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| <b>DATE:</b> | 21 July 2025   |
| <b>TO:</b>   | Calgary Zone and South Zone: Physicians, Nurses and Healthcare Providers, Laboratory Staff |
| <b>FROM:</b> | Clinical Biochemistry, Hub Lab South Sector, APL   |
| <b>RE:</b>   | <b>Outpatient Laboratory Test Result Delays Due to Instrumentation Upgrade</b>             |

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## PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

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### Key Message

- A current delay in laboratory test result reporting may be experienced due to an instrumentation upgrade at the Clinical Biochemistry Hub Lab in South Sector. If possible, please have patients present for outpatient blood work at least 48 hours before results are needed.

### Background

- Instrumentation used for chemistry and immunoassay testing at the Clinical Biochemistry Hub Lab in South Sector is being upgraded to improve throughput. The upgrade is causing our typical 24 hour turnaround time for routine chemistry and immunoassay tests to increase up to 48 hours. This delayed turnaround time is expected to last until September 2025.

### How this will impact you

- Outpatient chemistry and immunoassay test results may be delayed up to 48 hours.

### Action Required

- Please have patients present for outpatient blood work at least 48 hours before results are needed.

### Effective      Immediately

### Questions/Concerns

- Dr. Jessica Gifford, Medical Lead, Clinical Biochemistry, Hub Lab, South Sector, APL, 403-770-3779, [jessica.gifford@albertaprecisionlabs.ca](mailto:jessica.gifford@albertaprecisionlabs.ca)

### Approved by

- Dr. Carolyn O'Hara, Interim Chief Medical Laboratory Officer, APL