

ORDER OF AN EXECUTIVE OFFICER

To: Thi Phuong Anh Nguyen
"the Owner"

RE: The personal services facility located in Fox Creek, Alberta and municipally described as:
ANNISTA Studio and Unit 3, 712 Hammond Drive North

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The operator has not notified the Regional Health Authority of the business information and personal services and activities offered at this facility.
- b. The flooring surface within the treatment area is carpet and therefore uncleanable.
- c. There is no sink or dedicated area for reprocessing contaminated reusable equipment in the facility.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 1/2020 and the Personal Services Standard there under exist in and about the above noted premises, namely:

- a. The operator has not notified the Regional Health Authority of the business information and personal services and activities offered which is in contravention of Section 1.2 of the Personal Services Standards which states "The operator of an existing personal service business must notify the RHA of: (1.2.1) the name and contact information of the operator of the business; (1.2.2) the address and location information where personal services are/will be provided; and (1.2.3) all personal services and activities that the business currently offers."
- b. Carpet flooring within the facility in which personal services are provided is not smooth, or non-porous and not easily cleanable which is in contravention of Section 5(2) of the Personal Services Regulation (AR 1/2020) which states "all work surfaces located in areas of a personal service facility in which a personal service is provided or reusable equipment used in connection with the provision of personal services is reprocessed must be smooth, non-porous and easily cleanable."
- c. There is no sink or dedicated area for reprocessing contaminated reusable equipment in the facility which is in contravention of Section 6(2)(a)(b)(c) and Section 6(3)(a)(b) of the Personal Services Regulation (AR 1/2020) which states "a personal service worker who provides a personal service described in subsection (1) must have access, within the personal service facility in which the personal service is provided or in a personal service facility to which contaminated reusable equipment used in connection with the provision of the personal service can be readily transported, to (a) sufficient work surface area to adequately accommodate the placement of contaminated reusable equipment, (b) a sink that is connected to a permanent

potable water system that is capable of producing hot and cold running water, and (c) sufficient work surface area to adequately accommodate the placement of cleaned equipment. (3) The work surface area and sink referred to in subsection (2) (a) must be located in an area to which client access is restricted, and (b) must not be located in a room that contains a toilet”

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Submit a Personal Services Notification to Alberta Health Services Environmental Public Health.
 - b. Install flooring that is smooth, non-porous and easily cleanable in areas of the personal service facility where a personal service is provided, or reusable equipment associated with the facility is used or cleaned.
 - c. Install a dedicated reprocessing area with a sink and adequate space for the cleaning and disinfection of contaminated reusable equipment where client access is restricted and is not located in a room that contains a toilet or other incompatible areas including sleeping, dining or food preparation.
2. The work referred to in paragraph 1 shall be completed by January 31, 2026.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Whitecourt, Alberta, December 19, 2025

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision
may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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Copy Town of Fox Creek

Whitecourt • Whitecourt Healthcare Centre • Environmental Public Health

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<https://www.ahs.ca/eph>