

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: AUM Hotel Group Inc.
“the Owner”

Prem Singhmar
“the Owner”

Zubair Shaikh
“the Owner”

Daniel Tran
“the Owner”

Ronaldo Delrosario
“the Owner”

RE: The “Whirlpool” located in Edmonton, Alberta and municipally described as:
DoubleTree by Hilton Edmonton Downtown – Whirlpool
9576 Jasper Avenue NW, Edmonton, Alberta, T5H 3V3

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The free available chlorine (FAC) measured 0.35 ppm from the basin.
- b. The pH measured 7.89 from the basin.
- c. The total alkalinity measured 52 ppm from the basin.
- d. The chemical controller was reading a pH of 7.45 and the manual readings from the controller was 7.73.
- e. The operator's weekly water test records from June 1-9 and June 9-14, 2026 show no written actions documented when the FAC was <0.5 ppm and/or pH was above 7.8. The chemical controller did not appear to be making the required chemical changes to maintain the pool in range.
- f. The operators pool test kit was in disrepair, and the operator was not following manufactures' requirements to obtain chemical testing results. The cuvette was scratched and discolored. The reagents appeared to be compromised as the tablets were observed to be discolored and broken after opening two of the foiled packaging. The pool test kit was also not updated with the most recent firmware to ensure proper operation. Disposable wooden chopsticks were used for crushing reagents.

- g. The room felt hot and humid. Room temperature was measured at 29.6C and humidity was measured at 76% using a moisture meter. When the air vents were reviewed, it was observed that foil had been installed on the underside of the vents to control the air entering the room.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The free available chlorine measured 0.35 ppm from the basin. This is in contravention of Section 4.1.2 of the Pool Standards, July 2014 (Amended January 2018) which states “The minimum free chlorine residual in a public swimming pool must be maintained as follows: 2.0 milligrams per litre in a public swimming pool with an operating water temperature of greater than 30 degrees Celsius.”
- b. The pH measured 7.89 from the basin. This is in contravention of Section 4.4 of the Pool Standards, July 2014 (Amended January 2018) which states “The pH of the water in a public swimming pool must be maintained at no less than 6.8 and no greater than 7.6”
- c. The total alkalinity measured 52 ppm from the basin. This is in contravention of Section 4.5.1 of the Pool Standards, July 2014 (Amended January 2018) which states “The total alkalinity of the public swimming pool water must be maintained at no less than 60 milligrams per litre and no greater than 180 milligrams per litre, or at levels where chlorine and pH requirements can be maintained in accordance with Section 4.0 of the Pool Standards.”
- d. The chemical controller was reading a pH of 7.45 and the manual readings from the controller was 7.73. This is in contravention of Section 5.3 of the Pool Standards, July 2014 (Amended January 2018) which states “Automated controller readings must be consistent with any manual tests.”
- e. The operator's weekly water test records from June 1-9 and June 9-14, 2026 show no written actions documented when the FAC was <0.5 ppm and/or pH was above 7.8. The chemical controller did not appear to be making the required chemical changes to maintain the pool in range. This is in contravention of Section 15(2) of the Public Swimming Pools Regulations, which states “The equipment referred to in subsection (1) must be (a) maintained in good working condition, and (b) calibrated and manually tested in accordance with the Pool Standards to ensure that it is working properly”
- f. The operators pool test kit was in disrepair, and the operator was not following manufactures' requirements to obtain chemical testing results. The cuvette was scratched and discolored. The reagents appeared to be compromised as the tablets were observed to be discolored and broken after opening two of the foiled packaging. The pool test kit was also not updated with the most recent firmware to ensure proper operation. Disposable wooden chopsticks were used for crushing reagents. This is in contravention of Section 15(2) an 17(2) of the Public Swimming Pools Regulations, which states “The equipment referred to in subsection (1) must be (a) maintained in good working condition, and (b) calibrated and manually tested in accordance with the Pool Standards to ensure that it is working properly” and “Tests and readings for free chlorine, combined chlorine and pH must be conducted in accordance with the Pool Standards during the normal operating hours of a public swimming pool as often as is necessary to enable the owner, the owner's agent, if any, or the pool operator to demonstrate water quality.”
- g. The room felt hot and humid. Room temperature was measured at 29.6C and humidity was measured at 76% using a moisture meter. When the air vents were reviewed, it was

observed that foil had been installed on the underside of the vents to control the air entering the room. This is in contravention of Section 2.4 of the Pool Standards, July 2014 (Amended January 2018) which states “The ventilation in a public swimming pool premises must be able to maintain safe air quality and must protect against the buildup of chlorine gas or disinfection by-products.”

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Maintain free available chlorine at a minimum of 2.0 ppm
 - b. Maintain pH between 6.8 to 7.6
 - c. Maintain total alkalinity between 60 to 180 ppm
 - d. Service the chemical controller so the manual and automated controller readings are consistent.
 - e. Contact a pool service provider to service the chemical controller and ensure that the chemical controller and the feed equipment is in good working order. Provide copies of the reports from the service calls to this office.
 - f. Update the testing device and obtain the necessary equipment to ensure accurate testing is completed.
 - g. Remove the foil from the air vents.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Edmonton, Alberta, June 19, 2026

Confirmation of a verbal order issued to Ronaldo Delrosario on June 16, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or <https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>