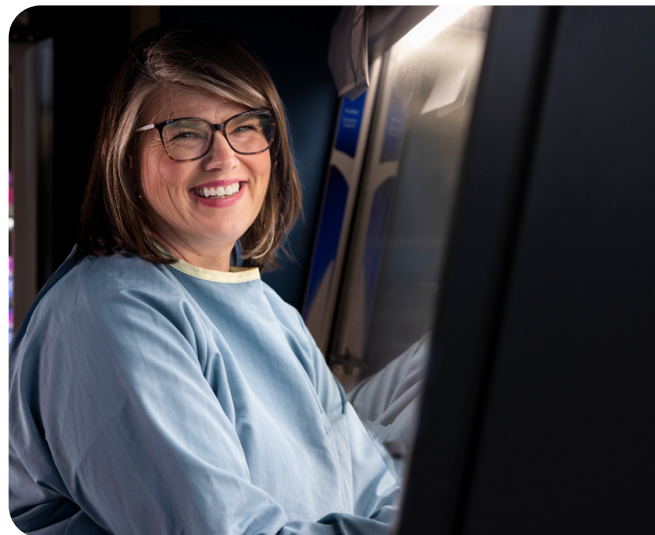




Share your experience with us




**ALBERTA PRECISION
LABORATORIES**
Leaders in Laboratory Medicine

Here to listen

At Alberta Precision Laboratories (APL), patients and their families are at the heart of everything we do. We believe every voice matters — and that meaningful feedback helps shape better care for all.

APL's Patient Relations team is here to support you. Whether you're sharing a compliment, raising a concern, or offering a suggestion, our team is dedicated to ensuring your experience is heard and respected.

Our Patient Relations team is here to:

- Listen with empathy and without judgment.
- Protect your privacy and handle your information with care.
- Address concerns and follow up in a timely, transparent way.
- Use your feedback to improve lab services across Alberta.



Share your feedback anytime

We welcome your input and observations at any stage of your care journey with us.

All feedback is reviewed promptly, and if a response is needed, we'll reach out to you. Everything we receive is followed up on within 5 business days.



Your voice matters

If your feedback raises a concern or identifies an area for improvement, our team will work with you to understand the situation and explore how we can address it. Your input helps us learn, grow, and better serve all Albertans.

Is there a time limit to contacting you?

You can share feedback with Alberta Precision Labs anytime. However, if you have a concern, the sooner we hear from you, the sooner we can help.

Contact us:

For comments or suggestions about a lab service or recent experience, please:

- Call: 1-844-704-2031
- Complete our online patient feedback form at:
albertaprecisionlabs.ca/feedback