



**Date:** November 30, 2020  
**To:** All Physicians and Submitting Care Providers  
**From:** Alberta Precision Laboratories  
**Re:** Cerner Millennium Laboratory Information System – EXTENDED DOWNTIME December 6, 2020 0030-0845

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**PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE**

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**Key Message:**

- On **Sunday December 6, 2020** Alberta Precision Laboratories Cerner Millennium Laboratory Information system that supports Calgary Zone Urban and Rural laboratories, Public Health and all COVID reporting is being upgraded to update software and security processes.
- An extended downtime is required to complete the upgrade and has been scheduled as follows:
  - **Date: December 6, 2020**
  - **Time: 0030-0845**
  - **Duration: 8hrs 15min**
- During this period laboratories will be operating using downtime procedures.
- Throughout the downtime, laboratory results will not print on nursing unit printers, will not transmit to SCM or other downstream systems like Netcare.

**Action Required:**

- Prior to the downtime units are asked to work with staff and physicians to assess the need for routine collections and defer as many as possible.
- Limit add on testing when possible.
- Use hospital and urgent care downtime procedures for submitting laboratory requests until communication is received that Cerner Millennium is available.
- Ensure Fax machines are available and operational during this time.

**Inquiries and feedback may be directed to:**

- Melode Banks, Special Projects Coordinator, PPMO, (587) 797-1117: [melode.banks@aplabs.ca](mailto:melode.banks@aplabs.ca)

**This bulletin has been reviewed and approved by:**

- Dr. Carolyn O'Hara, Interim Chief Medical Officer, APL [Carolyn.OHara@aplabs.ca](mailto:Carolyn.OHara@aplabs.ca)
- Dr Leland Baskin, Associate Medical Director, South Sector APL [leland.baskin@albertaprecisionlabs.ca](mailto:leland.baskin@albertaprecisionlabs.ca)