

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: H.F. Water Depot LTD. Alex Ho
"the Owner" "the Owner"

RE: The food establishment located in Edmonton, Alberta and municipally described as:
HF Water Depot 12524 118 Ave NW T5L 2K6.

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The business is operating without a valid food handling permit.
- b. Spring water, that is not potable, as the source was deemed to be vulnerable groundwater, and requires treatment, is being bottled and sold to the public as potable.
- c. Mouse droppings were observed on the floors in the corners of the facility.
- d. The bottle re-processor was not connected to chemicals and was not able to be tested.
- e. Floating green debris and residue were observed in a clear pipe in the water filling line.
- f. A hand-washing station with soap and paper towel was not observed and is not available for hand washing.
- g. The facility is not organized in a way that facilitates cleaning, observed through unorganized empty water bottles, water dispensers, and general dirt and debris observed throughout the facility.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Food Regulation, Alberta Regulation 31/2006, the Nuisance and General Sanitation Regulation, Alberta Regulation 243/2003 and the Food Retail and Foodservices Code exist in and about the above noted premises, namely:

- a. The business is operating without a valid food handling permit. This is in contravention of Section 3 of the Food Regulation, which states that "No person shall operate a food establishment unless the person is an operator who holds a valid and subsisting permit for the operation of the food establishment, and the food establishment is identified on the permit as approved by the regional health authority that issued the permit.
- b. Spring water, that is not potable, as the source was deemed to be vulnerable groundwater, and requires treatment, is being bottled and sold to the public as potable. This is in contravention of Section 11 of the Nuisance and General Sanitation Regulation, which states that "where a person provides a source of water that the person intends to be used or realizes or ought to realize will be used by the public for human consumption, the person shall ensure that the water is potable."

- c. Mouse droppings were observed on the floors in the corners of the facility. This is in contravention of Section 21 the Food Regulation, which states that “subject to subsection (1.1), a commercial food establishment must be kept free of pests and of conditions that lead to the harbouring or breeding of pests. The following must be kept reasonably free of pests and of conditions that lead to the harbouring or breeding of pests: any surrounding area, premises or facilities supporting a commercial food establishment, including any outdoor food handling areas of the commercial food establishment; a mobile food establishment. A written record of all pest control measures used in the commercial food establishment and surrounding area, premises and facilities referred to in subsections (1) and (1.1) must be maintained.”
- d. The bottle re-processor was not connected to chemicals and was not able to be tested. This is in contravention of Section 28 (2) of the Food Regulation, which states that “a commercial food establishment, all equipment and utensils in it and all surfaces in it with which food comes into contact must be maintained in a sanitary condition and, without limiting the foregoing, must be washed and sanitized in a manner that removes contamination.”
- e. Floating green debris and residue were observed in a clear pipe in the water filling line. This is in contravention of Section 28 (3) of the Food Regulation, which states that “all equipment and utensils in a commercial food establishment must be kept in good working order and condition, and maintained in a manner that ensures the safe and sanitary handling of food.”
- f. A hand-washing station with soap and paper towel was not observed and is not available for hand washing. This is in contravention of Section 30(4) of the Food Regulation, which states that “the handwashing stations referred to in section 17(1)(e) must be maintained and kept supplied.”
- g. The facility is not organized in a way that facilities cleaning, observed through unorganized empty water bottles, water dispensers, and general dirt and debris observed throughout the facility. This is in contravention of Section 29(1) of the Food Regulation, which states that “A commercial food establishment must have written procedures designed to ensure its safe and sanitary operation and maintenance.”

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

- 1. That the Owner immediately close the above noted premises.
- 2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Apply for a Food Handling Permit, and meet all the requirements of holding a food handling permit, including but not limited to, that the facility be:
 - i. Of Sound construction that facilitates easy cleaning
 - ii. Have a Pest Control program,
 - iii. Have a method to sanitize equipment and surfaces
 - b. Fully clean and disinfect all three tanks and disinfect the plumbing by following the directions provided in Cistern Disinfection and Cleaning – Alberta Health Services.
 - c. Once set B is complete, fully flush tanks and lines with potable water.
 - d. Keep the tanks empty for approval/rescind inspection.

- e. Have executive officer submit water sample and obtain a satisfactory result.
 - f. Hire a licensed pest control company to implement a pest control program.
 - g. Demonstrate that the bottle re-processor functions and is able to effectively sanitize bottles.
 - h. Designate a handwashing station and supply it with soap and paper towel in a dispenser.
 - i. Organize and clean the facility, as well as develop daily cleaning procedures that staff can follow.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Edmonton, Alberta, July 27, 2026.

Confirmation of a verbal order issued to Alex Ho on July 24, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or
<https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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<https://www.ahs.ca/eph>