

# Alberta Precision Laboratories (APL) Overview

For New Employee Orientation



**ALBERTA PRECISION  
LABORATORIES**

Leaders in Laboratory Medicine



# Welcome to APL!

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We are very excited to have you on our team.

As part of the APL family, you play an important role in delivering safe and efficient lab services across the healthcare system.

From COVID-19 response, to general lab service, to specialized diagnostics and public health research, our lab professionals are critical to providing the high-quality patient care Albertans rely on every day.

Join us as we continue our unwavering commitment to protecting the health of Albertans while living our shared values of Kindness, Inclusion, Innovation, Agility and Accuracy.



Tammy Hofer,  
Chief Operating Officer



Dr. Carolyn O'Hara,  
Chief Medical Laboratory Officer (Interim)

# Mission, Vision & Values



## MISSION

We believe in the transformative power of laboratory medicine to improve health for all Albertans

## VISION

Health informed by world-class integrated laboratory diagnostics

## VALUES

Kindness  
Inclusion  
Innovation  
Agility  
Accuracy





# Brand Promise, Essence & Attributes



## PROMISE

Helping patients  
and clinicians  
make more precise  
and insightful  
decisions

## HOW WILL WE BE DESCRIBED BY OTHERS

Human  
Accessible  
Responsive  
Cutting-edge

## ESSENCE / PERSONALITY

Enthusiastic &  
determined



# Strategic Goals

1

Improve health  
outcomes and  
patient  
experience.

2

Improve the  
experience and  
safety of our  
people.

3

Improve  
financial  
health and  
value for  
money.

4

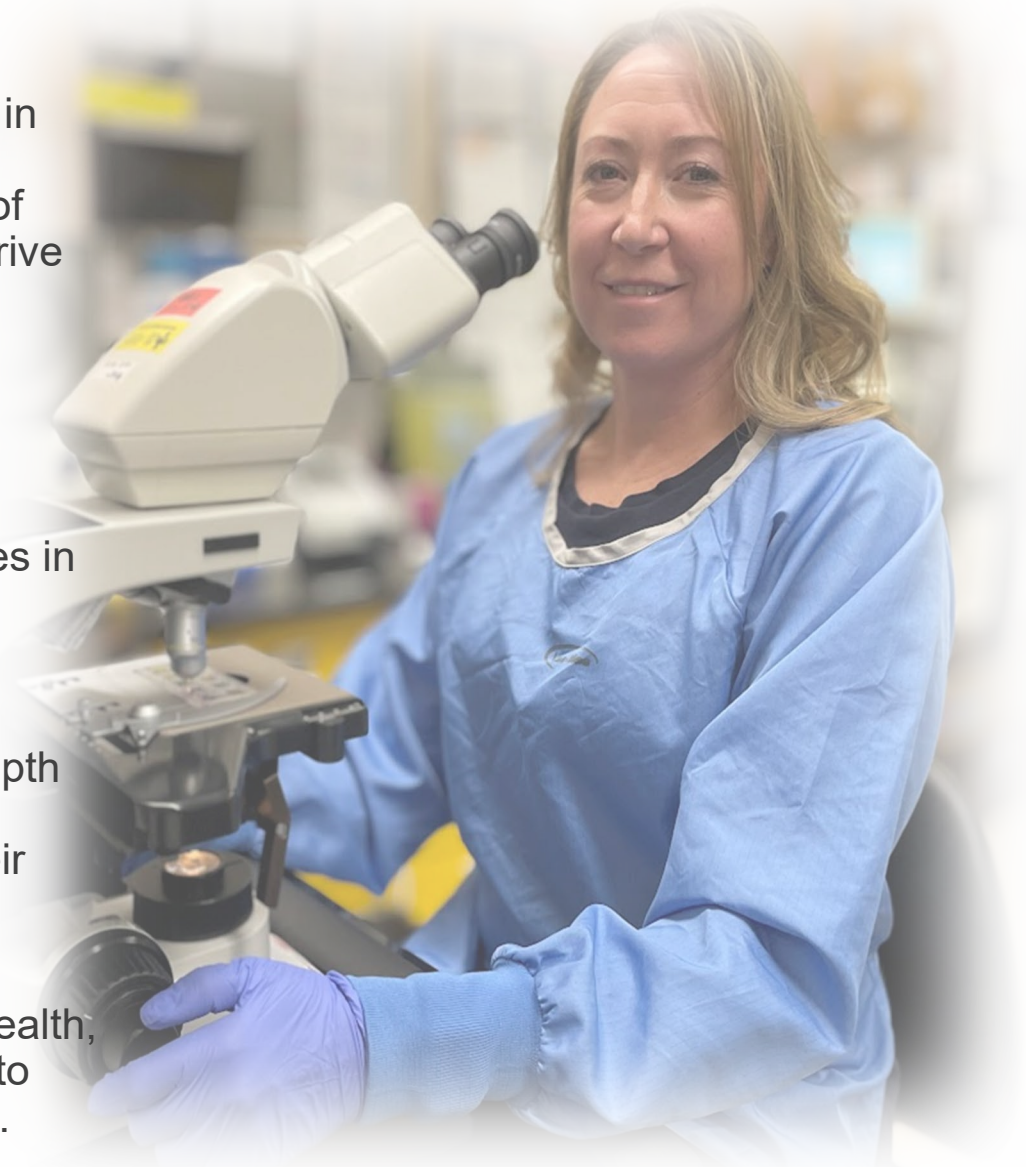
Improve the  
influence of  
laboratory  
medicine in the  
health system.

# About APL

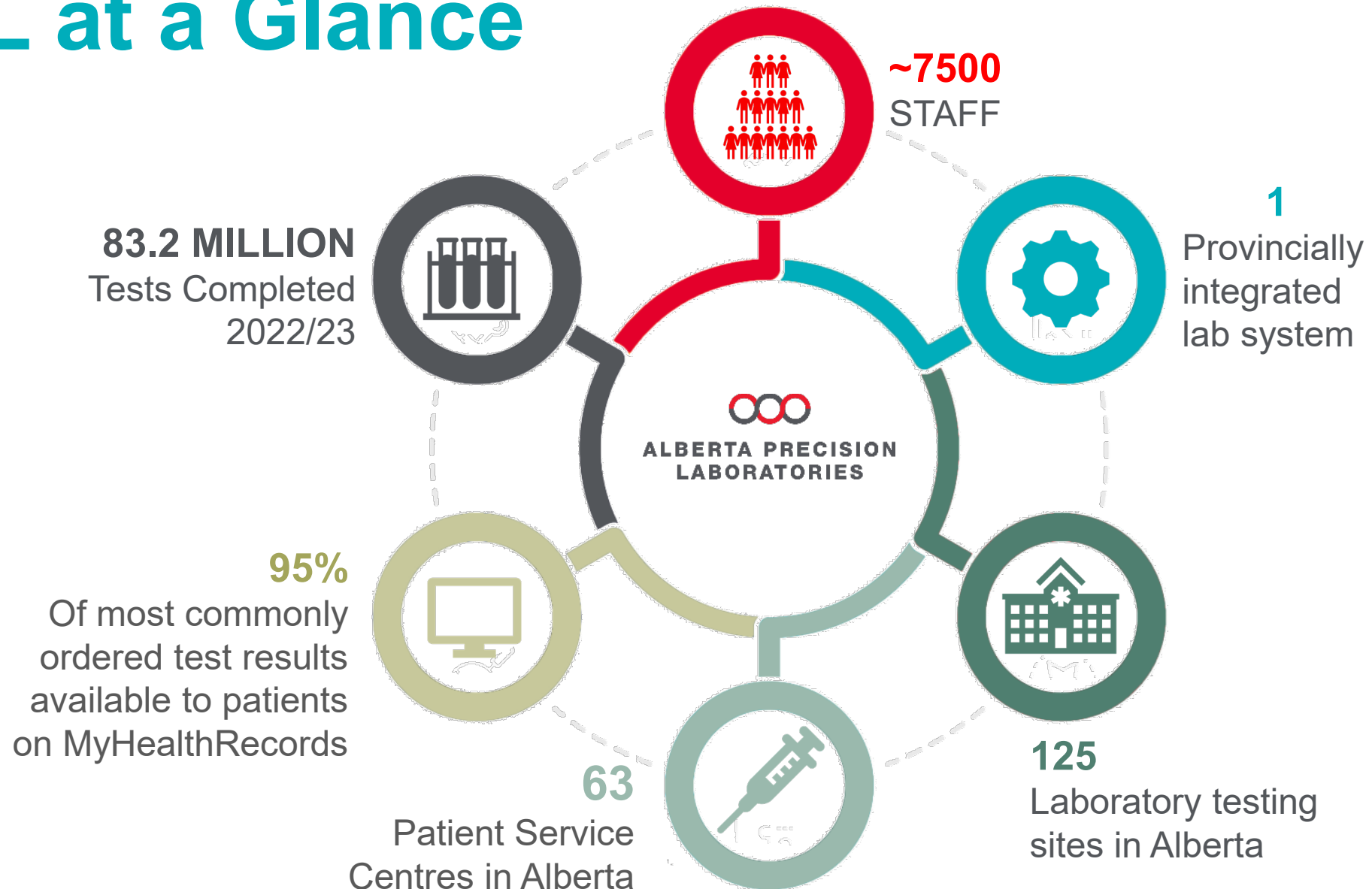
Laboratory services is an integral component of the health care system in Alberta. APL provides lab testing and diagnostic services for patients in hospital and in the community. We believe in the transformative power of laboratory medicine to improve health for all Albertans. Our goal is to strive to achieve the highest standards of service.

## Who is APL?

- Alberta Precision Laboratories (APL) is a wholly-owned subsidiary of Alberta Health Services (AHS). APL is the sole provider of lab services in the province of Alberta.
- APL's focus is on patients first - ensuring the safety, accessibility and stability of lab services across Alberta. We are supported by expert consultation to assist care providers and users of the service. The depth and breadth of medical expertise results in a premium level of testing quality, service, follow up care, and support to our customers and their patients.
- Through coordination with Zone Executive Leadership (ZEL), Alberta Health, Office of the Medical Officer of Health, Population & Public Health, & other health service professionals, Laboratory Services is working to ensure the right test menu for programs delivered at various facilities.



# APL at a Glance



# Performance

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APL **measures** indicators of **system performance** in the following key areas:



Turnaround times



Access standards



Patient satisfaction



User satisfaction

We also measure:



Wait Times



Diagnostic Accuracy



Pathology Quality Assurance



Appropriateness



Patient Safety



Employee Safety



# APL Annual Report

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Every year, APL publishes an annual report that provides a summary about our financial and organizational performance over the preceding year and highlights the progress we've made towards achieving our organizational goals. In 2022-23, Alberta Precision Laboratories (APL) continued to evolve as an integrated province-wide public laboratory system, and the achievements and commitment of our medical laboratory professionals throughout the year were remarkable.

Against the backdrop of emerging from intense periods of the COVID-19 pandemic and tremendous system instability, lab focused their efforts in 2022-23 on continued implementation of a single laboratory information system, addressing our incredible workforce challenges, movement towards improved equipment and testing standardization, as well as transformation related to organizational and community service delivery changes.

Read more about the achievements of APL's staff in our Annual Report:

[Reports | Alberta Precision Laboratories \(albertaprecisionlabs.ca\)](#)

# APL Engagement Plan

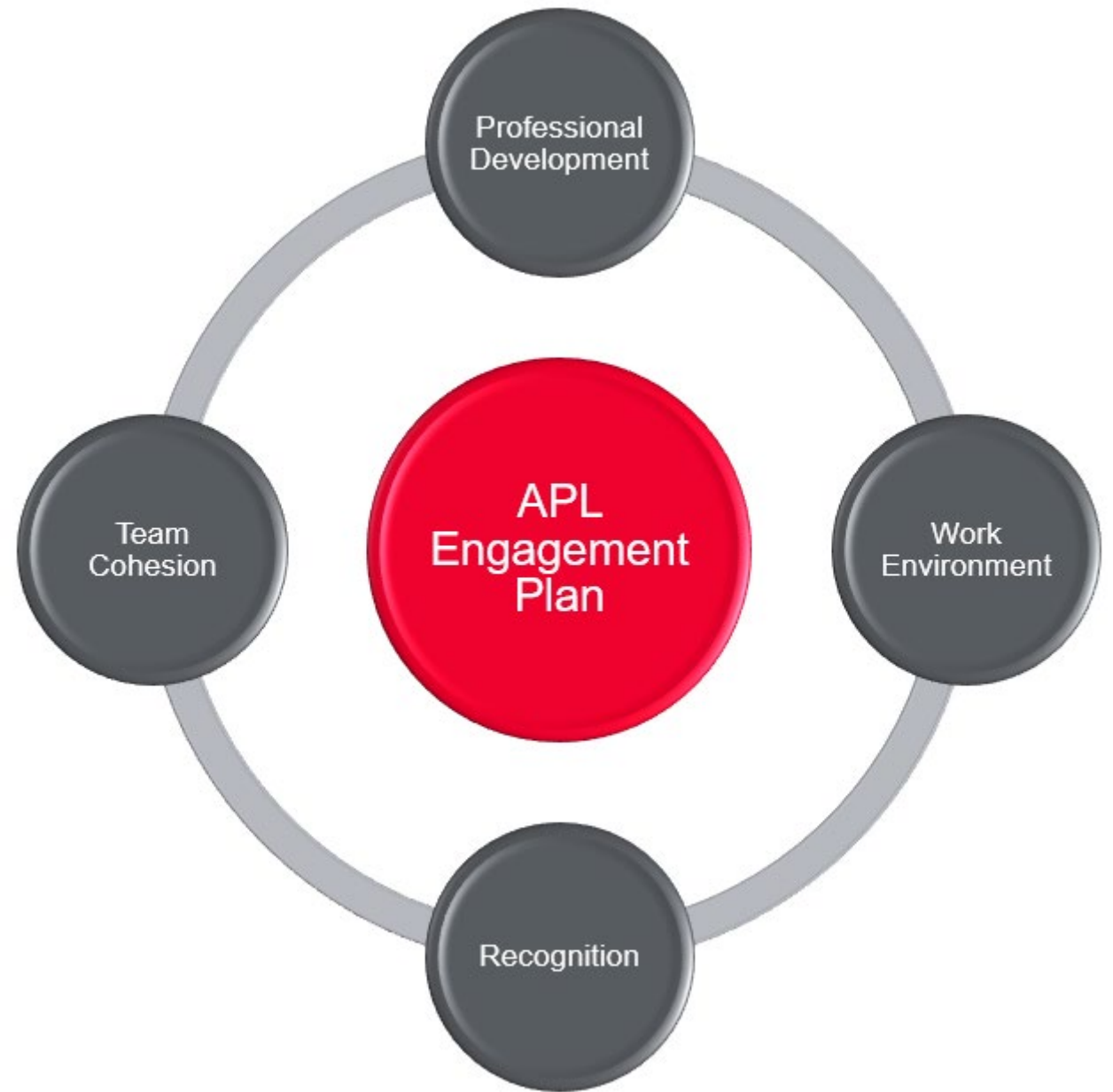
At APL, staff engagement is very important to us.

To ensure we continue to improve, we regularly assess staff engagement using the Gallup Employee Engagement Survey.

Our APL Engagement Plan defines four areas of focus to ensure our people are engaged.

Site, discipline, & program specific plans are in progress.

NOTE: You can access the APL Engagement Plan on InSite once you have access to the network.



# APL Career Profiles

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To learn more about careers in APL and hear a testimonial about life as an APL employee, visit [Career Opportunities](#).

