

DATE:	11 May 2026
TO:	All Ordering Healthcare Providers in Edmonton, North and Central Zone
FROM:	APL Clinical Lab Support Services
RE:	Updates to Calling Group for Edmonton Base Lab Critical Result

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message

- Effective May 14, 2026, APL's Lab Information Centre (LIC) will communicate critical laboratory results for tests performed at the Edmonton Base Lab (EBL).

Background

- The LIC group currently supports the Calgary Zone and select South Zone areas for communicating critical results.
- APL is expanding this centralized model and has selected EBL as a pilot site to support future provincial implementation.

How this will impact you

- There are no changes to critical value thresholds as a result of this expansion of service.
- Critical results will continue to be communicated within established timeframes.
- You may receive critical result calls from LIC staff that are not physically located at the Edmonton Base Lab or in your city.
- LIC will manage follow-up related to contact challenges (e.g., difficulty reaching the responsible provider) in accordance with APL procedures.

Effective **May 14, 2026**

Questions/Concerns

- Shelley Relf, Manager Clinical Lab Support Services, APL shelley.relf@aplabs.ca

Approved by

- Dr. Peet van der Walt, Associated Sector Medical Director, Community Laboratory Services North, APL
- Dr. Carolyn O-Hara, Chief Medical Laboratory Officer, APL