



Minutes – Tamarack Health Advisory Council

June 7, 2018 5:00 p.m. – 8:45 p.m. Barrhead Healthcare Centre and via telehealth at Edson Healthcare Centre and Whitecourt Healthcare Centre.

Council members present: Ruth Martin-Williams (Chair), Denise Lambert (Vice Chair), Gary Beeson, Darlene Chartrand, Debra Hagman, Sheila McKeand, Daniel Pritchard, Linda West.

AHS: Rob Barone, Melony Cole Zettler, Greg Cummings, Linda Wolfram.

Public: Three – Including Kevin Berger Reporter for Westlock News and MLA Glenn van Dijken.

Regrets: Doug Heine, Christie Homeniuk, Sherry Jeffreys.

<i>Agenda Item</i>	<i>Discussion</i>	<i>Action</i>
1. Tour of the Barrhead Healthcare Centre	Site Director, Linda Wolfram provided a tour of the facility. Council members were able to tour through the acute care wing, the emergency department, the newly renovated laboratory and the newly constructed community cancer center.	
2. Approval of Agenda	Moved by Gary Beeson for approval of the June 7, 2018 agenda. MOTION CARRIED.	
3. Approval of Minutes	Moved by Linda West for approval of the April 5, 2018 Minutes. MOTION CARRIED.	
4. Presentations 4.1. Emergency Medical Services (EMS) , Rob Barone, EMS Associate Executive Director	Rob Barone presented on EMS Services and highlights were: <u>Alberta Health Services EMS Operations Overview</u> Creation of AHS EMS <ul style="list-style-type: none"> • April 1, 2009 with the merging of 74 EMS agencies into one provincial system • Previous services included: <ul style="list-style-type: none"> ▪ Municipal ▪ Private ▪ Not-for-profit (society/volunteer) ▪ Hospital based ▪ Fire / EMS Integrated EMS delivered via one of two methods	



Direct Delivery: AHS owned and operated service

Contracted Provider: service outsourced as

- Municipal
- For-profit
- Not-for-profit service provider

North Zone EMS

Practitioners (Direct Delivery Only). There are:

- 65 Advanced Care Paramedics
- 225 Primary Care Paramedics
- 8 EMR's

Service Model. There are:

- 23 Direct Delivery Locations
- 22 Contract Provider Locations
- 80 EMS Resources

EMS Successes

Medical Control Protocols (MCPs)

- Evidence based & standard approach to patient care across the Province
- Consistently being reviewed / updated based on current best practices

Medical Oversight

- EMS Medical Director available to practitioners 24/7
- Referral, Access, Advice, Placement, Information & Destination (RAAPID) and Shock Trauma Air Rescue Service (STARS) Transport Physicians available 24/7

Stroke Ambulance

- Deployed out of University of Alberta (U of A) – Decreased “Door to Needle Time”
- Portable CT Scanner – Live video feed to Stroke unit

Quality Assurance Program

- Patient Care Reports peer audits
- Quality Assurance / Medical Director audits

Community Care Paramedic Program



- Non-Emergency Home Care
- Referral Program

Learning & Development Program

- New recruit training / certification – theory and skills
- Patient simulation training
- Psychological Health and Wellness

Centralized Dispatch

- Mapping and Global Positioning System (GPS) tracking for closest resource to be deployed with in-vehicle navigation
- System efficiency through coordination of IFT events traveling common corridors

Technologies

- Alberta First Responder Radio Communication System (AFRRCS) – Provincial Radio System
- Electronic Patient Care Reporting (E-PCR) – Electronic Records
- Power Cots (Stretchers) and Stretcher Lifts
- Stroke Ambulance – Mobile CT Scanner

Current EMS Challenges

Advanced Care Paramedic (ACP) recruitment / retention – Strategies:

- Provincial hiring strategy – ACP ratios
- Working with Alberta College of Paramedics – mobility legislation
- Continuing to work with the Northern Lakes College ACP program (first Graduation May 2018)
- Working with Charles Stuart University in Australia to recruit ACP graduates to northern Alberta
- High School First Responder and EMS Cadet Programs

System Capacity

- Consistent call volume increase since 2009 while resource levels remain relatively unchanged in same period



	<ul style="list-style-type: none"> • Increase in Inter Facility Transfers (IFT) requests with notable increase in low acuity patient transfers • Increased time-on-task due to increased wait times at receiving facilities <p>System Capacity - Mitigating Strategies</p> <ul style="list-style-type: none"> • Additional Non-Ambulance Transfer (NAT) resources • Dispatch technologies – iRequest, Optima, and LOGIS. • Coordination of air and ground & Scheduled air ambulance run • Working with receiving hospitals to decrease EMS wait times • Community Paramedics & Treat and Refer Protocols • Community Health and Prehospital Support (CHAPS) program • Palliative and End of Life Care EMS Protocol <p>Questions Council had for Rob were:</p> <p>Denise - First Nations access to Emergency Services, a lot relies on availability to TELUS 911. Where can we get more information on dispatch?</p> <p>Rob provided his business card and will follow up on this question as he is not familiar with dispatch and availability of 911.</p>	
<p>4.2. Council Round Table and Good News Stories</p>	<p>Ruth Martin Williams – Mental Health Support For youth available in Edson schools two days a week.</p> <p>Linda West– 35 people came to Westlock for MAID presentation. The local newspaper did two articles one an opinion piece and one an article on Dr. Silvius. She plans to attend the Westlock Seniors Resource Fair on June 13 and she will represent the council. Attended the Palliative Care committee meeting looking for new chaplain.</p> <p>Deb Hagman – Hospital Auxiliary Meeting recently.</p> <p>Denise Lambert- Denise thanked Tamarack for their Letter of Support. The Northern Indigenous Health Alliance applied for a community action fund and received funding for four years. They are holding the first health camp regarding sexually transmissible and blood-borne infections (STBBI) up in Grande Prairie, High Level, and Peace River. Coming up are: the National Day of resting on June 27, she is going to the AIDS 2018 conference about increasing access to testing and care. June 28th there is a cannabis open house in Stony Plain.</p>	<p>Melony to look into Tamarack Hosting an Opioid Open House Info session. Complete.</p>



		Gary Beeson – He attended May 29 Wellness fair in Swan Hills which included a meet and greet with the new Health Care Aide.	
4.3. Business Arising from the minutes		<p>Following are the action items from the minutes of April 5 plus any outstanding action items:</p> <ul style="list-style-type: none"> Melony to provide Linda with promotional material for upcoming session in Westlock. Complete. Melony to arrange presentation with EMS services. Complete. Melony to share electronic copy of North Zone Update Complete. Melony to change meeting time to 6:00 PM. Complete. Melony to arrange tour of Barrhead Healthcare Centre. Complete. 	
5. New Business			
5.1. Work Plan Progress and Upcoming Priorities		<p>5.1.1 Review Engagement Session Lots of positive feedback from those that attended the information session in Westlock. About 35 members of the public were present and the Westlock News did 2 articles on the presentation.</p> <p>5.1.2 2018/2019 Work Plan Approval Moved by Ruth Martin- Williams to approve the amended 2018- 2019 work plan. MOTION CARRIED.</p> <ul style="list-style-type: none"> Edited documents shared with council on June 15. <p>5.1.3 2018/2019 Annual Report Approval Moved by Darlene Chartrand to approve the amended 2017/2018 Annual Report. MOTION CARRIED.</p> <ul style="list-style-type: none"> Edited documents shared with council on June 15. 	<p>Melony to arrange teleconference to finish work plan. Complete.</p> <p>Melony to move round table to the end of the agenda. Complete.</p> <p>Melony to create a power point presentation for council. Complete.</p>
5.2 North Zone Update – Greg Cummings,		<p>Greg Cummings provided the following North Zone update:</p> <p>Hinton Dialysis Clinic - Construction is complete and the new Hinton dialysis clinic opened to patients on Monday, June 4. A formal grand opening celebration will be planned later this summer. More information about this will be shared as it becomes available.</p>	



<p>North Zone Director</p>	<p>Whitecourt Dialysis Clinic - Work continues on the new dialysis clinic and construction is nearing completion. In the meantime, the Northern Alberta Renal Program’s dialysis bus has been parked at the Whitecourt Healthcare Centre until the new dialysis clinic opens. The new clinic is currently scheduled to open to patients later this summer.</p> <p>Restorative Care Mayerthorpe - Over the last several months we have been working to establish Restorative Care spaces at the Mayerthorpe Healthcare Centre. We have been slowly transitioning 10 long term care beds in the Auxiliary Wing, to Restorative Care beds, to better meet the needs of the community.</p> <p>Westlock Healthcare Centre - The heliport has been closed due to an issue with the boiler house that provides heat to the pad. The whole boiler had to be ripped out and repaired. The construction is complete and the helipad is now open.</p> <p>Primary Care - The Bighorn Primary Care Network (PCN) with support from Alberta Health Services hosted two community engagement sessions as part of their three year business planning cycle. Social Skills & Emotional Regulation Group – Jasper - In collaboration with the School’s Outreach Worker, Mental Health staff has implemented a social skills and emotional regulation group in the school.</p> <p>Skills Building Group – Hinton - Hinton Mental Health Crisis Triage worker has implemented a skills building group at the Hinton Healthcare Centre.</p> <p>Thorhild Community Health Services - Effective May 9, Sexual Health and Naloxone kit distribution services are being offered by Public Health at Thorhild.</p>	
<p>5.3 Physician Recruitment Report – Shauna Wallbank, Physician Resource Planner</p>	<p>Shauna Wallbank provided the following written report of physician vacancies to council:</p> <p>Hinton – Three postings for Family Medicine</p> <p>Mayerthorpe - One posting for Family Medicine</p> <p>Westlock - Two postings:</p> <ul style="list-style-type: none"> - One for Family Medicine with Anesthesia - One for Family Medicine with Enhanced Surgical Skills - Obstetrics & Surgery <p>Whitecourt - One posting for Family Medicine with Anesthesia</p>	
<p>5.4 Advisory Council Update – Melony</p>	<p>Melony Cole-Zettler provided the following update:</p>	



<p>Cole Zettler, Advisory Council Coordinator</p>	<ul style="list-style-type: none"> • Advisory Council Satisfaction Survey – Community engagement will now do a thorough evaluation of responses then prepare a survey report for each council as well as an overall report will be prepared. • Work Plan Approval – final drafts are complete and ready for approval by council today; • Annual Reports – final drafts are complete and ready for approval by council today; • Advisory Council Fall Forum – the forum is scheduled for October 26/27 in Edmonton. The steering committee has met and planning is well underway; • Promotional Tools – we are considering the use of a one-pager vs. brochure about and are asking for member input. See sample in meeting package; Moved by Debra Hagman to approve the use of a one page brochure. 	
<p>6. Next Meeting</p>	<p>The next Tamarack Health Advisory Council Meeting will be: Date: September 6, 2018 Time: 5:00 pm – 8:00 pm Location: Seaton – Jasper Healthcare Centre</p>	
<p>7. Meeting Evaluation and Adjournment</p>	<p>Moved by Gary Beeson to adjourn the meeting at 8:53 pm.</p>	