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| DATE: | 12 November 2024 |
| TO: | All Healthcare Providers |
| FROM: | Alberta Precision Laboratories (APL) – Mobile Collection Services |
| RE: | Update to Mobile Collections Service Expiry for Connect Care Sites |

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message

- Effective November 12, 2024, sites utilizing APL Mobile Collection Services that are live on Connect Care will start receiving notification of the mobile collection service expiry within Connect Care.
- Providers will receive the following notification as a lab result when the maximum duration for Mobile Collection Service has been reached: *"Last scheduled Mobile collection. Please review orders. If Mobile collection service is still required, place new orders or reprint requisitions and notify Mobile."*

Background

- Previously, APL Mobile Collection Services could not notify Connect Care facilities/prescribers that mobile collection service was expiring.

Action Required

- Continue to send the printed Connect Care requisitions to the APL Mobile Collection Services office.
- When you receive the lab result notification that mobile collection service has ended, review patient orders within Connect Care. **If mobile collections services should continue, reprint available Connect Care standing orders or place new Connect Care orders and re-send to the Mobile Collection Services Office for processing.**
- As shown on the [Mobile Collections Requisition \(albertahealthservices.ca\)](https://albertahealthservices.ca/mobilecollections), please note the following maximum collection durations for APL Mobile Collection Services patients:

| Frequency | Maximum Duration |
|------------------|------------------|
| Once Only | Once |
| 2 times per week | 2 Weeks |
| 3 times per week | 2 Weeks |
| Weekly | 12 Weeks |
| Every 2 Weeks | 26 Weeks |
| Monthly | 1 year |
| Every 3 Months | 1 Year |

Questions/Concerns

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Approved by

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