

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: Days Inn by Wyndham Lethbridge
"the Owner"
Shawn Sinclair
"the Operator"

RE: The "whirlpool" located in Lethbridge, Alberta and municipally described as:
The Days Inn by Wyndham Lethbridge
100 3 Avenue S, Lethbridge, AB

WHEREAS I, an **Executive Officer of Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. The free available chlorine level measured 0.27 ppm initially and 0.21 ppm later during the inspection.
- b. The whirlpool is not being manually tested every day.
- c. Accurate written records of water testing are not being kept.
- d. There was a significant scum line noted around the pool and over the skimmer opening.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Public Swimming Pools Regulation, Alberta Regulation 204/2014 and the Pool Standards there under exist in and about the above noted premises, namely:

- a. The free available chlorine level measured 0.27 ppm initially and 0.21 ppm later during the inspection which is in contravention section 4.1.2 of the Pool Standards which states that: The minimum free chlorine residual in a public swimming pool must be maintained as follows: 2.0 milligrams per litre in a swimming pool with an operating water temperature of greater than 30 degrees Celsius.
- b. The whirlpool is not being manually tested every day, which is in contravention of sections 5.2.1 and 5.2.2 of the Pool Standards, which state that:
 - a. The free chlorine, combined chlorine and pH must be tested manually at least once per day;

- b. The automated readings and associated setpoints shall be monitored and recorded at least once per day.
- c. Accurate written records of water testing are not being kept, which is in contravention of section 5.1 (a), (b) and (c) of the Pool Standards, which state that operating records must be maintained to provide information regarding:
 - a. Time of and observations and readings for pH, and the free, total and combined chlorine residual;
 - b. Time and results of total alkalinity tests;
 - c. Automated controller set points and readings for ORP, chlorine and pH.
- d. There was a significant scum line noted around the pool and over the skimmer opening which is in contravention of section 11(a)(ii) of the Public Swimming Pools Regulation which states that: In accordance with the Pool Standards, a pool must be maintained so that all the surfaces in the public swimming pool premises with which patrons come into contact are maintained in a clean and sanitary condition.

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

- 1. That the Owner immediately **Close** the above noted premises.
- 2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Clean all surfaces of the whirlpool and properly balance the water so that the chlorine level measures at least 2.0 ppm at all times.
 - b. Ensure that the hot tub water chemistry is manually tested every day.
 - c. Ensure that the results of the water tests and the automated controller readings are recorded every day.
 - d. Develop, implement, and provide written operational procedures and staff training records that demonstrate the ability to safely operate and maintain the swimming pool/whirlpool and ensure compliance with all water quality requirements. At a minimum, the procedures must include:
 - i. A documented water quality monitoring program outlining the required testing frequency, acceptable operating ranges, required record keeping, and staff responsibilities.

- ii. Procedures for manually testing all required water quality parameters, interpreting test results, comparing manual test results with automated monitoring equipment, and taking corrective action when discrepancies are identified.
 - iii. A documented escalation and response plan outlining the actions to be taken when water quality parameters fall outside acceptable limits, including notification procedures, corrective actions, pool closure criteria, and follow-up verification testing.
 - iv. Written procedures demonstrating that all staff responsible for pool operation understand the purpose, safe handling, storage, dosing, and use of all chemicals and products utilized within the facility to maintain water quality.
 - v. A record management system that accurately documents manual water testing results, automated monitoring results, corrective actions taken, and any operational concerns affecting water quality.
 - vi. Written cleaning and maintenance procedures for the whirlpool scum line that identifies the cleaning method, products used, cleaning frequency, staff responsibilities, and documentation requirements to ensure the scum line remains clean and free of buildup.
 - vii. Procedures for maintaining a clean, organized, and safe mechanical/storage room, including proper chemical storage, segregation where required, maintenance of original product labels, and prompt disposal or management of unnecessary materials.
- e. The mechanical room must be thoroughly cleaned and organized. All old equipment or containers not being utilized must be removed. All chemicals must be properly stored and properly labelled.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Lethbridge, Alberta, October 9, 2026.

Confirmation of a verbal order issued to Shawn Sinclair on October 8, 2026.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

Environmental Public Health – South Zone

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<https://www.ahs.ca/eph>