

## ORDER OF AN EXECUTIVE OFFICER

**To:** Aimee Lee Eagle  
Jenny Hougestol  
"the Owner"

**RE:** The personal services facility located in Red Deer, Alberta and municipally described as:  
Tattoos by Aimee and Jenny - 22 Hanna Street

**WHEREAS** I, an **Executive Officer** of **Alberta Health Services**, have received information and have made relevant inquiries pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

**AND WHEREAS** such information and inquiries disclosed that the following conditions and activities existed which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The facility was reported to be in disrepair and not maintained in a clean and sanitary condition.
- b. The facility did not have the required equipment for tattooing, hand washing, and reprocessing of tattooing equipment.
- c. The information that operators provided on cleaning, disinfection and sterilization of tattooing equipment, instruments and surfaces was incomplete and inconsistent with standards and guidelines.

**AND WHEREAS** such information and inquiries disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 20/2003 exist in and about the above noted premises, namely:

- a. The facility used for tattooing is not properly maintained in good repair. This condition is contrary to section 3(a) of the Personal Services Regulation, Alberta Regulation 20/2003 which states: "A personal service facility must be maintained in good repair."
- b. The facility used for tattooing is not properly maintained in a clean and sanitary condition. This condition is contrary to section 3(b) of the Personal Services Regulation, Alberta Regulation 20/2003 which states: "A personal service facility must be maintained in a clean and sanitary condition."
- c. The facility used for tattooing does not have a stainless steel sink that is only used for handwashing and cleaning of equipment that is readily available in the service provision area. This condition is contrary to section 4(1)(a)(b)(c)(d)(e)(f) of the Personal Services Regulation, Alberta Regulation 20/2003 which states: "A personal service facility in which body piercing, ear piercing, electrolysis, tattooing or aesthetic services are provided must be equipped with a sink that is stainless steel, supplied with soap and hot air dryers or single service towels in suitable dispensers, not in a washroom, only used for washing hands or cleaning equipment, only used by the staff and clients of the personal service facility, and in or readily accessible to the service provision area."

- d. The facility used for tattooing does not have a second stainless steel sink available in the service provision area to be used only for cleaning equipment. This condition is contrary to section 4(2)(a)(b)(c)(d)(e) of the Personal Services Regulation, Alberta Regulation 20/2003 which states: "A personal service facility in which body piercing or tattooing services are provided must be equipped with a second sink, in addition to the sink referred to in subsection (1), that is equipped with hot and cold running water, stainless steel, not in a washroom, only used for cleaning equipment, and only used by the staff of the personal service facility."
- e. The service provision area is not separate from a sleeping area. This condition is contrary to section 5 of the Personal Services Regulation, Alberta Regulation 20/2003 which states: "A personal service facility must be located so that the service provision areas are separate from any sleeping, dining, bathing, washroom or food preparation areas."
- f. Reusable equipment and instruments are not verified to be cleaned, disinfected or sterilized in accordance with the standards set out in the Personal Services Regulation. This condition is contrary to section 6(2) of the Personal Services Regulation, Alberta Regulation 20/2003 which states: "All reusable equipment and instruments must be cleaned disinfected or sterilized in accordance with the standards and guidelines referred to in section 8."

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
  - a. That the owners immediately cease and desist tattooing services to the public as well as any other invasive personal service procedures until inspected and approved by an Executive Officer;
  - b. That the owners immediately identify and complete an accurate outline of the timeframe over which tattooing services were conducted and provide this outline to the undersigned Executive Officer; and
  - c. That the owners immediately provide a complete and accurate written list of all tattooing service clients, including their full names and contact coordinates such as mailing addresses, phone numbers and email addresses to the undersigned Executive Officer.

The above conditions may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Red Deer, Alberta, April 22, 2019.

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and  
b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board  
c/o Central Reception  
Main Floor, ATB Place North Tower  
10025 Jasper Avenue NW  
Edmonton, Alberta, T5J 1S6  
Phone: 780-222-5186  
Fax: 780-422-0914  
Email: [HealthAppealBoard@gov.ab.ca](mailto:HealthAppealBoard@gov.ab.ca)  
Website: <http://www.health.alberta.ca/about/PHAB.html>

A Notice of Appeal form may be obtained by contacting Alberta Health Services at 780-342-0122 or by contacting the Public Health Appeal Board.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta Queen's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or [www.qp.gov.ab.ca](http://www.qp.gov.ab.ca).

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Copies of standards are available by contacting the Health Protection Branch of Alberta Health at 780-427-4518 or by visiting: [www.health.alberta.ca/about/health-legislation.html](http://www.health.alberta.ca/about/health-legislation.html)

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