



Lesser Slave Lake Health Advisory Council (LSLHAC) Meeting Minutes

Thursday, May 9, 2024 /6:00 p.m. – 8:30 p.m. / Zoom

ATTENDEES & INTRODUCTIONS	
Members	Calvin Badger, Fay Cardinal, and Susan Giesbrecht
Alberta Health Services (AHS)	Jane Chamberlain, Deanna Dament, Shantel Farncombe, Andrea Jackson, Dalique Van der Nest, Shauna Wallbank
Regrets	Edna Boucher, Kevin Buffalo, Sara Blake, Robin Guild, Jennifer Horsnall, Robyn Laczy, Richard Mifflin, Lorraine Muskwa (Interim Chair), Terri Rosser, Ann Stewart, and Norman Wang
Public	11
Welcome & Introductions	Susan welcomed all in attendance and provided a land acknowledgement.
Approval of Previous Minutes	Monday, September 25, 2023, minutes were reviewed and approved by consensus.
Presentation:	<p>Title: Home to Hospital to Home Program (H2H2H) Presenters: Shantel Farncombe, Manager of Integration and Innovation, Primary Health Care</p> <ul style="list-style-type: none"> • Shantel discussed the H2H2H program from both the primary care and acute care standpoint. • She emphasized patients need a primary care provider and must know how to spell their doctor’s name, in order for the physician to be able to access their information in Connect Care. • She discussed the supports and resources available for patients and their families upon discharge from hospital. <p>Shantel added the following:</p> <ul style="list-style-type: none"> • The LACE index stands for length of stay, admission type, comorbidity, and emergency department visit. It assesses the risk of a patient’s readmission after discharge. Evidence indicates the higher the LACE score,



the sooner the patient needs to see their primary care physician once discharged. If AHS can get the LACE score to the patient’s doctor within two weeks, then AHS sees lower readmissions. Connect Care automatically assigns the LACE score. Both primary and acute care have the score, so people are seen in a timely manner.

STANDING ITEMS

Action items from the previous meeting

Action items from the September 25, 2023, meeting:

- Lisa Laferriere requested information on Kevin Buffalo’s artwork at Slave Lake Hospital Auxiliary Long-Term Care – complete.
- Kevin Buffalo to get information regarding a site tour for Council at the Driftpile Healing Lodge – withdrawn.

Community Engagement (CE) and External Relations Update

Andrea Jackson, Lead, Advisory Councils, Community Engagement and External Relations shared the following information:

- The Health Advisory Council’s (HAC) last day is Friday, June 28. They will be replaced by Regional Advisory Councils (RAC) that are overseen by Alberta Health.
- There are a handful of HACs meeting in May and then all HAC meetings are done. Despite meetings finishing in May, Council members can still contact Coordinators through to the end of June.
- Andrea thanked all volunteers for choosing to volunteer with AHS. She indicated that Lesser Slave Lake HAC can have a stand-alone virtual send off if they want and that all members are invited to the virtual HAC wrap-up event on June 4.

Alberta Health Services Zone Update

North Zone Update – Dalique Van der Nest, Executive Director, Allied Health & Volunteer Resources, North Zone shared the following:

- Connect Care: On May 4, Connect Care launch eight occurred successfully. Indigenous health, primary care clinics and Department of Population and Public Health went live.



	<ul style="list-style-type: none"> • Program Updates: Opioid Dependency Program in-person services are available in High Prairie. There is no waitlist and a referral is not required. The program is virtual. Click here for more information. • The Alberta Healthy Living Program has virtual courses for various chronic diseases, self-management, and a supervised exercise program via Zoom. More information is available here. • Addiction and Mental Health implemented the Multidisciplinary Intensive Treatment Services (MITS) program. It provides treatment, navigation, and transition care to 5–18-year-olds with complex diagnoses and supports their families. Teams are in Grande Prairie and Fort McMurray but support all rural residents. The team can travel and treat clients in-person and virtually. • Walk-in Addiction and Mental Health Clinics are open Thursdays from 1:00 p.m. to 3:00 p.m. in High Prairie and Slave Lake. • Allied Health: Allied health professionals hold live pediatric rehabilitation webinars. For more information click here. Parents and caregivers can get information on sleeping concerns, mobility issues, et al. • The Allied Health Family Advisor Group developed a tool kit for clients and families focusing on long-term physiotherapy. AHS will release the document and information on how to access it soon. <p>Dalique added the following:</p> <ul style="list-style-type: none"> • While Telehealth options still exist as a means of virtual care, it requires individuals go to an AHS facility, where they prefer to stay in their homes and use Zoom. The Connect Care patient portal uses Zoom, however, some Albertans do not have access to the internet, phones, or tablets. This is an issue AHS continues to work on.
<p>Physician Recruitment Report</p>	<p>Shauna Wallbank, Physician Recruitment Update AHS North Zone – Area 6, shared the following information:</p> <ul style="list-style-type: none"> • High Prairie – seven family physicians in the community • Slave Lake – nine family physicians in the community and one incoming family physician. • Wabasca – three family physicians in the community. • Since January, AHS has hired eight family physicians and six specialists in northern communities.



<p>Report from Chair/Council Member</p>	<p>Susan Giesbrecht reported the following:</p> <ul style="list-style-type: none"> • Four Council members attended the March 20 meeting between LSLHAC, Martin Long, Parliamentary Secretary for Rural Health, and Chris Bourdeau, Communications Director, Alberta Health.
<p>Report from Advisory Council Coordinator Update</p>	<p>Deanna shared the following:</p> <ul style="list-style-type: none"> • Former LSLHAC Coordinator Jo Blakley’s last day was on April 12. • LSLHAC can hold a stand-alone virtual wrap up event if desired.
<p>Action Item</p>	<p>Deanna to email Council regarding a vote on organizing a stand-alone LSLHAC virtual event.</p>
<p>Voices of the Community</p>	<ul style="list-style-type: none"> • Sandra thanked LSLHAC for their work over the years. • Brad wants residents to learn about local services available, such as CT scans, and encouraged patients to use local services rather than traveling for the same procedure or test.
<p>Council Round Table</p>	<p>Slave Lake – Susan Giesbrecht commented that she has learned a lot about AHS because of the LSLHAC and she has shared that information with her community. She adds, it’s sad that after establishing herself as a HAC member in her town this role will no longer be needed.</p> <p>Joussard - Calvin Buffalo said volunteering for the LSLHAC has been an interesting learning experience.</p> <p>Wabasca - Fay Cardinal shared volunteering for the LSLHAC has also been a good experience. She has learned a lot and appreciates all LSLHAC’s work.</p>