



Minutes – Palliser Triangle Health Advisory Council

Monday March 26, 2018 12:00 p.m. – 3:00 p.m.

JBS Centre, Elks Boardroom; 323 1 St. E. Brooks, AB

Council members present: Dr. Ken Sauer (Chair), Reg Radke (Vice Chair), Dr. Sara Joan Armour, Ajit Atwal, Patricia Dietrich, Diane MacNaughton, Marjorie Moncrief, Paul Nederveen, Heather Norris, Blake Pedersen, Stephanie Shaw

AHS: Katherine Chubbs, Linda Iwasiw, Andrea Jackson, Dr. Jack Regehr, Grant Walker, Gwen Wirth

Public: Six

Regrets: Rudi Brockmann, Patty Rooks

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
1. Welcome and Introductions	Council Chair, Ken Sauer, welcomed guests to Brooks and to the Palliser Triangle Health Advisory Council meeting.	
2. Approval of Agenda	Moved by Pat Dietrich that the agenda for Monday March 26, 2018 be approved. MOTION CARRIED.	
3. Approval of Minutes	Moved by Ajit Atwal that the minutes of Monday January 27, 2018 be approved. MOTION CARRIED.	
4. Presentations		
4.1. Public Comments	<p>Avril Torrence of Friends of Medicare had a question about a request to see reports about spending of public health dollars. Katherine Chubbs, South Zone Chief Operating Officer responded that AHS advises on what it's investing on and where it's taking monies out of, but doesn't otherwise provide verbatim reports on what monies have been saved.</p> <p>Jolene, a public participant from Brooks is a recent user of maternity care in Alberta and doesn't believe there are adequate choices for maternity care locally. She wonders what the barriers are.</p>	

	<p>Dr. Jack Regehr, South Zone Medical Director, outlined midwifery services in the area indicating AHS is negotiating with Brooks to have midwives deliver in the hospital. It is anticipated that work will be ready to begin in June 2018. However, the service may not be available for high risk pregnancies. With respect to deliveries in homes, AHS has work to do with the Alberta Association of Midwives to define processes.</p>	
<p>4.2. AHS Communications Colleen Turner, Vice President, Communications and Community Engagement, AHS</p>	<p>Colleen Turner, Vice President of Communications and Community Engagement, AHS, attended to address gaps in communication with the HAC and ideas for resolution.</p> <p>Themes from a recent survey members completed about communication with AHS, and from discussion at the table today:</p> <ul style="list-style-type: none"> • Members would appreciate more advanced notice prior to decisions being made; they would like the opportunity to provide input. Colleen clarified the process the communications and community engagement department has for reviewing and flagging items to share with councils. There are occasions when AHS cannot share information with councils such as when a decision impacts staff or unions. Other times timelines are tight; • Members feel they are often given information from AHS but that communication isn't always two-way. Colleen stated the communications team works closely so all parties are aware of things going on in zone communications and provincial programs; • Members desire more lead time from AHS for input to its initiatives, projects, etc. Colleen recognized this frustration and explained the process for communications, illustrating there is often a lot of work in the background requiring oversight and approvals. The team continues to encourage leaders to involve the HAC early and often in its processes; • Members desire responses to feedback and more information about how its feedback is used by AHS. They want to know where feedback goes and how or where it is reflected. Colleen recognized this as an area in need of improvement and outlined processes in place to address it. This includes a tracking process currently in development and regular updates with senior leadership and the Board; • Members are uncertain who to connect with at AHS for information. Colleen outlined the usual process would be to connect with the Chair who reaches out to the Advisory Council Coordinator, who then triages requests and ensures follow up. 	<p>Andrea Jackson to obtain Palliser Triangle-specific responses to Advisory Council survey.</p>
<p>4.3. Community Collaborative Network</p>	<p>Sean Beaton, Assistant Superintendent of Grasslands Public School, provided information about a local community collaborative network called the Mental Health Navigator whose focus is identifying gaps in mental health services within the Grasslands area. The network runs in conjunction with AHS' Addiction and Mental Health, extended care, RCMP, Children's Services and local school districts to provide services for</p>	

<p>Sean Beaton, Assistant Superintendent, Grasslands Public Schools</p>	<p>students.</p> <p>The network is a single point of entry for youth to gain access to mental health resources. Use of the network has resulted in lower rates of hospital stays, reduced substance use and higher attendance at school.</p> <p>Sean will be meeting with AHS' Rita Duren, Director of Addiction and Mental Health Services, South Zone East and Trevor Inaba, Executive Director, Addiction and Mental Health, in April to determine AHS' role with the network.</p> <p>Colleen Turner suggested Sean get in touch with AHS' Mental Health Foundation. It is currently based out of Edmonton but wants to become provincial. It has resources available and is determining where to put those dollars.</p>	
<p>5. Old Business</p>		
<p>5.1. Business Arising from the January 29, 2018 minutes</p>	<p>Andrea Jackson, Advisory Council Coordinator provided the following update from the January 22, 2018 meeting in Medicine Hat:</p> <ul style="list-style-type: none"> • Katherine Chubbs will create a one-pager outlining options for palliative care services in the region. In progress. • Katherine Chubbs will enquire about EMS service plans. In progress. • Andrea Jackson to connect with Grant Walker and Dr. Jack Regehr re: follow up from the November 27, 2017 meeting. Complete. • Katherine Chubbs will provide Andrea with hours of care information to share with council. In progress. • Council to invite EMS to future meeting to present/provide updates on service delivery. TBD. • Andrea Jackson to arrange tour of Masterpiece LTC facility for members. In progress. • Andrea will enquire about advertisements re: disposal of old/unused medications. Complete. • Andrea to resend email to council re: collateral materials for identity. Complete. 	<p>Follow up to occur in May.</p>
<p>6. New Business</p>		
<p>6.1. Council Roundtable & Good News Stories</p>	<p>Pat Dietrich identified concerns about the parking lot outside the ambulatory care entrance at Medicine Hat Regional Hospital (MHRH). Linda Iwasiw responded once the acute care patient drop-off is paved, patients can use that entrance. Pat suggests more way-finders be placed at the entrance as there is a long distance to physiotherapy. She also suggests the wheelchairs provided include foot rests.</p>	

Pat asked about the exercise facility in Strathcona Centre. Grant Walker responded AHS' model is to help people get to the point they can seek their own exercise environment. AHS does not have the resources to tend to all possible exercise locations so we focus on understanding one's limitations and progression forward.

Sara Joan Armour attended a recent Connect Care session and is hopeful it will be successfully implemented in a reasonable time. Sara encourages people to participate where possible.

Paul Nederveen queried capacity of restorative care in Medicine Hat. Katherine Chubbs responded the beds are close to full, stating we are required to operate like facilities which means including the expected length of stay and diagnosis as that is how we're funded and what we're measured against. She added there is a big culture shift as we focus on the right placement for patients. Restorative care is meant for those who require a level of service they can't get at home on their own. However, if they can be safe at home that is where they are sent.

Diane MacNaughton advised the South Eastern Fetal Alcohol Network (SEAFAN) has expressed concern that its clients are often misunderstood when receiving treatment for addiction and mental health. These patients need to be looked at from a brain injury perspective not a willful, intentional perspective.

Ajit Atwal provided an update on fundraising efforts of St. Joseph's Home. Ajit added Covenant Health has purchased Riverside School. No plans have been finalized for the site as yet.

Marjorie Moncrieff shared that the town of Taber has declared an emergency alert for overland flooding, with Bow Island residents watching their land closely in fear of the same.

Reg Radke expressed gratitude to Katherine Chubbs and team for helping move the conversation about the Bassano Health Project, forward. Katherine explained AHS has done previous work with Bassano and the Newell Foundation, and plans are underway to move forward with the Lodge. AHS will work with the community to determine what's needed. Reg sited this as an example of full participation and full response to an issue that was raised. The doors to communication were open and progress is imminent.

Reg shared the Prairie Rose Hospice Palliative Care Society is hosting a lecture series on May 4 in Brooks. Topics include virtual hospice, pastoral care and Alzheimer's.

Heather Norris the Aging in Community rural pilot project has been awarded \$100K for a feasibility study to determine the scale of need for an assisted living residence in Oyen. Heather also shared that Oyen is down a physician so those remaining are unable to take more patients.

Stephanie Shaw attended a presentation with the Medicine Hat methadone clinic that addressed stigma

	and how it changes outcomes for treatment. If interested, this could be a good presentation for the HAC.	
<p>6.2. South Zone Executive Leadership Update Katherine Chubbs, Chief Zone Officer, South Zone</p> <p>Dr. Jack Regehr South Zone Medical Director</p> <p>Linda Iwasiw, Senior Operating Officer, Acute Care East (South Zone)</p> <p>Grant Walker, Senior Operating Officer, Community Programs, South Zone</p>	<p>Katherine Chubbs provided a South Zone leadership update:</p> <ul style="list-style-type: none"> • Connect Care continues to be a huge initiative with numerous AHS staff involved in its design. ‘My Chart’ will be an assistant to the patient portal but won’t be required to use. • The Patient Flow task force, which includes patient advisors and frontline staff, has three working groups assigned to look at processes for the flow of acute care beds in the Zone. • Katherine co-chairs the steering committee for Indigenous Health. The focus is on truth and reconciliation and overall cultural safety, with staff in the Zone getting trained in building cultural competency. • The zone is working on a needs assessment for the mental health action plan (safe consumption beds, dementia beds, recovery centre in Medicine Hat). • South Zone has doubled the number of patient advisors it has, in the last six months. It’s looking for more opportunities to involve the HAC with patient advisors. • Parts of the west side of South Zone were in a state of crisis recently due to opioid use. The safe consumption site in Lethbridge saw over 750 visits. • The Zone is working on its communication with the HAC. It wants to share information but with so much available it needs to figure out what and how much is appropriate. The Zone works with AHS’ communications to help it know. • Pat Dietrich requested a copy of the mental health needs assessment and the opportunity to possibly provide feedback on it. <p>Dr. Jack Regehr shared that Oyen is the top priority in the area for physician recruitment. He added physician manpower planning is important for AHS because physicians attract patients when they set up community practice. In addition, physicians are going through a refresh on professionalism with a focus on how we talk to patients and to one another.</p> <p>Blake Pedersen asked if a nurse practitioner would be of benefit when there is a shortage of physicians. Dr. Regehr replied this is in consideration; the provincial funding model is the challenge.</p> <p>Linda Iwasiw shared that South Zone is reviewing surgical planning and is also doing planning re: woman and children health. These are future pieces of planning that are just getting started.</p> <p>Grant Walker shared that South Zone has the highest rates in the province of employee immunization at 71</p>	<p>Andrea will connect with Katherine for a copy of the mental health needs assessment.</p>

	<p>per cent. The Zone reduced its disabling injury rate by 50 per cent and increased hand hygiene rates.</p> <p>Program funding through Enhancing Care in the Community will support a homecare response team and an EMS community response team. The teams begin work in May and will work together to help support people in their care setting which will avoid transfers to emergency and help provide timely discharge from inpatient beds.</p>	
<p>6.3. Report from the Chair Dr. Ken Sauer</p>	<p>Ken addressed the public forum that took place at the Medicine Hat Library on March 14. Many good questions were raised and a summary document will come out soon to all participants. Reg is planning the next event in Brooks on April 18.</p>	
<p>6.4. Advisory Council Coordinator Report Andrea Jackson</p>	<p>Andrea Jackson provided the following update with council:</p> <ul style="list-style-type: none"> • Advisory Council Satisfaction Survey - thank you to all who completed the survey. Feedback received will help shape the future of councils. • Work Plan Development – these plans are developed to guide the work of the council. We have revised the template to better reflect councils’ roles as per the bylaws. • Annual Report – the draft will be completed in May for approval at the May meeting. • Open Houses/Municipal Forums – several councils are hosting events in their local communities in the coming months. These engagement events are hosted by the council and planned together with the Zones and community engagement. • Cannabis Legalization – Medical Officers of Health across the province would like to share an update on the national cannabis legislation with each council in May. • Advisory Council Fall Forum – the date has changed to October 26/27 in Edmonton. • Budget – Council has a new banner with a newly branded Advisory Council identity. It was purchased out of your council budget at a cost of \$239.19. Your balance is \$4,760.81. <p>RhPAP – Moved by Marjorie Moncrieff to approve use of Palliser Triangle Health Advisory Council’s community engagement budget towards RhPAP conference fees for Reg Radke to attend in Brooks in April plus the cost of the new banner. MOTION CARRIED.</p>	
<p>6.5. 2017/2018 Council Work Plan Updates</p>	<p>Council will hold a meeting in April to develop the 2018/2019 work plan.</p>	<p>Andrea to organize work plan meeting in April.</p>
<p>6.6. Chair and Vice</p>	<p>Palliser Triangle Health Advisory Council held their elections for Chair and Vice Chair as follows:</p>	

<p>Chair Elections</p>	<p>Reg Radke put forth an Expression of Interest for the position of Chair. Andrea Jackson asked three times if there were any further nominations from the floor. Moved by Marjorie Moncrieff that nominations cease. MOTION CARRIED. Reg Radke was declared Chair of Palliser Triangle Health Advisory Council by acclamation.</p> <p>On March 12 Diane MacNaughton nominated Blake Pedersen, in writing for the position of Vice Chair. On March 25 Patty Rooks put forth an Expression of Interest for the position of Vice Chair. Reg Radke asked three times if there were any further nominations from the floor. Moved by Pat Dietrich that nominations cease. MOTION CARRIED. A vote was held and Blake Pedersen was declared the successful candidate for the position of Vice Chair of the Palliser Triangle Health Advisory Council. Moved by Ken Sauer that the ballots be destroyed. MOTION CARRIED.</p>	
<p>7. Next Meeting</p>	<p>Date: Monday, May 28, 2018, 12:00 p.m. to 3:00 p.m. Location: FCSS Community Centre, Oyen, AB 313 3 Ave. E.</p>	
<p>8. Meeting Evaluation and Adjournment</p>	<p>Moved by Stephanie Shaw to adjourn the meeting at 3:45 p.m. MOTION CARRIED.</p>	