Alberta Health Services

Environmental Public Health

ORDER OF AN EXECUTIVE OFFICER
NOTICE OF CLOSURE

To: **Rani Blasetti**
"the Owner"

RE: The personal services facility located in Lethbridge, Alberta and municipally described as:

Azzia Body Piercings
324 6 Street S, Lethbridge, AB

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

a. Physical monitoring of the autoclave was not being conducted.

b. Chemical monitoring was only sporadically being completed. Many packages of tools were found without a chemical indicator strip inside.

c. Biological monitoring was not being performed on the autoclave.

d. The operator was unable to provide any client or sterilization records.

e. Hollow lumen tools were being reprocessed without proper verification from the autoclave manufacturer that the autoclave can reliably sterilize hollow lumen devices.

f. There was water staining noted on multiple sterilized packages. The owner indicated that all the packages are wet at the end of the sterilization cycle.

g. The operator was unable to provide or make available manufacturer's instructions for the autoclave that was being used for reprocessing equipment.

h. The operator was unable to demonstrate adequate knowledge of the standard operating procedures and processes for the sterilization of equipment.

i. A container of PreEmpt CS-20 solution was found to be contaminated with hair and fingernail clippings.

j. The container of PreEmpt CS-20 solution was being reused for up to five (5) days, without the concentration of the CS-20 being monitored and verified with approved test strips.

k. The sink in the reprocessing area was also being used to clean client coffee cups.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 1/2020 and the Personal Services Standards there under exist in and about the above noted premises, namely:

a. Physical monitoring of the autoclave was not being conducted, which is in contravention of section 3.42 of the *Personal Service Standards* which states that: *Sterilization shall be physically, chemically, and biologically monitored as described in these Standards*.

AND

In contravention of section 3.53 of the *Personal Service Standards* which states that: *For each sterilized load, sterilization temperature, exposure time at the sterilization temperature, and pressure (if applicable) must be monitored, verified to have met the manufacturer's specifications, and documented*.

b. Chemical monitoring was only sporadically being completed. Many packages of tools were found without a chemical indicator strip inside, which is in contravention of section 3.42, of the *Personal Services Standards* which state: *Sterilization shall be physically, chemically, and biologically monitored as described in these Standards*.

AND

In contravention of section 3.54 of the *Personal Services Standards* which state: *One chemical indicator is required inside each package that is sterilized*.

AND

In contravention of section 3.57 of the *Personal Services Standards* which state: *After sterilization, all chemical indicator results must be examined, verified for success, and recorded*.

c. Biological monitoring was not being performed on the autoclave, which is in contravention of section 3.42 of the *Personal Services Standards* which state: *Sterilization shall be physically, chemically, and biologically monitored as described in these Standards*.

AND

In contravention of section 3.58 of the *Personal Services Standards* which state: *A spore test using biological indicator must be conducted within a test pack once per month, at minimum, for each sterilizer in operation in the facility*.

AND

In contravention of section 3.59 of the *Personal Services Standards* which state: *Results of biological monitoring (spore test) must be examined, verified, and recorded*.

AND

In contravention of section 3.60 of the *Personal Services Standards* which state: *Biological monitoring (spore testing) of sterilization must only be considered successful when a sterilized test vial/strip shows no growth and an unsterilized "control" vial/strip shows growth*.

d. The operator was unable to provide any client or sterilization records which is in contravention of section 3.53 of the *Personal Services Standards* which state: *For each sterilized load, sterilization temperature, exposure time at the sterilization temperature, and pressure (if applicable) must be monitored, verified to have met the manufacturer's specifications, and documented*.

AND

In contravention of section 3.57 of the *Personal Services Standards* which state: *After sterilization, all chemical indicator results must be examined, verified for success, and recorded.*

AND

In contravention of section 3.59 of the *Personal Services Standards* which state: *Results of biological monitoring (spore test) must be examined, verified, and recorded*.

AND

In contravention of section 3.62 of the *Personal Services Standards* which state: *Client records for personal services that use critical equipment must be maintained and kept accessible for review for a period of two years*.

e. Hollow lumen tools were being reprocessed without proper verification from the autoclave manufacturer that the autoclave can reliably sterilize hollow lumen devices, which is in contravention of section 3.44.2 of the *Personal Services Standards* which states: *A sterilizer used to sterilize reusable equipment must: be suitable, according to its manufacturer, for sterilizing the specific piece of reusable equipment*.

f. There was water staining noted on multiple sterilized packages. The owner indicated that all the packages are wet at the end of the sterilization cycle, which is in contravention of section 3.44.3 of the *Personal Services Standards* which states: *A sterilizer used to sterilize reusable equipment must: be capable of producing dry packages where packages are used*.

g. The operator was unable to provide or make available manufacturer's instructions for the autoclave that was being used for reprocessing equipment, which is in contravention of section 3.46 of the *Personal Service Standards,* which states: *Manufacturer's instructions for sterilizers must be readily accessible to personal services workers*.

h. The operator was unable to demonstrate adequate knowledge of the standard operating procedures and processes for the sterilization of equipment, which is in contravention of section 1.1.5 of the *Personal Services Standards* which state: *The operator must ensure that personal services workers have the skills and knowledge to: where applicable, follow manufacturer's instructions for use of piercing guns, steam sterilizers, and instrument washer-disinfectors*.

AND

In contravention of section 2.1.3 of the *Personal Services Standards* which state: *Personal services workers must be familiar with, and be able to demonstrate an understanding of manufacturer's instructions for safe-use of the equipment, disinfectant, and cosmetic products that they use*.

AND

In contravention of section 2.1.4 of the *Personal Services Standards* which state: *Personal services workers must be familiar with, and be able to demonstrate an understanding of facility- or business-specific written procedures applicable to the personal services and activities they perform*.

i. A container of PreEmpt CS-20 solution was found to be contaminated with hair and fingernail clippings, which is in contravention of section 3.15.2 of the *Personal Services Standards* which state: *Used semi-critical and critical equipment must be cleaned to remove soil and rinsed to remove dislodged soil and detergent residue*.

AND

In contravention of section 3.16 of the *Personal Services Standards* which state: *Cleaned equipment must be visually inspected for cleanliness prior to disinfection or sterilization*.

j. The container of PreEmpt CS-20 solution was being reused for up to five (5) days, without the concentration of the CS-20 being monitored and verified with approved test strips, which is in contravention of section 3.28 of the *Personal Services Standards* which state: *Personal services workers must follow all disinfectant manufacturer's instructions, including those for contact time, reuse period, diluting and mixing, storage, and rinsing of equipment after disinfection*.

AND

In contravention of section 3.36 of the *Personal Services Standards* which state: *The minimum effective concentration of high-level disinfectants must be tested and verified each day that the disinfectant is used, using the test strips specified by the disinfectant manufacturer*.

k. The sink in the reprocessing area was also being used to clean client coffee cups which is in contravention of sections 5.10.2 and 5.10.3 of the *Personal Services Standards* which state: *Reprocessing areas must be separated from incompatible undertakings, which include: dining and food preparation*.

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately **close** the above noted premises.

2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:

    a. Obtain manufacturer's instructions for use for the autoclave in use and ensure all manufacturer requirements are followed.

    b. Ensure that the autoclave in use can sterilize hollow lumens. If it cannot, ensure only single use disposable hollow lumen devices are used.

    c. Ensure that the autoclave in use is designed to produce dry packages at the end of its cycle.

    d. Ensure physical monitoring of each sterilization cycle (ie. time, temperature, and pressure) is performed for every load processed through the autoclave and that the results are documented and retained.

    e. Ensure each package run through the autoclave has a class 5 chemical indicator strip in the package and that the results are clearly visible from the outside of the package.

    f. Ensure the chemical indicator results are documented and retained.

g. Ensure biological monitoring (spore test) is conducted within a test pack at minimum once a month.

h. Ensure biological indicator (spore/vial) test results are verified and documented, and that records are retained.

i. Ensure client records are kept which include name and contact information, date of service, description of service and sterility documentation of any critical equipment used on the client.

j. Ensure all physical monitoring, chemical indicator, biological indicator and client records are maintained, readily accessible and retained for at least two years.

k. Develop and implement written, facility-specific procedures for the cleaning, disinfection, packaging, sterilization, storage and handling of reusable piercing instruments. Ensure all staff are trained on and follow the written reprocessing procedures.

l. Ensure that all tools are properly and thoroughly cleaned, rinsed and dried prior to immersion in the high-level disinfectant.

m. Ensure that if the high-level disinfectant becomes contaminated, that it is discarded and a new solution is used.

n. Ensure that the concentration of the high-level disinfectant is tested and recorded each day that it is reused.

o. Ensure that test strips, specific to the high-level disinfectant used, are available and within their expiry period.

p. Ensure that the sink used in the reprocessing area is only used for reprocessing tools.

3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain **closed**.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Lethbridge, Alberta, October 27, 2026
Confirmation of a verbal order issued to Rani Blasetti on October 22, 2026.

Executive Officer
Alberta Health Services

If you have any questions regarding the order, contact Environmental Public Health at 1-833-476-4743 or https://www.albertahealthservices.ca/eph/eph.aspx

You have the right to appeal

A person who is directly affected by a decision may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: https://www.alberta.ca/public-health-appeal-board.aspx

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or https://www.alberta.ca/alberta-kings-printer.aspx.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or https://www.alberta.ca/alberta-kings-printer.aspx.

Copies of standards are available by visiting: https://www.alberta.ca/health-standards-and-guidelines.aspx