

## **ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE**

**To:**           **2563080 Alberta Ltd.**  
                  **Clement Lavoie**  
                  **Lisa Puech**  
                  **Daneka-Lee Puech**  
                  **“the Owner”**

**RE:**           The “pool” located in St. Albert, Alberta and municipally described as:  
                  **Careadon Village, 2 Inglewood Drive, St. Albert, AB T8N 7W6**

**WHEREAS** I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

**AND WHEREAS** such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. Chemical parameters taken September 24<sup>th</sup>, 2025 showed pH to be at 8.13.
- b. Chemical parameters taken September 24<sup>th</sup>, 2025 showed total alkalinity to be 193 milligrams per litre.
- c. Pool water samples were not taken and/or submitted weekly to the Provincial Laboratory of Public Health for microbiological testing between July 10<sup>th</sup>, 2025, and September 16<sup>th</sup>, 2025.
- d. A pool water sample collected on July 9<sup>th</sup>, 2025, tested unsatisfactory due to the presence of *Pseudomonas aeruginosa*. Following treatment, a follow-up sample was not collected to confirm that the contamination had been successfully resolved.
- e. On September 24<sup>th</sup>, 2025, the pool basin temperature measured 30.3 °C. This exceeds the facility’s approved written plans and policies as the pool cannot meet the required 20-minute turnover rate to operate at this temperature with hydro-circulation jets. On September 25<sup>th</sup>, 2025, the turnover rate was 28 minutes.
- f. Operational records are not being maintained as required. Complete chemical testing records are not being documented daily, and records were not readily available when requested.
- g. The individual responsible for the day-to-day operation and maintenance of the pool does not hold the necessary qualifications or certification to perform this role in accordance with the Alberta Pool Standards.
- h. Sand and other debris were noted in the basin of the pool.
- i. A white film or residue was observed on multiple surfaces within the pool, including metal jets, water features, and the black rubber edging of the stairs. The residue appeared chalky or flaky and could be easily scraped off by hand.
- j. Written policies for response to water quality issues including fecal contamination were not available to staff and the Executive Officer upon request.

**AND WHEREAS** such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. Chemical parameters taken September 24<sup>th</sup>, 2025 showed pH to be at 8.13. This is in contravention of **Section 14(1) of the Pool Regulation**, which states that, *"The free chlorine residual level, total alkalinity and pH of the water in a public swimming pool must be sufficient to maintain the water in a bacteriologically safe condition in accordance with the Pool Standards"* and **Section 4.4 of the Pool Standards**, which states that, *"The pH of the water in a public swimming pool must be maintained at no less than 6.8 and no greater than 7.6."*
- b. Chemical parameters taken September 24<sup>th</sup>, 2025 showed total alkalinity to be 193 milligrams per litre. This is in contravention of **Section 14(1) of the Pool Regulation**, which states that, *"The free chlorine residual level, total alkalinity and pH of the water in a public swimming pool must be sufficient to maintain the water in a bacteriologically safe condition in accordance with the Pool Standards"* and **Section 4.5.1 of the Pool Standards**, which states that, *"The total alkalinity of the public swimming pool water must be maintained at no less than 60 milligrams per litre and no greater than 180 milligrams per litre, or at levels where chlorine and pH requirements can be maintained in accordance with Section 4.0 of the Pool Standards."*
- c. Pool water samples were not taken and/or submitted weekly to the Provincial Laboratory of Public Health for microbiological testing between July 10<sup>th</sup>, 2025, and September 16<sup>th</sup>, 2025. This is in contravention of **Section 19(1)(a) of the Pool Regulation**, which states that, *"A sample of the water in a public swimming pool must be taken and submitted to the Provincial Laboratory of Public Health for microbiological testing in accordance with the Pool Standards every week."*
- d. A pool water sample collected on July 9<sup>th</sup>, 2025, tested unsatisfactory due to the presence of *Pseudomonas aeruginosa*. Following treatment, a follow-up sample was not collected to confirm that the contamination had been successfully resolved. This is in contravention of **Section 11 of the Pool Regulation**, which states that, *"In accordance with the Pool Standards, a pool must be operated so that all the activities are conducted so as to minimize contamination of the public swimming pool water and provide for safety of the patrons."*
- e. On September 24<sup>th</sup>, 2025, the pool basin temperature measured 30.3 °C. This exceeds the facility's approved written plans and policies as the pool cannot meet the required 20-minute turnover rate to operate at this temperature with hydro-circulation jets. On September 25<sup>th</sup>, 2025, the turnover rate was 28 minutes. This is in contravention of **Section 4(1) and Section 12(1) of the Pool Regulation**, which state that, *"The owner, or the owner's agent, if any, and the pool operator must ensure that the pool is equipped, operated and maintained in compliance with this Regulation, the written policies and plans ..., the permit issued in respect of the pool, and the approvals, if any"* and *"A public swimming pool must have filtration and circulation systems and disinfection equipment that are in place and operated in accordance with the pool's design plans, and serviced and maintained to provide bacteriologically and chemically safe water."*
- f. Operational records are not being maintained as required. Complete chemical testing records are not being documented daily, and records were not readily available when requested. This is in contravention of **Section 17(1) and (2) of the Pool Regulation**, which state, *"An owner, the owner's agent, if any, or the pool operator must monitor the quality of water in the public swimming pool routinely and keep proper records of testing results and*

*readings” and “Tests and readings for free chlorine, combined chlorine and pH must be conducted in accordance with the Pool Standards during the normal operating hours of a public swimming pool as often as is necessary to enable the owner, the owner’s agent, if any, or the pool operator to demonstrate water quality.”*

- g. The individual responsible for the day-to-day operation and maintenance of the pool does not hold the necessary qualifications or certification to perform this role in accordance with the Alberta Pool Standards. This is in contravention of **Section 1.1 of the Pool Standards**, which states that, *“The pool operator must be certified by an organization that is on the List of Approved Pool Operator Education Organizations approved by the Minister, and upon request, provide proof of successful completion of the course in the form of a certificate issued by the approved organization.”*
- h. Sand and other debris were noted in the basin of the pool. This is in contravention of **Section 11 of the Pool Regulation**, which states that, *“In accordance with the Pool Standards, a pool must be operated so that all the activities are conducted so as to minimize contamination of the public swimming pool water and provide for safety of the patrons.”*
- i. A white film or residue was observed on multiple surfaces within the pool, including metal jets, water features, and the black rubber edging of the stairs. The residue appeared chalky or flaky and could be easily scraped off by hand. This is in contravention of **Section 11 of the Pool Regulation**, which states that, *“In accordance with the Pool Standards, a pool must be operated so that all the activities are conducted so as to minimize contamination of the public swimming pool water and provide for safety of the patrons.”*
- j. Written policies for response to water quality issues including fecal contamination were not available to staff and the Executive Officer upon request. This is in contravention of **Section 24(2) of the Pool Regulation**, which states that, *“The written policies and plans ... must be reviewed with the staff of the pool and be accessible at all times to the staff and to an executive officer.”*

**AND WHEREAS**, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

- 1. That the Owner immediately close the above noted premises.
- 2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
  - a. The individual responsible for daily pool operation and maintenance must hold valid certification as required under the Alberta Pool Standards.
  - b. Reduce and maintain pool water temperature at or below the level approved in facility policies and written plans to ensure compliance with the required turnover rate.
  - c. Remove all sand, debris, and visible film/residue from the basin, jets, water features, and stair edging. Ensure regular maintenance of skimmers, weirs, and other circulation components. Establish and follow a routine cleaning and maintenance schedule to prevent recurrence.

- d. Adjust and maintain pool water chemistry in compliance with the Pool Regulation and Pool Standards. Implement corrective chemical treatments as needed to restore balance.
  - e. The operator must obtain a satisfactory pool water sample result and must begin submitting weekly samples to the Provincial Laboratory of Public Health. A resample was collected onsite by a Public Health Inspector on September 25<sup>th</sup>, 2025.
  - f. Maintain complete and accurate daily records of chemical parameters, treatments, maintenance, operational checks, and any water contamination incidents. Records must be readily available on site for review by PHI. The operator must also keep written procedures on site for responding to water contamination incidents.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at St. Albert, Alberta, September 26<sup>th</sup>, 2025.

Confirmation of a verbal order issued to Troy Nordholm on September 25<sup>th</sup>, 2025.

Executive Officer  
Alberta Health Services

You have the right to appeal

A person who      a) is directly affected by a decision of a Regional Health Authority, and  
                             b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board  
c/o Central Reception  
Main Floor, ATB Place North Tower  
10025 Jasper Avenue NW  
Edmonton, Alberta, T5J 1S6  
Phone: 780-222-5186  
Fax: 780-422-0914  
Email: [HealthAppealBoard@gov.ab.ca](mailto:HealthAppealBoard@gov.ab.ca)  
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

**Copies of standards are available by visiting:** <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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23 Sir Winston Churchill Avenue, St. Albert, Alberta, Canada T8N 2S7

<https://www.ahs.ca/eph>