

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: DKR Hotel Ventures Inc.
"the Owner"

RE: The "pool" located in Edmonton, Alberta and municipally described as:
The Radisson Hotel and Conference Center West Edmonton, 18035 Stony Plain Road
NW

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. Manual water chemistry tests were not being conducted daily, and pool operating records were not being completed. It could not be determined when the manual water chemistry tests were last conducted. Pool operating records were not dated or complete.
- b. There was no certified pool operator onsite or readily available to oversee pool operations. Staff onsite did not know how to use the pool test kit.
- c. A microbiological water sample was not being taken weekly. The most recent water sample was submitted to the laboratory for testing on June 18, 2025.
- d. The free chlorine level was measured at 0.24 milligrams per litre, which is too low.
- e. A current anti-entrapment plan was not available.
- f. The flow meter was not functional, and the flow rate of the system could not be determined. Turnover period and filtration rate was unknown.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. Manual water chemistry tests were not being conducted daily, and pool operating records were not being completed. It could not be determined when the manual water chemistry tests were last conducted. Pool operating records were not dated or complete. This is in contravention of section 17 of the Public Swimming Pool Regulation (AR 204/2014) which states that: *(1) An owner, the owner's agent, if any, or the pool operator must monitor the quality of water in the public swimming pool routinely and keep proper records of testing results and readings. (2) Tests and readings for free chlorine, combined chlorine and pH must be conducted in accordance with the Pool Standards during the normal operating hours of a public swimming pool as often as is necessary to enable the owner, the owner's agent, if any, or the pool operator to demonstrate water quality.*
- b. There was no certified pool operator onsite or readily available to oversee pool operations. Staff onsite did not know how to use the pool test kit. This is in contravention of section 4(3)

- of the Public Swimming Pool Regulation (AR 204/2014) which states that: *An owner or the owner's agent. If any, must ensure the pool is operated and maintained by a pool operator.*
- c. A microbiological water sample was not being taken weekly. The most recent water sample was submitted to the laboratory for testing on June 18, 2025. This is in contravention of section 7.1.1 of the Pool Standards, July 2014 (Amended January 2018) which states that: *A water sample for heterotrophic plate count and total coliforms must be taken weekly from a public swimming pool.*
 - d. The free chlorine level was measured at 0.24 milligrams per litre. This is in contravention of section 4.1.1 of the Pool Standards, July 2014 (Amended January 2018) which states that: *the minimum free chlorine residual in a public swimming pool must be maintained at 1.0 milligrams per litre in a public swimming pool with an operating water temperature of not greater than 30 degrees Celsius.*
 - e. A current anti-entrapment plan was not available onsite. This is in contravention of section 9.1 of the Pool Standards, July 2014 (Amended January 2018) which states that: *Every owner or owner's agent, if any, must assess anti-entrapment risks, develop and implement an appropriate anti-entrapment plan.*
 - f. The flow meter was not functional, and the flow rate of the system could not be determined. Turnover period and filtration rate was unknown. This is in contravention of section 12(1) of the Public Swimming Pool Regulation (AR 204/2014) which states that: *A public swimming pool must have filtration and circulation systems and disinfection equipment that are (a) in place and operated in accordance with the pool's design plans, and (b) serviced and maintained to provide bacteriologically and chemically safe water.*

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted premises.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Manual water chemistry tests must be conducted daily. Pool operating records must be completed with the time of observations and readings.
 - b. A certified pool operator must be onsite or readily available to oversee pool operations.
 - c. A microbiological water sample must be taken weekly. A satisfactory water sample result must be achieved prior to re-opening the swimming pool to the public.
 - d. The free chlorine level must be maintained at a minimum of 1 milligram per litre.
 - e. A current anti-entrapment plan must be available.
 - f. The flow meter must be repaired so that it is always functional, and the flow rate of the system can be determined.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

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The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Edmonton, Alberta, July 9, 2025

Confirmation of a verbal order issued to Kari Wilson on July 8, 2025

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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<https://www.ahs.ca/eph>