure its safe operation and maintenance." and "A commercial food establishment, all equipment and utensils in it and all surfaces in it with which food comes into contact must be maintained in a sanitary condition and, without

limiting the foregoing, must be washed and sanitized in a manner that removes contamination.”

- c. Written pest control records are not being maintained. This is in contravention of Section 21(2) of the Food Regulation which states: “A written record of all pest control measures used in the commercial food establishment and surrounding area, premises and facilities referred to in subsections (1) and (1.1) must be maintained.”
- d. Food Handling Permit is not displayed. This is in contravention of Section 14(1) of the Food Regulation which states: “An operator must ensure that the permit is displayed in a conspicuous place in the approved food establishment where it may be easily seen by persons served.”
- e. Lighting levels are not adequate near the dishwasher. This is in contravention of Section 17(1)(f)(iii) of the Food Regulation which states: “a commercial food facility must be, equipped with lighting that is adequate in intensity to enable the sanitary operation and maintenance of the food handling areas.”
- f. Debris accumulation was observed on the fume hood, cooking equipment, backsplashes, and in hard-to-reach areas between equipment and behind the dishwashing area. This is in contravention of Section 28(2) of the Food Regulation which states: “A commercial food establishment, all equipment and utensils in it and all surfaces in it with which food comes into contact must be maintained in a sanitary condition and, without limiting the foregoing, must be washed and sanitized in a manner that removes contamination.”

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Possess an accurate probe thermometer for monitoring foods during cooling, cooking, reheating and/or display.
 - b. Possess test equipment for the high-temperature dishwasher.
 - c. Have and maintain written pest control records.
 - d. Have a valid food permit displayed in a conspicuous place.
 - e. Have adequate lighting levels near the dishwasher.
 - f. The following areas must be observed to be maintained in a sanitary condition: fume hood, cooking equipment, backsplashes, and in hard-to-reach areas between equipment and behind the dishwashing area.
2. The work referred to in paragraph 1 shall be completed by October 30, 2026.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Sylvan Lake, Alberta, October 14, 2026

Confirmation of a verbal order issued to Huong Diem Nguyen on October 14, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or
<https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or
<https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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Sylvan Lake • Sylvan Lake Community Health Centre • Environmental Public Health

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<https://www.ahs.ca/eph>