

ORDER OF AN EXECUTIVE OFFICER Boil Water Order

To: **Petals, Paws & Beans 2**
"the Owner"

&

Susan Irwin
"the Owner"

RE: The Drinking Water Supply located in Lethbridge County, Alberta and municipally described as: The Public Primary Water System at Petals, Paws & Beans 2, NW 3-10-22 W4

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted drinking water supply pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted drinking water supply which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. Water supplying the facility may be unsafe for human consumption as indicated by a water sample collected on the 3rd of September 2025 identified the presence of Total Coliform and E. Coli bacteria.
- b. The current water treatment system does not meet the requirements outlined in the Public Health Guidelines for Non-Municipal Drinking Water ("the guidelines") for the treatment of surface water.

AND WHEREAS such report disclosed that the following breaches of the Public Health Act Nuisance and General Sanitation Regulation, Alberta Regulation 243/2003 exist in and about the above noted Drinking Water Supply, namely:

- a. Water supplying the premises may be unsafe for human consumption as indicated by a water sample collected on the 3rd of September 2025 identified the presence of Total Coliform and E. Coli bacteria. This is in contravention of the Nuisance and General Sanitation Regulation Section 11, which states "Where a person provided a source of water that the person intends to be used or realizes or ought to realize will be used by the public for human consumption, the person shall ensure that the water is potable".
- b. The existing water treatment system includes a UV disinfection unit certified as NSF Class B, which is not adequate for the treatment of surface water under the guidelines. This is in contravention of Food Regulation Section 17(1)(f)(i), which states "An operator must ensure that, before operation of the commercial food establishment commences, the commercial food establishment is supplied with hot and cold running water that is safe for human consumption and available in quantities sufficient to meet the needs of the commercial food establishment".

AND WHEREAS by virtue of the foregoing, the above noted Drinking Water Supply is hereby declared **unfit for human consumption**;

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately issues a Boil Water Advisory to all users of the above noted Drinking Water Supply.
2. That the Owner immediately undertake and diligently pursue the completion of the following work in and about the above noted drinking water supply, namely:
 - a. Post do not drink advisory signs next to all water fixtures that are accessible to the public.
 - b. Provide potable water from an approved source or provide water that has been boiled for one minute to patrons or staff until the drinking water is deemed safe for human consumption by an Executive Officer of Alberta Health Services.
 - c. Provide hand sanitizer of at least 60 % alcohol content at all hand-washing sinks for the disinfection of hands after they are washed.
 - d. Ensure that all food processing and preparation is done with potable water from an approved source or with water that has been boiled for one minute.
 - e. Upgrade the water treatment system as needed to ensure compliance with the guidelines.
 - f. Develop written operations and contingency plans for the water system that is accessible for all staff awareness and actions. Refer to The Public Health Guidelines for Non-Municipal Drinking Water.
 - g. Submit water samples as directed by an Executive Officer after completing the work described in 1(e) to demonstrate the water is potable.
3. The work referred to in paragraph 2 (a) to (d) shall be completed **immediately**.
4. The work referred to in paragraph 2 (e) to (g) shall be completed by **September 26, 2025**.
5. That, until such time as the work referred to in paragraph 2 is completed to the satisfaction of the undersigned, or an executive officer of Alberta Health Services, that this order shall remain in effect.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Lethbridge, Alberta, September 5, 2025

Confirmation of a verbal order issued to Susan Irwin on September 5, 2025.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by contacting the Health Protection Branch of Alberta Health at 780-427-4518 or by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

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