

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: St. Albert BW Limited Partnership
St. Albert BW GP Ltd.
Wendy Kim
Jason So
Allen So
"the Owner"

RE: The "whirlpool" located in St. Albert, Alberta and municipally described as:
Best Western Plus the Inn at St. Albert, 460 St Albert Trail, St. Albert, AB T8N 5J9

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The bacteriological water sample taken from the whirlpool on August 27th, 2025, had *Pseudomonas* present and an HPC count of >57000 CFUs.
- b. The bacteriological water sample taken from the whirlpool on September 3rd, 2025, had *Pseudomonas* present.
- c. The whirlpool flow meter was not in good working order. The float appeared to be stuck in place with debris.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The bacteriological water sample taken from the whirlpool on August 27th, 2025, had *Pseudomonas* present and an HPC count of >57000 CFUs. This is in contravention of **Sections 18 and 19(2) of the Public Swimming Pools Regulation**, which states that, "*The microbiological quality of water in a public swimming pool must be maintained in accordance with the Pool Standards*" and "*If microbiological testing indicates that the requirements of this Regulation or the Pool Standards are not met, the owner, the owner's agent, if any, or the pool operator must immediately take steps to ensure that the requirements are met.*" It is also in contravention of **Section 6 of the Pool Standards**, which states that, "*The quality of water in a public swimming pool must be maintained so that the water does not: have a heterotrophic plate count greater than 100 colony forming units per milliliter in a 100 millilitre sample ... In addition ... the quality of water in a public swimming pool operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence of *Pseudomonas aeruginosa*.*"

- b. The bacteriological water sample taken from the whirlpool on September 3rd, 2025, had *Pseudomonas* present. This is in contravention of **Sections 18 and 19(2) of the Public Swimming Pools Regulation**, which states that, “*The microbiological quality of water in a public swimming pool must be maintained in accordance with the Pool Standards*” and “*If microbiological testing indicates that the requirements of this Regulation or the Pool Standards are not met, the owner, the owner’s agent, if any, or the pool operator must immediately take steps to ensure that the requirements are met.*” It is also in contravention of **Section 6(2) of the Pool Standards**, which states that, “*...the quality of water in a public swimming pool operating at greater than 30 degrees Celsius must be maintained so that samples of the water do not show the presence of *Pseudomonas aeruginosa*.*”
- c. The whirlpool flow meter was not in good working order. The float appeared to be stuck in place with debris. This is in contravention of **Section 12(1)(a) of the Public Swimming Pools Regulation**, which states that, “*A public swimming pool must have filtration and circulation systems and disinfection equipment that are in place and operated in accordance with the pool’s design plans.*”

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Treat the whirlpool water to eliminate any possible source of contamination, drain, scrub, refill and then chemically balance the whirlpool water.
 - b. Submit a satisfactory bacteriological water sample of the whirlpool water to the Provincial Laboratory.
 - c. Repair or replace the whirlpool’s flow meter.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at St. Albert, Alberta, September 8th, 2025.

Confirmation of a verbal order issued to Chanisse Dutchin-Kot on September 8th, 2025.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

St. Albert • St. Albert Community Health Centre • Environmental Public Health

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<https://www.ahs.ca/eph>