

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: Max Klein
"the Owner"

RE: The personal services facility located in Edmonton, Alberta and municipally described as:
Max Klein
3091 Cameron Heights Way NW
Edmonton, AB T6M 0J2

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have received a report about the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such report disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The premises was not maintained in a clean and sanitary condition.
- b. The premises had many unknown and potentially illicit drugs/medications on site with no assurance of Health Canada approval. There was evidence that the facility was manufacturing drugs/medications for injection into clients.
- c. Unlabeled, non-sterile, pre-drawn syringes filled with unknown medications were found on site.
- d. Evidence suggested that adequate policies or procedures were not being followed for infection prevention and control routine practices, medication handling, administration and storage safety.

AND WHEREAS such report disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 1/2020 and the Personal Services Standards there under exist in and about the above noted premises, namely:

- a. Client records were not maintained.
- b. Notification to the Regional Health Authority (RHA), Alberta Health Services of the existence of the personal service facility was not provided by the operator.

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.

2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Provide to Alberta Health Services – Environmental Public Health, all client records including:
 - i. Full client name;
 - ii. Contact information of client;
 - iii. Date(s) of personal service;
 - iv. Description of personal service
 - v. Name of personal services worker who provided the personal service.
 - vi. Sterility assurance documentation from all critical equipment purchased as sterile.
 - vii. If applicable, load numbers and verified internal chemical indicator results for all critical equipment that is reprocessed in this personal services facility.
 - b. Do not offer or provide personal services at this location or any other location within the Province of Alberta without first receiving approval from an Executive Officer of Alberta Health Services.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of receipt of the report and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Edmonton, Alberta, August 20, 2026

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or <https://www.albertahealthservices.ca/eph/eph.aspx>

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>